

# ACT Student Opinion Survey (Northwest Edition)

## Survey Findings

### Section IV -- College Environment -- Academic

Question #: 1

Question Descrip.: **Testing/grading system**

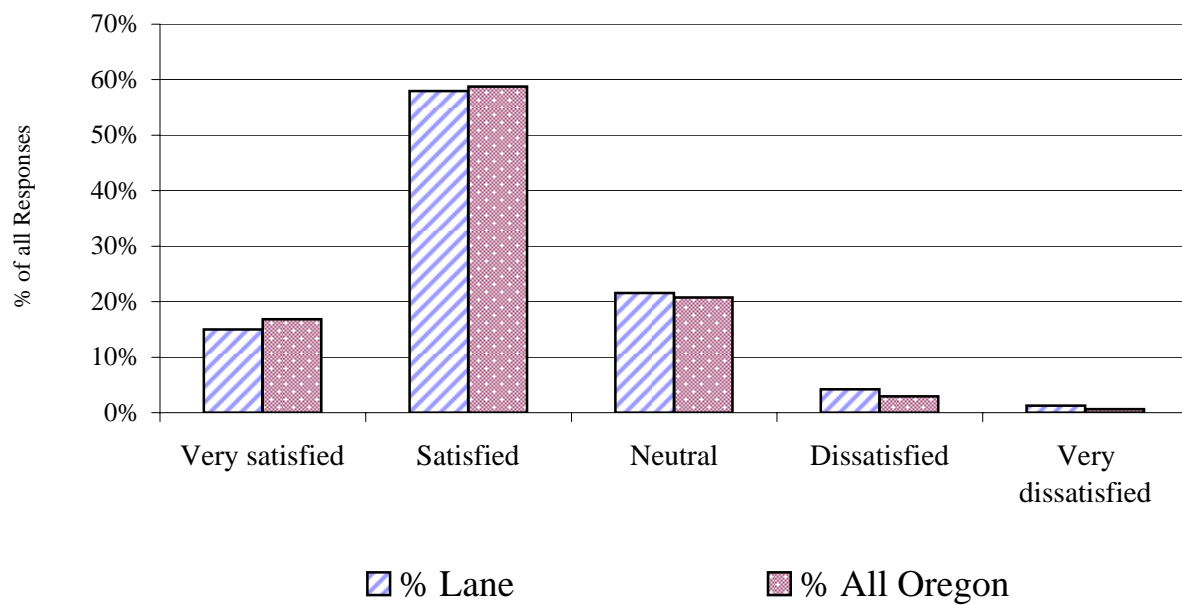
(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	82	15.0%	864	16.9%
Satisfied	317	58.0%	3,011	58.8%
Neutral	118	21.6%	1,065	20.8%
Dissatisfied	23	4.2%	151	2.9%
Very dissatisfied	7	1.3%	33	0.6%
total responses	547	100%	5,124	100%

**Example 1:** 82 Lane students (15% of Lane students responding to this question on the spring 2004 survey) reported they were "Very satisfied" with the "Testing/grading system" at Lane.

**Example 2:** 864 Oregon community college students (16.9% of all students responding to this question on the spring 2004 survey) rptd. they were "Very satisfied" with the "Testing/grading system" at their college.

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



Question #: 1

Question Descrip.: **Testing/grading system**

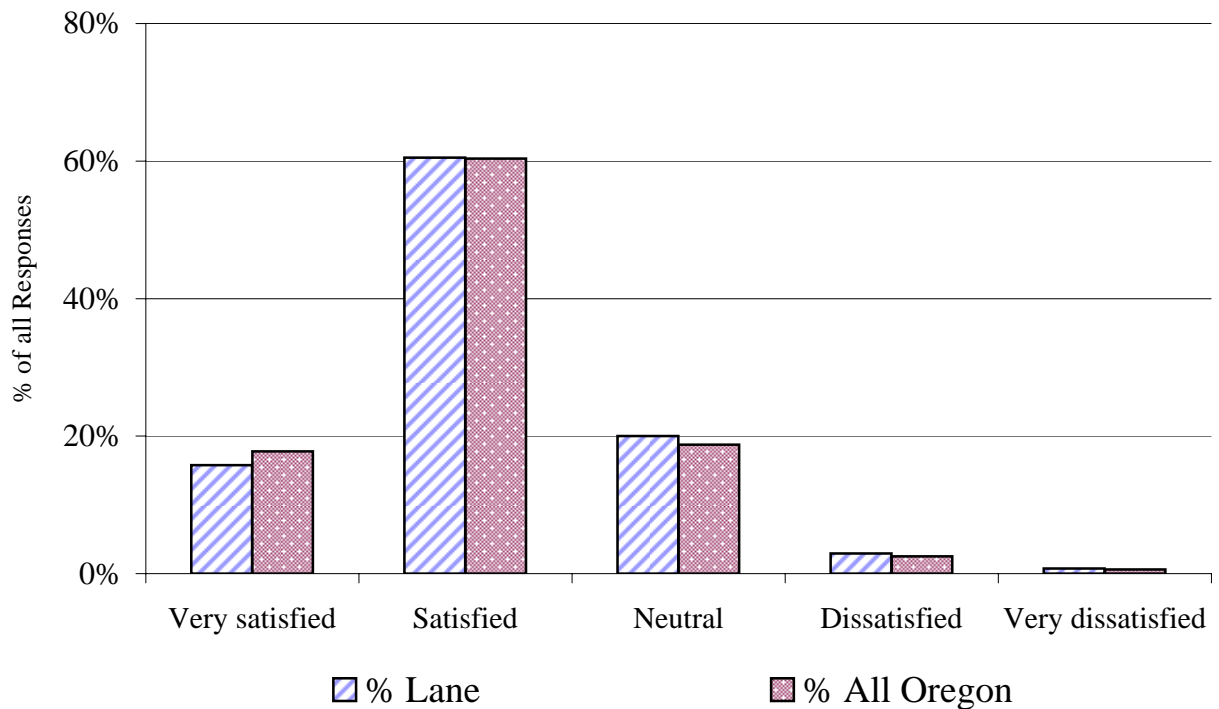
(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	376	15.8%	4,471	17.8%
Satisfied	1,441	60.5%	15,202	60.4%
Neutral	476	20.0%	4,725	18.8%
Dissatisfied	70	2.9%	632	2.5%
Very dissatisfied	18	0.8%	152	0.6%
total responses	2,381	100%	25,182	100%

**Example 1:** 376 **Lane** students (15.8% of Lane students responding to this question on the 1994, 1996, 1998, 2000 and 2002 surveys) reported they were "Very satisfied" with the "Testing/grading system" at Lane.

**Example 2:** 4,471 **Oregon community college** students (17.8% of all students responding to this question on the 1994, 1996, 1998, 2000 and 2002 surveys) reported they were "Very satisfied" with the "Testing/grading system" at their college.

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.







# ACT Student Opinion Survey (Northwest Edition)

## Survey Findings

### Section IV -- College Environment -- *Academic*

Question #: 2

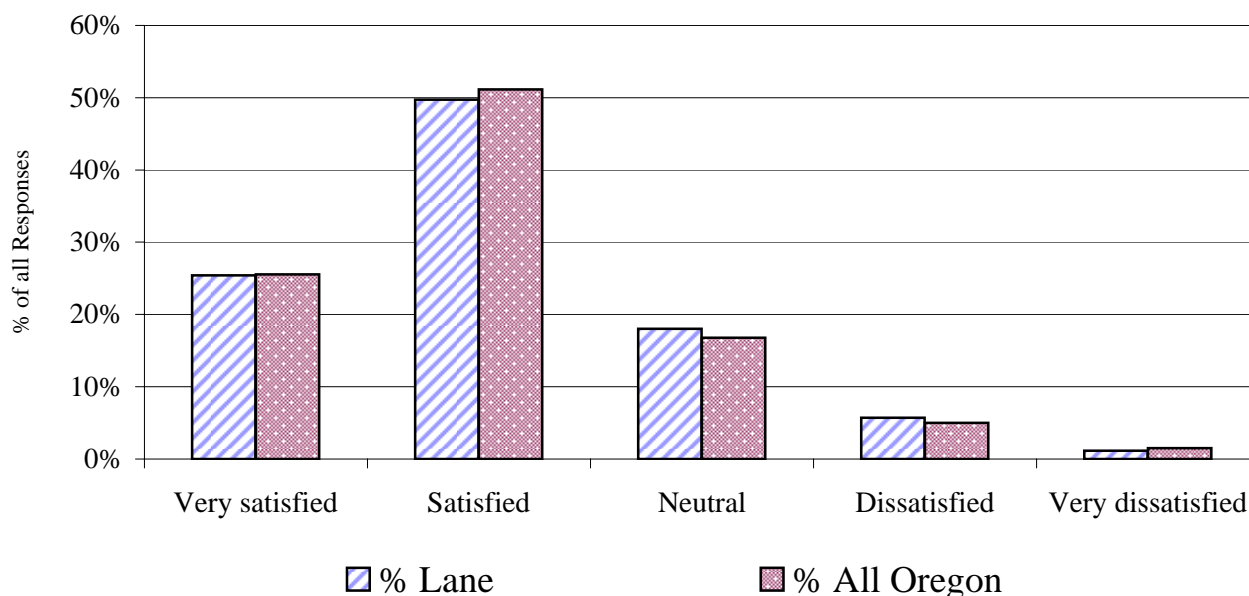
Question Descrip.: **Course content in your major of study.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

#### Spring 2004 survey

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	134	25.4%	1,263	25.5%
Satisfied	262	49.7%	2,530	51.2%
Neutral	95	18.0%	829	16.8%
Dissatisfied	30	5.7%	248	5.0%
Very dissatisfied	6	1.1%	75	1.5%
total responses	527	100%	4,945	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



Question #: 2

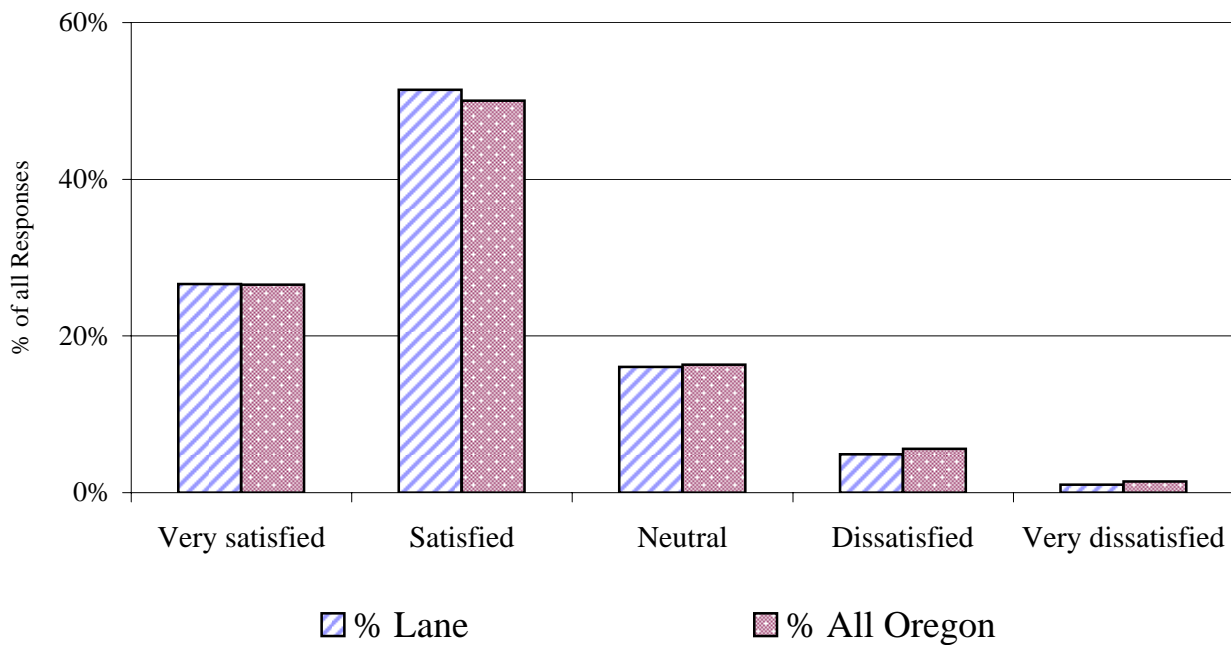
Question Descrip.: **Course content in your major of study.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

**Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002**

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	614	26.6%	6,433	26.6%
Satisfied	1,186	51.4%	12,116	50.0%
Neutral	370	16.0%	3,956	16.3%
Dissatisfied	113	4.9%	1,357	5.6%
Very dissatisfied	24	1.0%	351	1.4%
total responses	2,307	100%	24,213	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition)

## Survey Findings

### Section IV -- College Environment -- Academic

Question #: 3

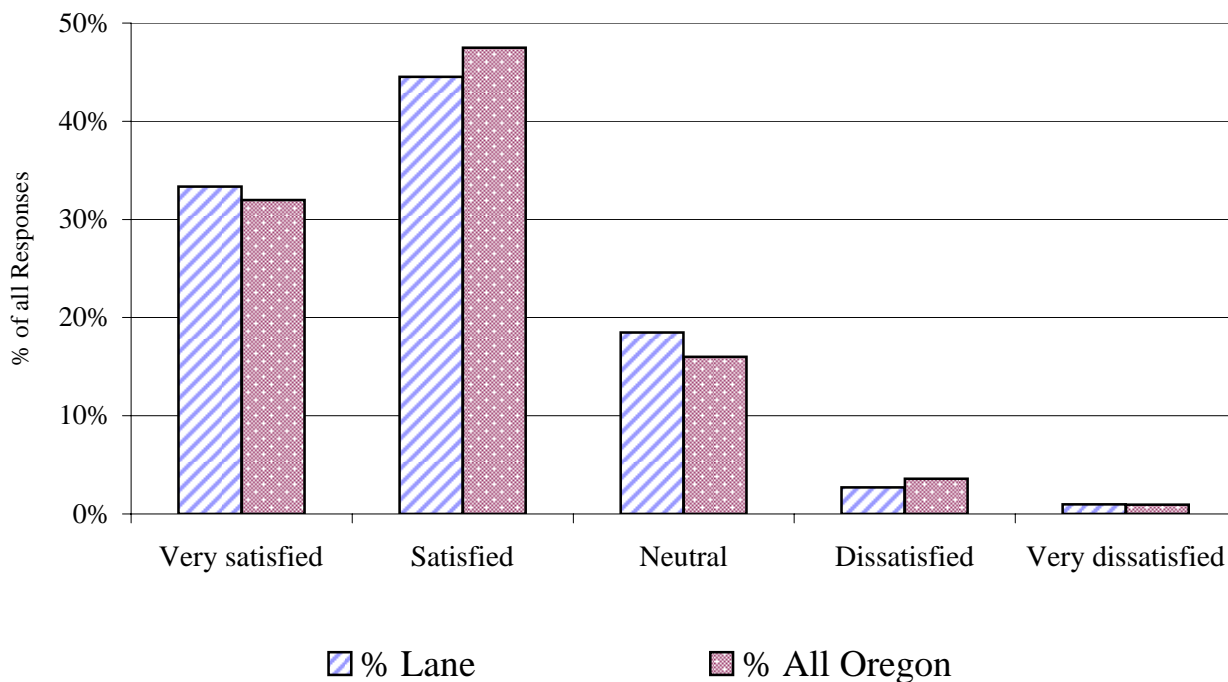
Question Descrip.: **Quality of Instruction in your major area.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

#### Spring 2004 survey

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	173	33.3%	1,573	32.0%
Satisfied	231	44.5%	2,336	47.5%
Neutral	96	18.5%	788	16.0%
Dissatisfied	14	2.7%	177	3.6%
Very dissatisfied	5	1.0%	46	0.9%
total responses	519	100%	4,920	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



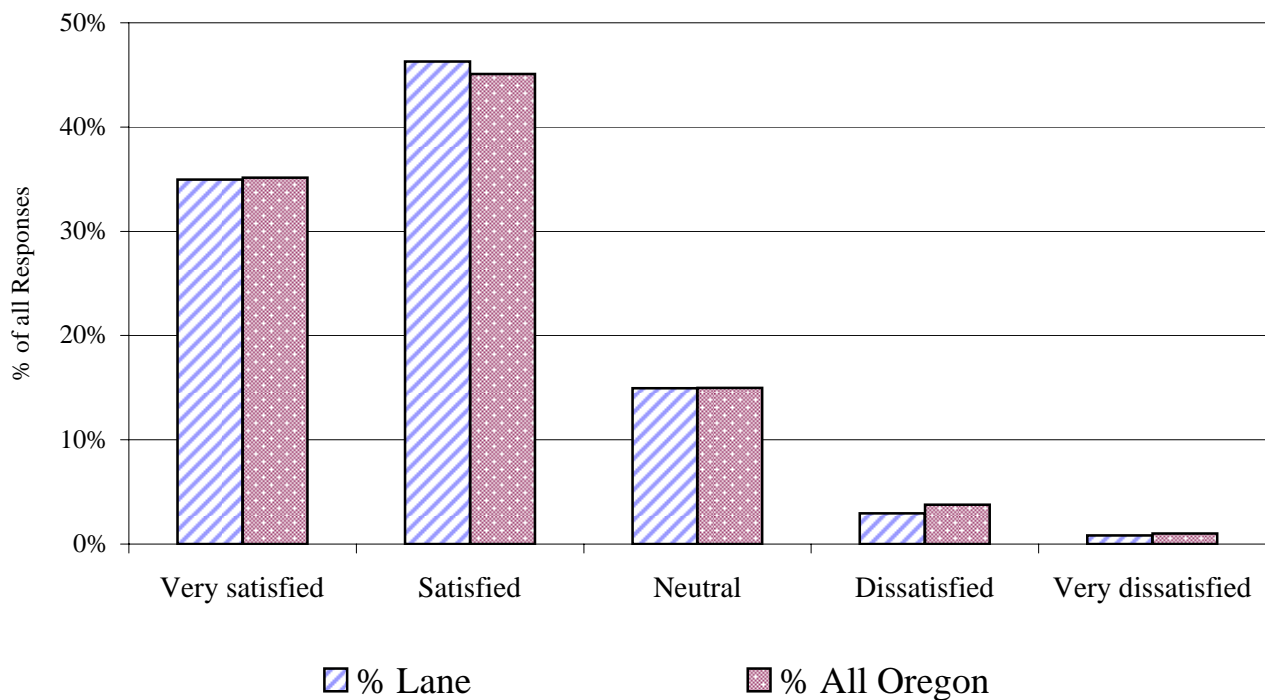
Question #: **3**  
 Question Descrip.: **Quality of Instruction in your major area.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

**Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002**

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	803	35.0%	8,514	35.1%
Satisfied	1,063	46.3%	10,922	45.1%
Neutral	343	14.9%	3,625	15.0%
Dissatisfied	68	3.0%	918	3.8%
Very dissatisfied	19	0.8%	244	1.0%
total responses	2,296	100%	24,223	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.





# ACT Student Opinion Survey (Northwest Edition)

## Survey Findings

### Section IV -- College Environment -- Academic

Question #: 4

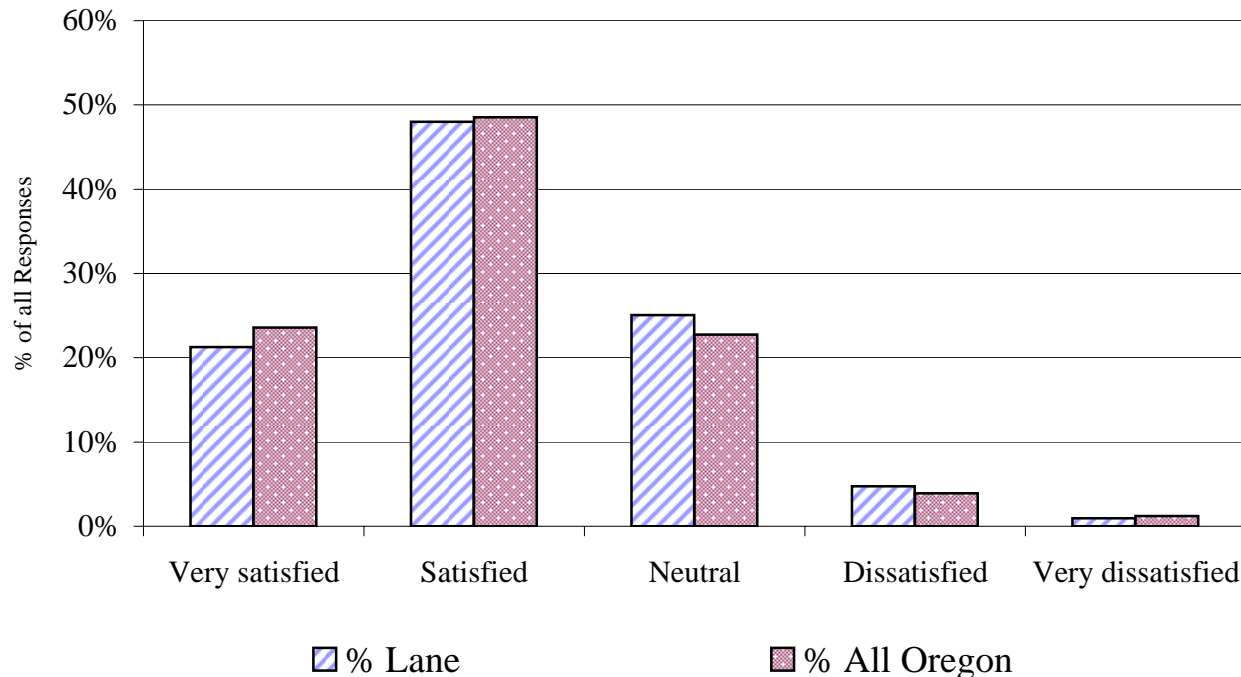
Question Descrip.: **Out-of-class availability of your instructors.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

#### Spring 2004 survey

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	112	21.3%	1,158	23.6%
Satisfied	253	48.0%	2,382	48.5%
Neutral	132	25.0%	1,116	22.7%
Dissatisfied	25	4.7%	192	3.9%
Very dissatisfied	5	0.9%	59	1.2%
total responses	527	100%	4,907	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



Question #: 4

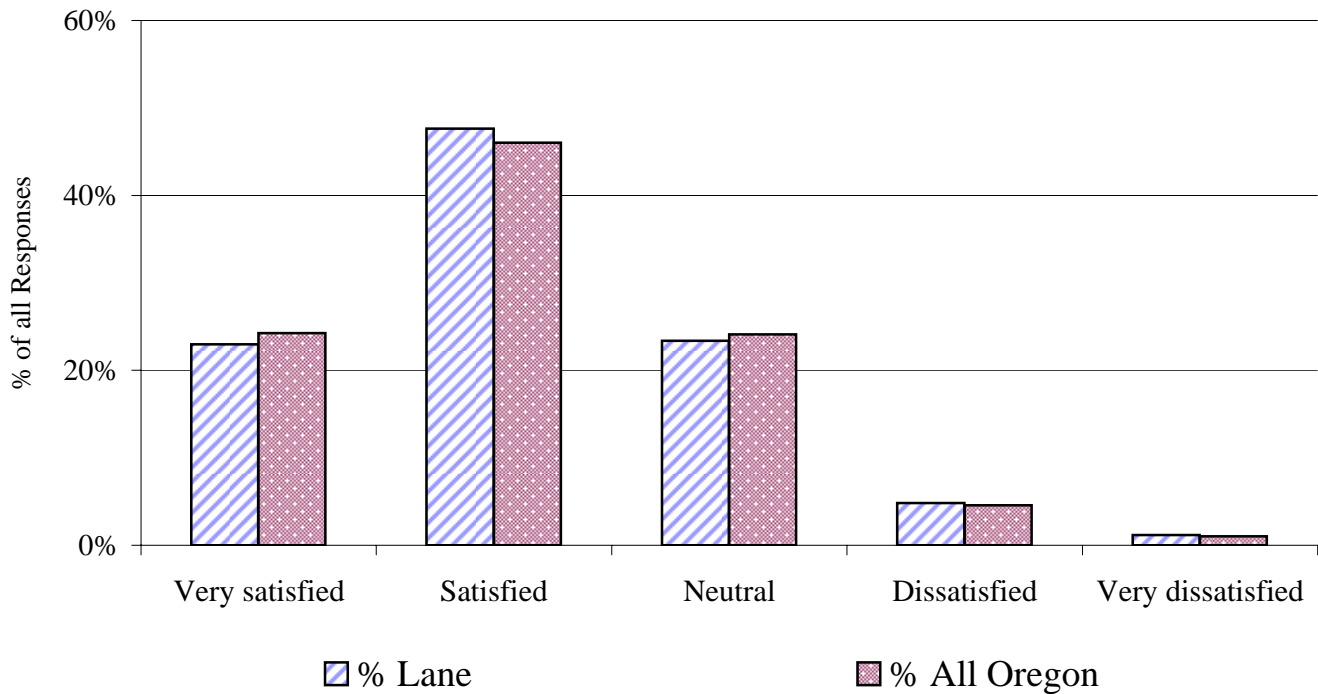
Question Descrip.: **Out-of-class availability of your instructors.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

**Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002**

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	528	23.0%	5,772	24.3%
Satisfied	1,095	47.7%	10,952	46.0%
Neutral	537	23.4%	5,739	24.1%
Dissatisfied	111	4.8%	1,092	4.6%
Very dissatisfied	27	1.2%	244	1.0%
total responses	2,298	100%	23,799	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- *Academic*

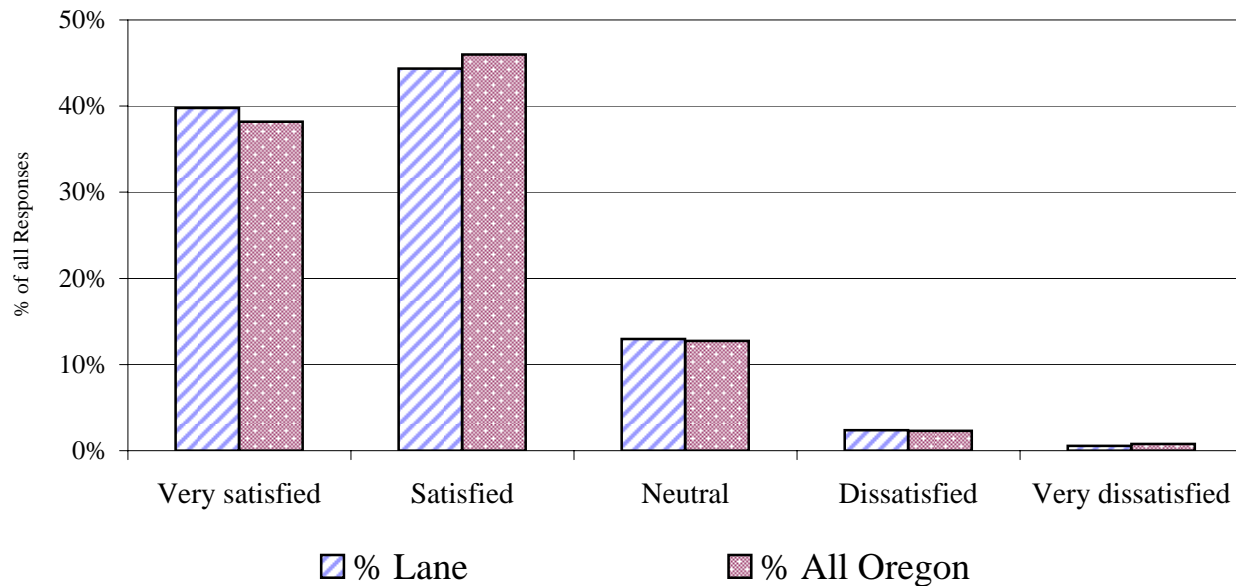
Question #: 5

Question Descrip.: **Attitude of the teaching staff toward students.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2004 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	218	39.8%	1,970	38.2%
Satisfied	243	44.3%	2,373	46.0%
Neutral	71	13.0%	658	12.7%
Dissatisfied	13	2.4%	119	2.3%
Very dissatisfied	3	0.5%	41	0.8%
total responses	548	100%	5,161	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



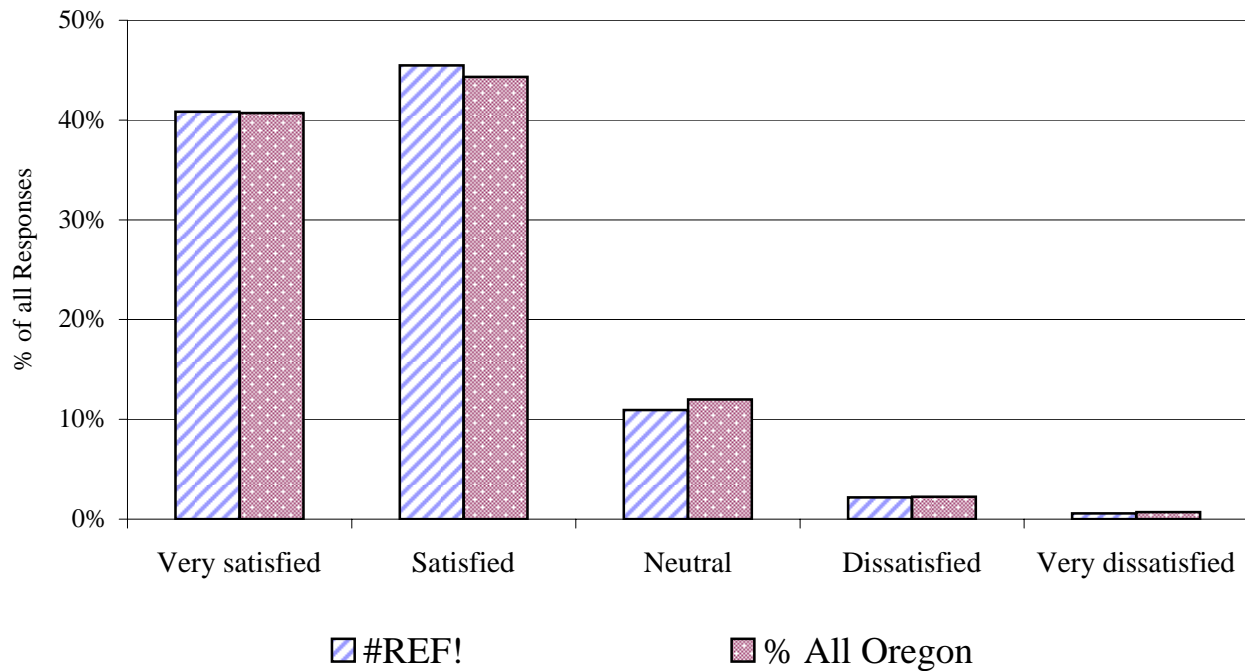
Question #: 5

Question Descrip.: **Attitude of the teaching staff toward students.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	989	40.8%	10,410	40.7%
Satisfied	1,102	45.5%	11,339	44.3%
Neutral	265	10.9%	3,066	12.0%
Dissatisfied	53	2.2%	578	2.3%
Very dissatisfied	14	0.6%	184	0.7%
total responses	2,423	100%	25,577	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- *Academic*

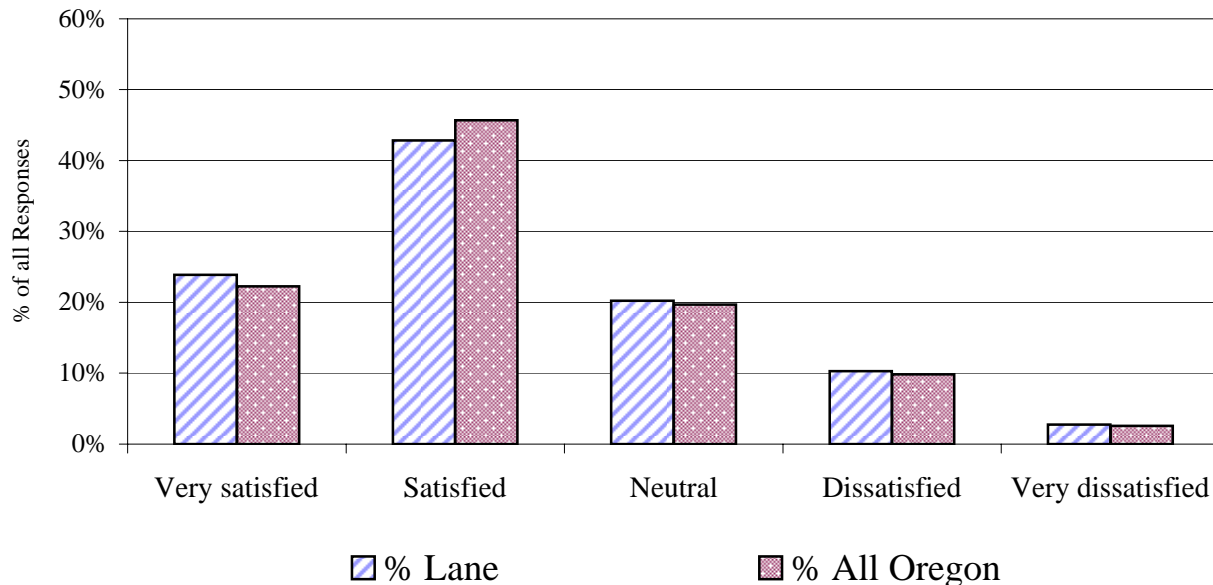
Question #: 6

Question Descrip.: **Variety of courses offered at this 2-year college.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	130	23.9%	1,130	22.3%
Satisfied	233	42.8%	2,320	45.7%
Neutral	110	20.2%	999	19.7%
Dissatisfied	56	10.3%	499	9.8%
Very dissatisfied	15	2.8%	130	2.6%
total responses	544	100%	5,078	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



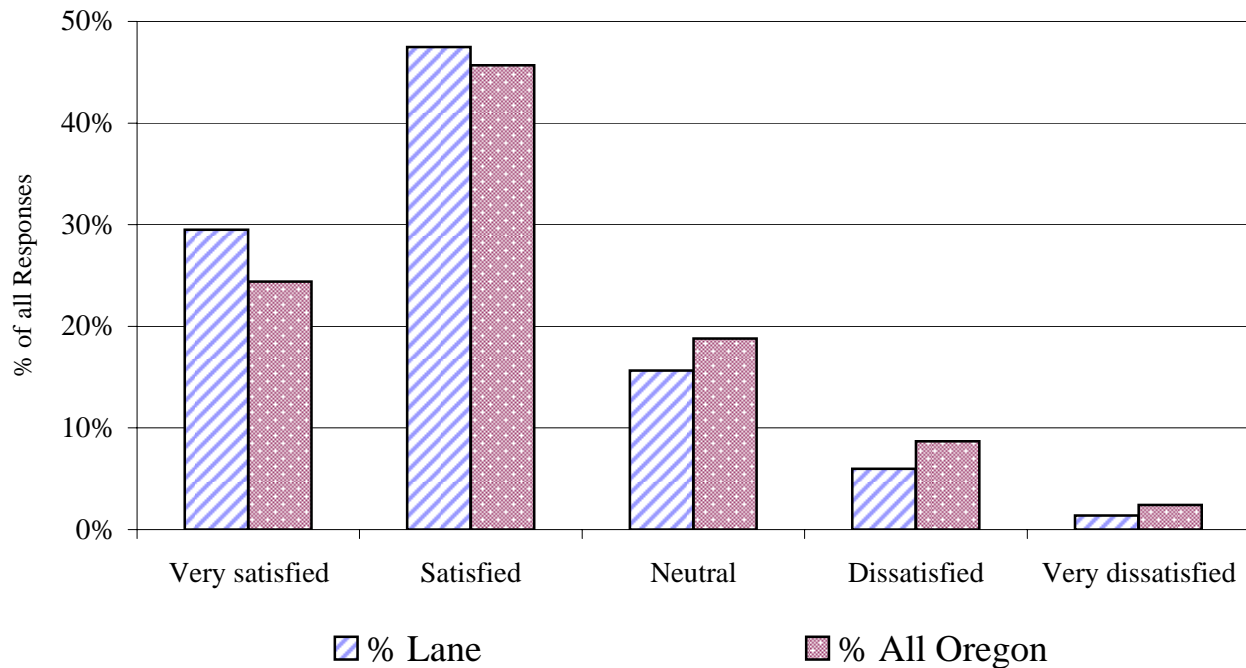
Question #: 6

Question Descrip.: **Variety of courses offered at this 2-year college.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	705	29.5%	6,114	24.4%
Satisfied	1,134	47.5%	11,444	45.7%
Neutral	374	15.7%	4,711	18.8%
Dissatisfied	143	6.0%	2,173	8.7%
Very dissatisfied	33	1.4%	605	2.4%
total responses	2,389	100%	25,047	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- *Academic*

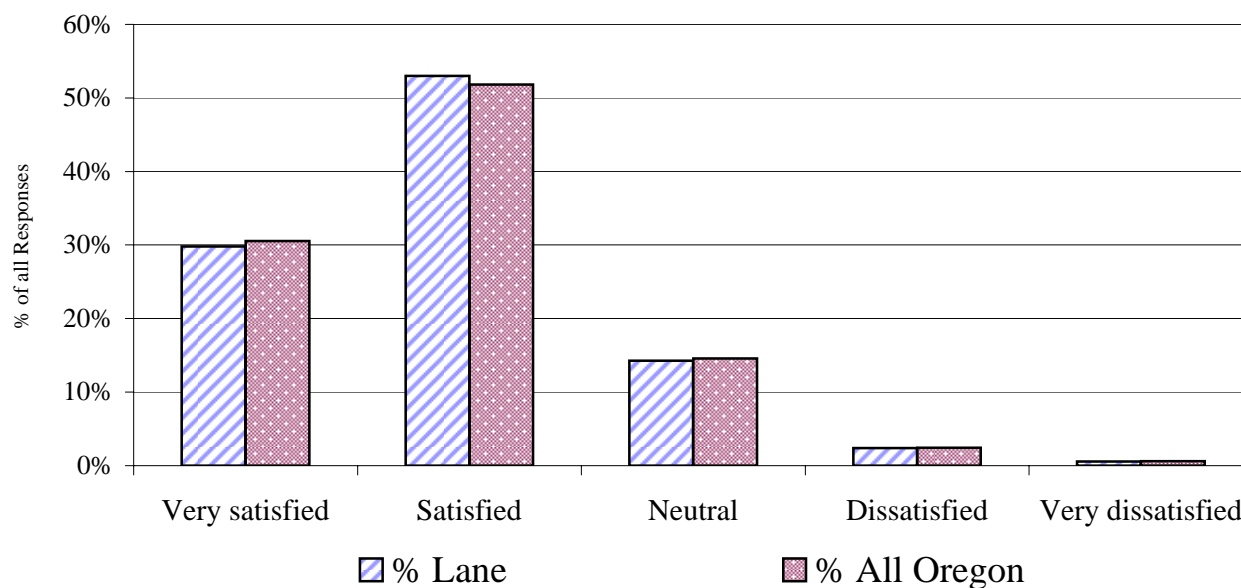
Question #: 7

Question Descrip.: **Class size.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	163	29.8%	1,574	30.6%
Satisfied	290	53.0%	2,670	51.8%
Neutral	78	14.3%	751	14.6%
Dissatisfied	13	2.4%	125	2.4%
Very dissatisfied	3	0.5%	32	0.6%
total responses	547	100%	5,152	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



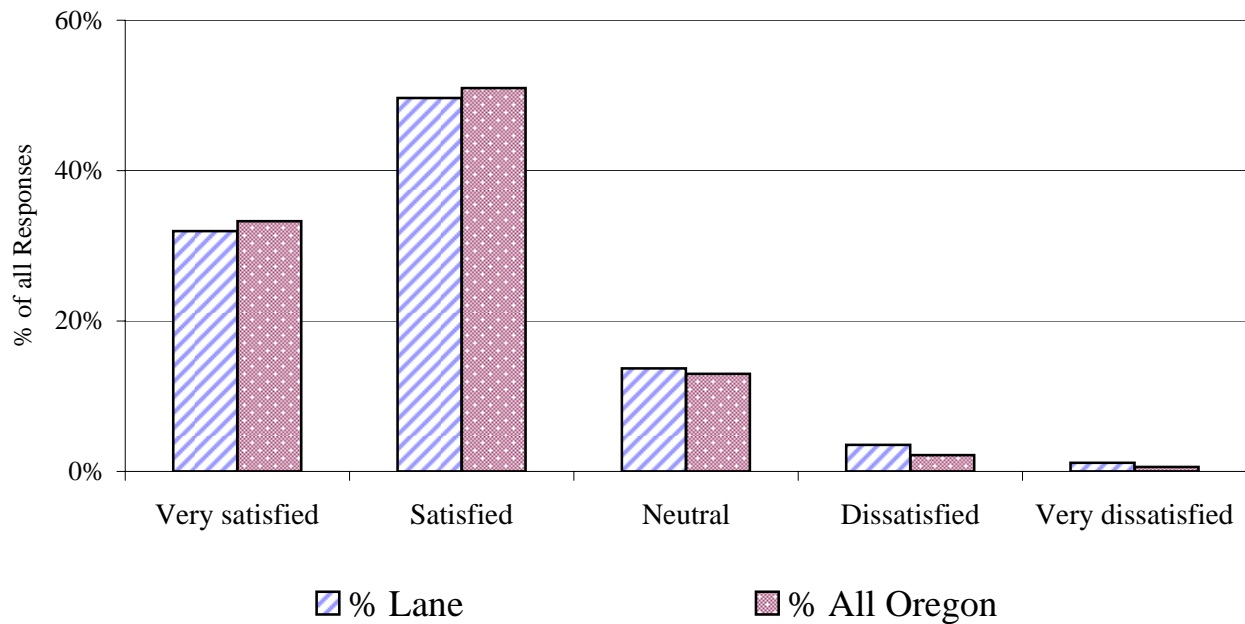
Question #: 7

Question Descrip.: **Class size.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	773	31.9%	8,494	33.3%
Satisfied	1,202	49.7%	13,023	51.0%
Neutral	332	13.7%	3,318	13.0%
Dissatisfied	85	3.5%	551	2.2%
Very dissatisfied	28	1.2%	154	0.6%
total responses	2,420	100%	25,540	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.





# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- *Academic*

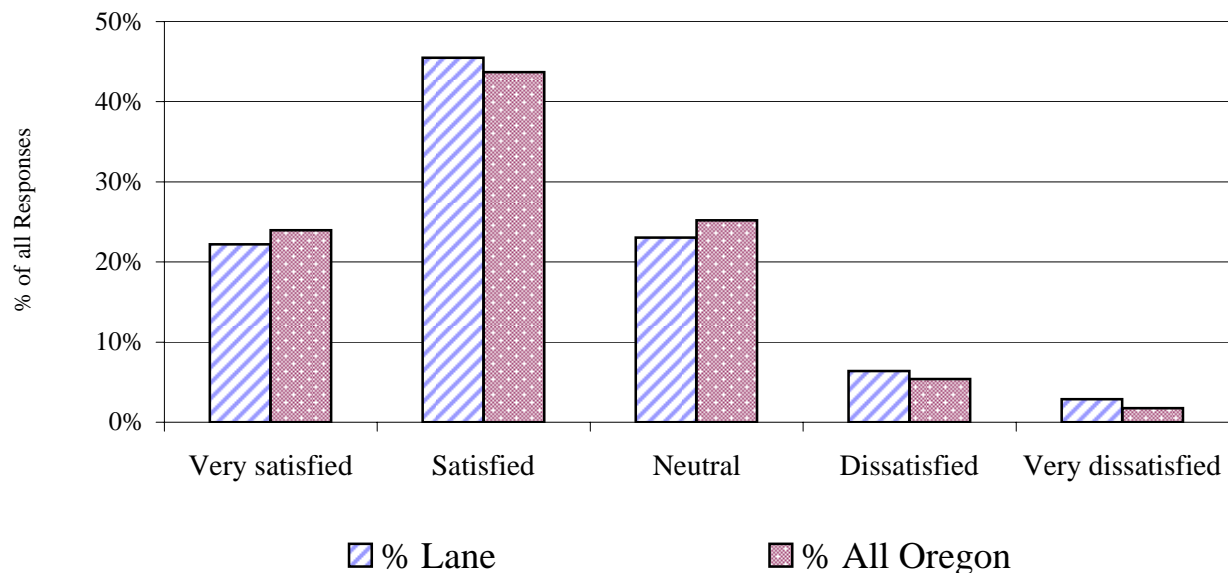
Question #: 8

Question Descri.: **Flexibility to design your own program of study.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	108	22.2%	1,121	23.9%
Satisfied	221	45.5%	2,045	43.7%
Neutral	112	23.0%	1,179	25.2%
Dissatisfied	31	6.4%	253	5.4%
Very dissatisfied	14	2.9%	83	1.8%
total responses	486	100%	4,681	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



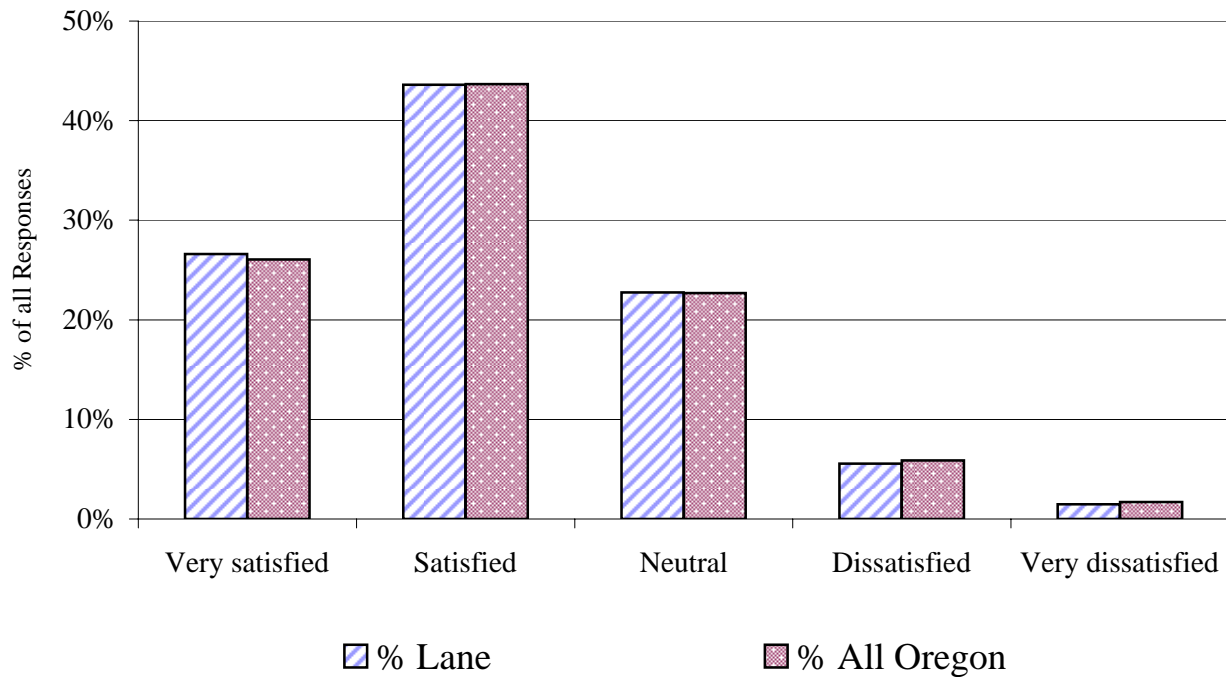
Question #: 8

Question Descrip.: **Flexibility to design your own program of study.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	588	26.6%	5,987	26.1%
Satisfied	964	43.6%	10,031	43.7%
Neutral	503	22.7%	5,213	22.7%
Dissatisfied	123	5.6%	1,352	5.9%
Very dissatisfied	33	1.5%	393	1.7%
total responses	2,211	100%	22,976	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- *Academic*

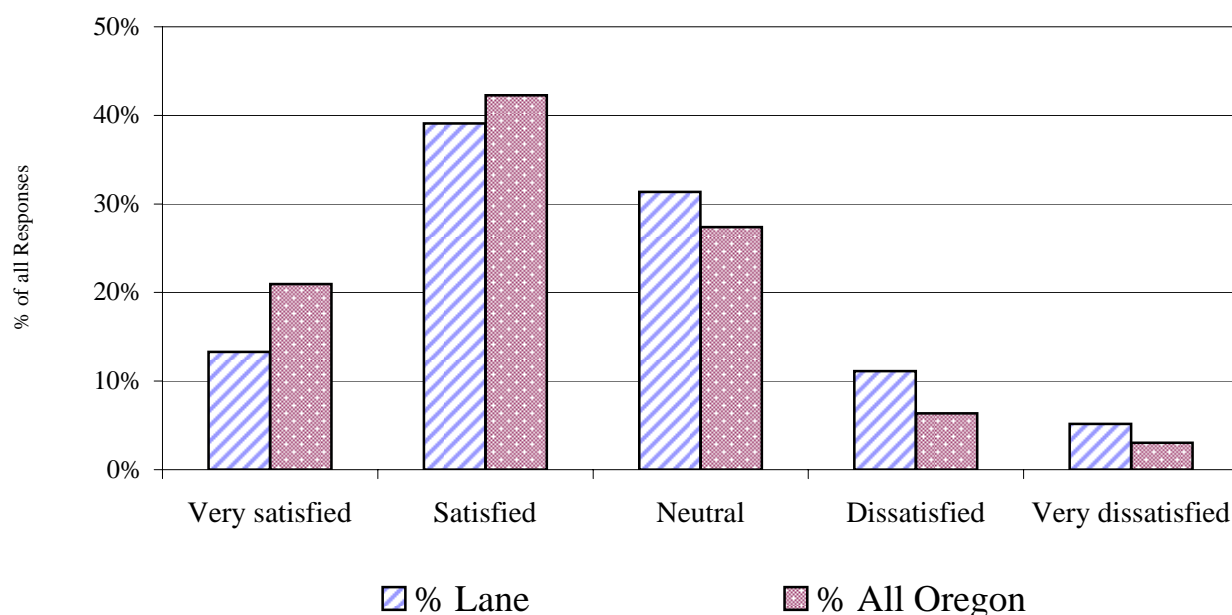
Question #: 9

Question Descrip.: **Availability of your advisor.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	67	13.3%	947	21.0%
Satisfied	197	39.1%	1,909	42.3%
Neutral	158	31.3%	1,237	27.4%
Dissatisfied	56	11.1%	288	6.4%
Very dissatisfied	26	5.2%	137	3.0%
total responses	504	100%	4,518	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



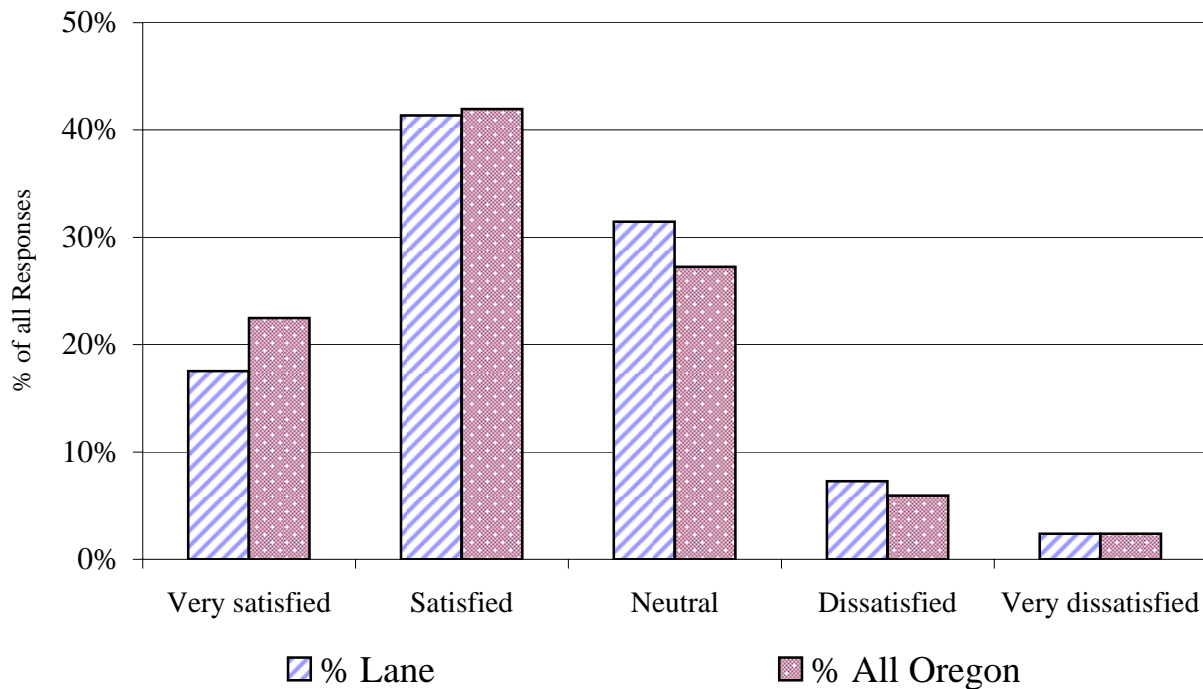
Question #: 9

Question Descrip.: **Availability of your advisor.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	369	17.5%	4,890	22.5%
Satisfied	870	41.3%	9,124	41.9%
Neutral	662	31.5%	5,931	27.3%
Dissatisfied	153	7.3%	1,293	5.9%
Very dissatisfied	50	2.4%	518	2.4%
total responses	2,104	100%	21,756	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## **Section IV -- College Environment -- Academic**

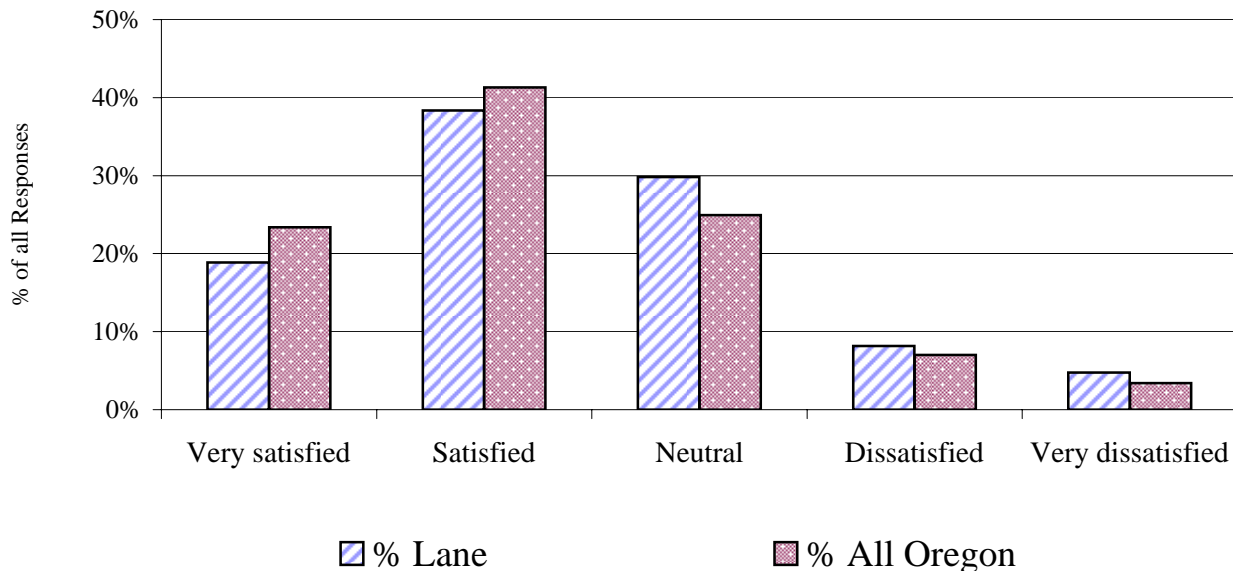
Question #: **10**

Question Descrip.: **Value of the information provided by advisor.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	95	18.9%	1,049	23.4%
Satisfied	193	38.4%	1,853	41.3%
Neutral	150	29.8%	1,119	24.9%
Dissatisfied	41	8.2%	314	7.0%
Very dissatisfied	24	4.8%	152	3.4%
total responses	503	100%	4,487	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



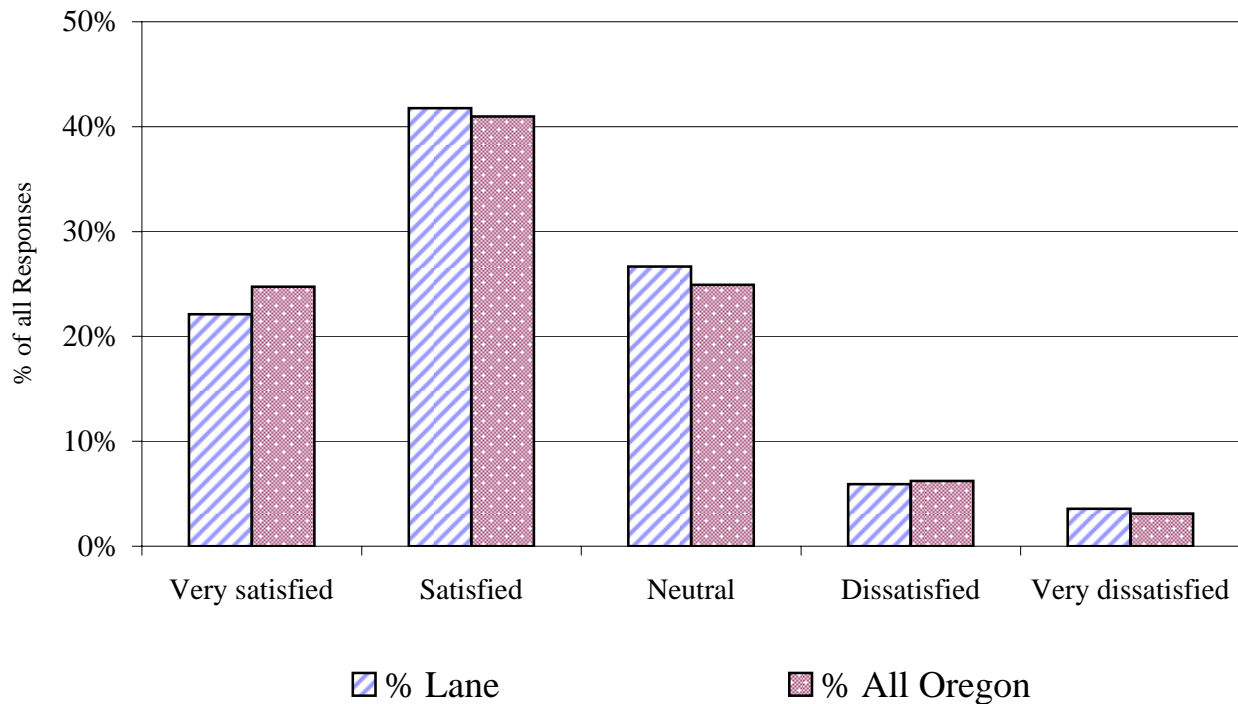
Question #: 10

Question Descrip.: **Value of information provided by advisor.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	460	22.1%	5,338	24.8%
Satisfied	868	41.8%	8,835	41.0%
Neutral	554	26.6%	5,374	24.9%
Dissatisfied	123	5.9%	1,344	6.2%
Very dissatisfied	74	3.6%	672	3.1%
total responses	2,079	100%	21,563	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## Section IV -- College Environment -- Academic

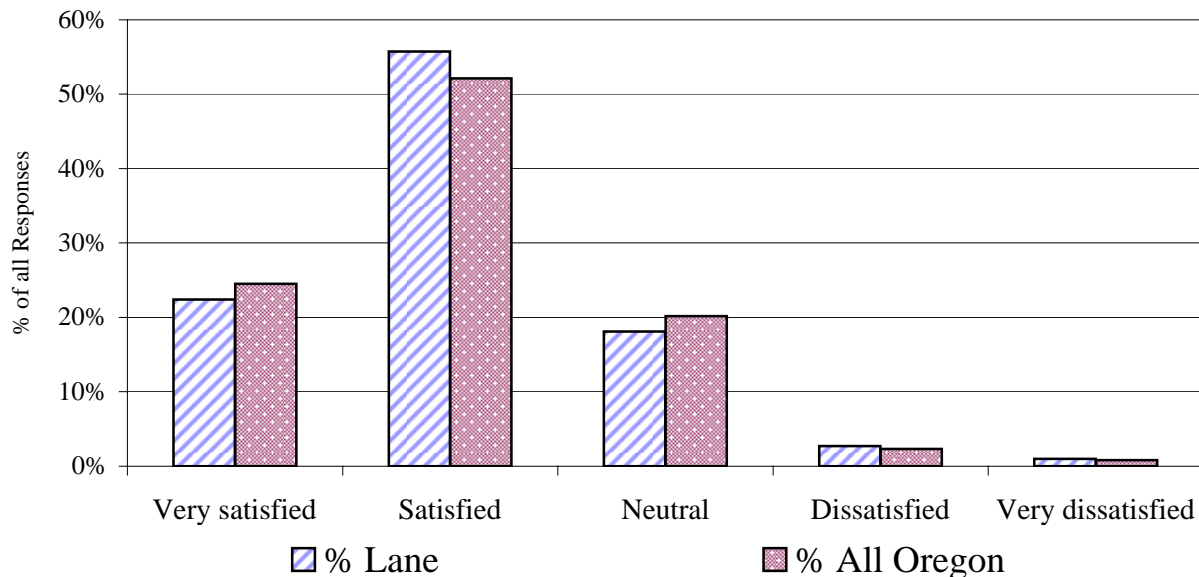
Question #: 11

Question Descrip.: **Challenge offered by your program of study.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	115	22.4%	1,194	24.5%
Satisfied	286	55.8%	2,538	52.1%
Neutral	93	18.1%	982	20.2%
Dissatisfied	14	2.7%	113	2.3%
Very dissatisfied	5	1.0%	40	0.8%
total responses	513	100%	4,867	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



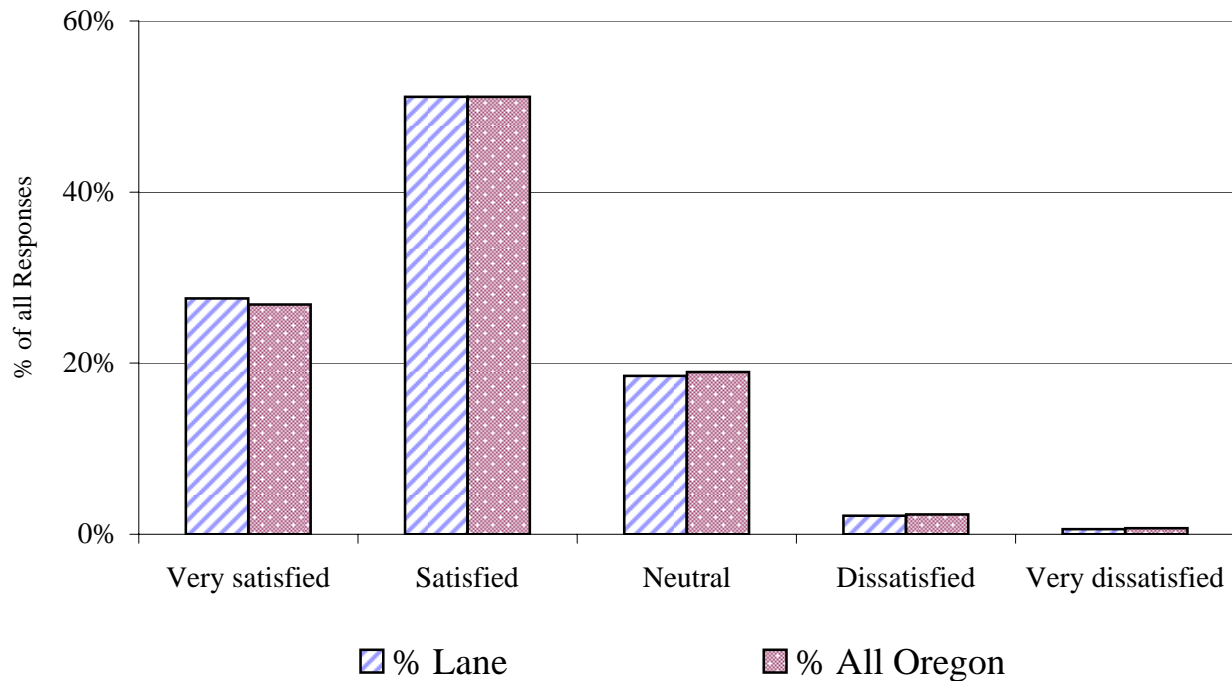
Question #: 11

Question Descrip.: **Challenge offered by your program of study.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	633	27.6%	6,455	26.9%
Satisfied	1,174	51.1%	12,285	51.1%
Neutral	425	18.5%	4,555	19.0%
Dissatisfied	50	2.2%	553	2.3%
Very dissatisfied	14	0.6%	173	0.7%
total responses	2,296	100%	24,021	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.





# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## **Section IV -- College Environment -- Academic**

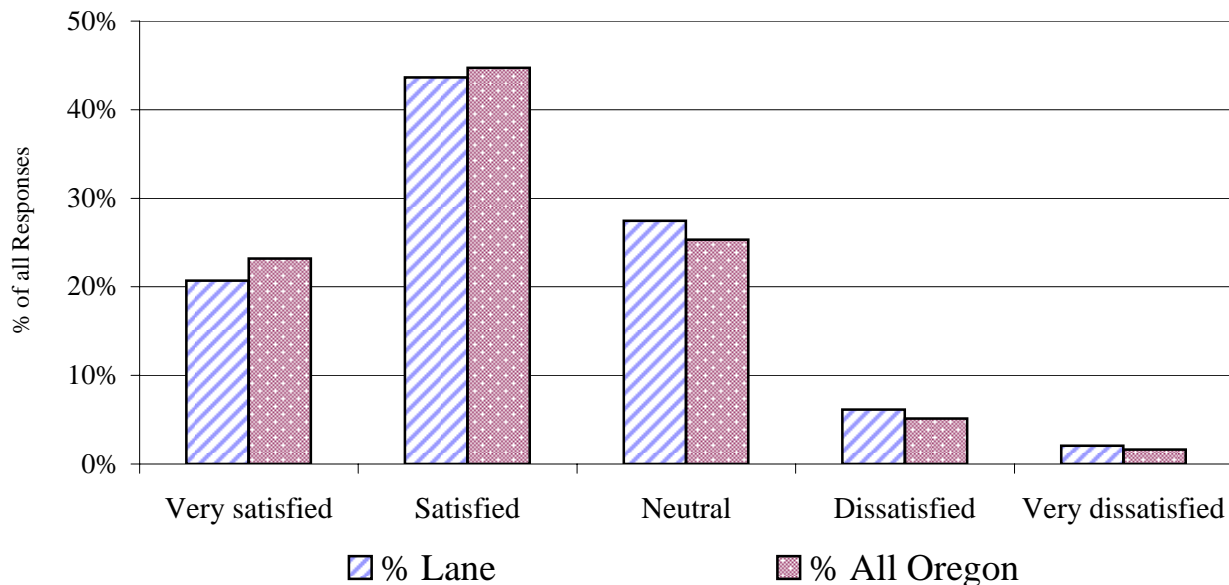
Question #: **12**

Question Descrip.: **Preparation you are receiving for your chosen occupation.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	101	20.7%	1,077	23.2%
Satisfied	213	43.6%	2,078	44.7%
Neutral	134	27.5%	1,176	25.3%
Dissatisfied	30	6.1%	239	5.1%
Very dissatisfied	10	2.0%	75	1.6%
total responses	488	100%	4,645	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



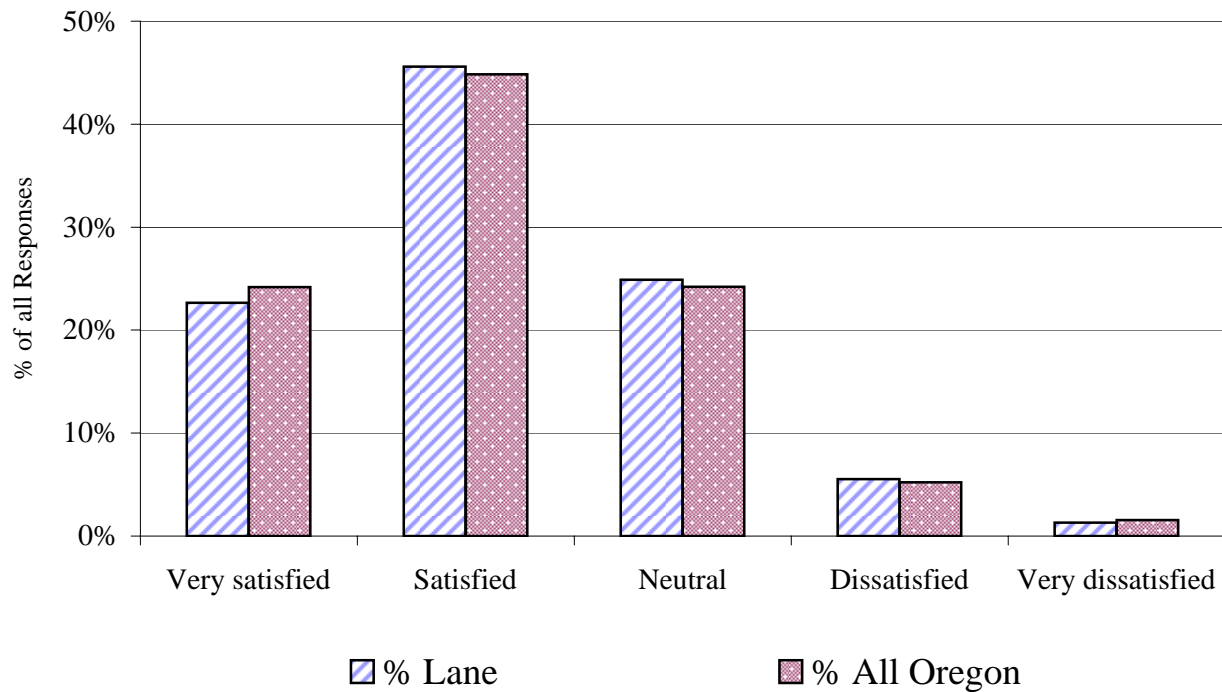
Question #: 12

Question Descrip.: **Preparation you are receiving for your chosen occupation.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	482	22.7%	5,436	24.2%
Satisfied	970	45.6%	10,088	44.8%
Neutral	530	24.9%	5,444	24.2%
Dissatisfied	118	5.5%	1,176	5.2%
Very dissatisfied	28	1.3%	351	1.6%
total responses	2,128	100%	22,495	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



# ACT Student Opinion Survey (Northwest Edition) Survey Findings

## **Section IV -- College Environment -- Academic**

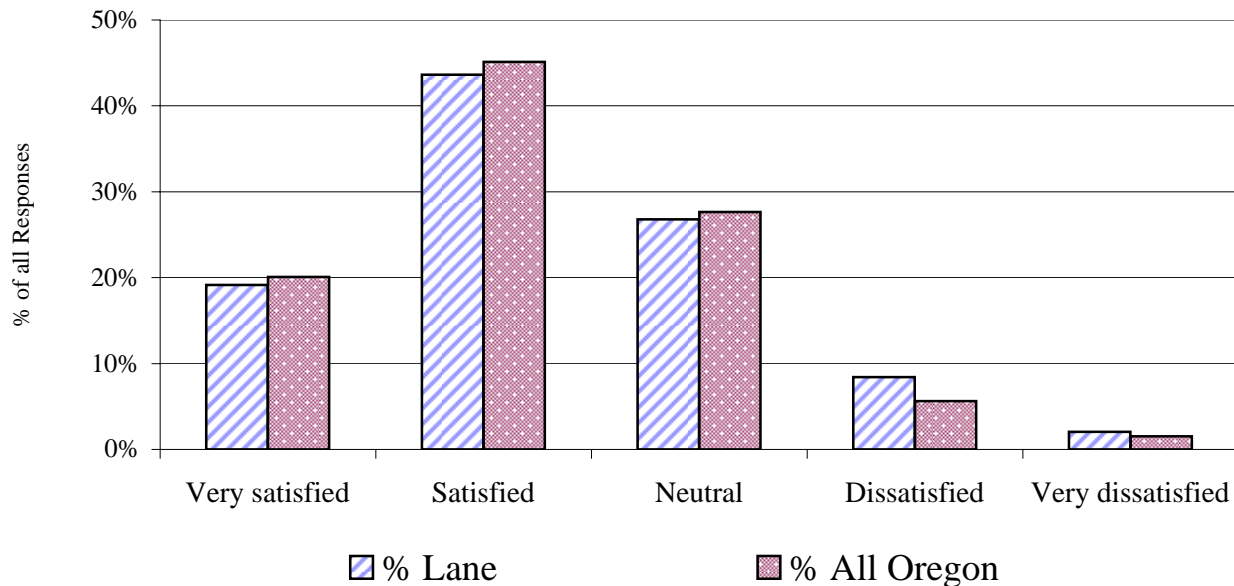
Question #: **13**

Question Descrip.: **Preparation you are receiving to transfer to another college.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

<b>Spring 2004 survey</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	75	19.1%	775	20.1%
Satisfied	171	43.6%	1,741	45.1%
Neutral	105	26.8%	1,067	27.6%
Dissatisfied	33	8.4%	217	5.6%
Very dissatisfied	8	2.0%	59	1.5%
total responses	392	100%	3,859	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.



Question #: 13

Question Descrip.: **Preparation you are receiving to transfer to another college.**

(level of satisfaction: Very satisfied to Very dissatisfied)

<b>Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002</b>				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	268	20.3%	3,093	19.8%
Satisfied	604	45.8%	7,141	45.8%
Neutral	372	28.2%	4,317	27.7%
Dissatisfied	57	4.3%	776	5.0%
Very dissatisfied	17	1.3%	272	1.7%
total responses	1,318	100%	15,599	100%

**Notes:** 1. Only students who responded to this question are included in the calculation of percent.

