

ACT Student Opinion Survey (Northwest Edition)

Survey Findings

Section III -- College Services

Question #: 1

Question Descrip.: **Academic Advising/course planning services.**

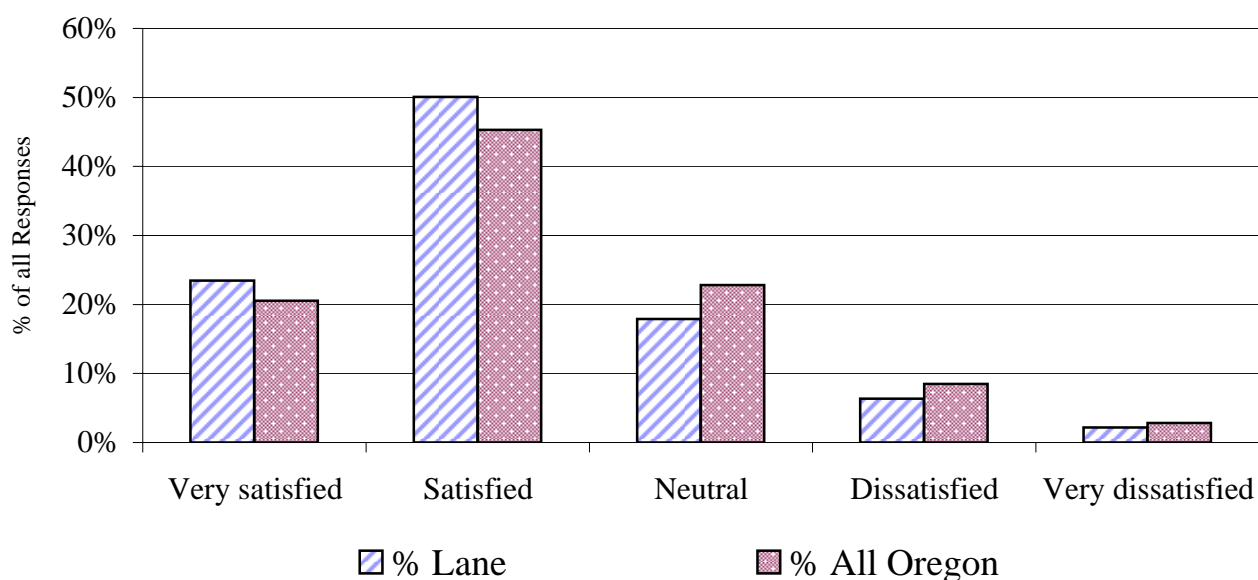
(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	118	23.5%	1,001	20.6%
Satisfied	252	50.1%	2,206	45.3%
Neutral	90	17.9%	1,111	22.8%
Dissatisfied	32	6.4%	413	8.5%
Very dissatisfied	11	2.2%	137	2.8%
total responses	503	100%	4,868	100%

Example 1: 118 Lane students (23.5% of Lane students responding to this question on the spring 2002 survey) reported they were "Very satisfied" with Lane's "Academic advising/course planning services."

Example 2: 1,001 Oregon community college students (20.6% of all students responding to this question on the spring 2002 survey) reported they were "Very satisfied" with their college's "Academic advising/course planning svcs."

Notes: 1. Only students who responded to this question are included in the calculation of percent.



Question #: 1

Question Descrip.: **Academic Advising/course planning services.**

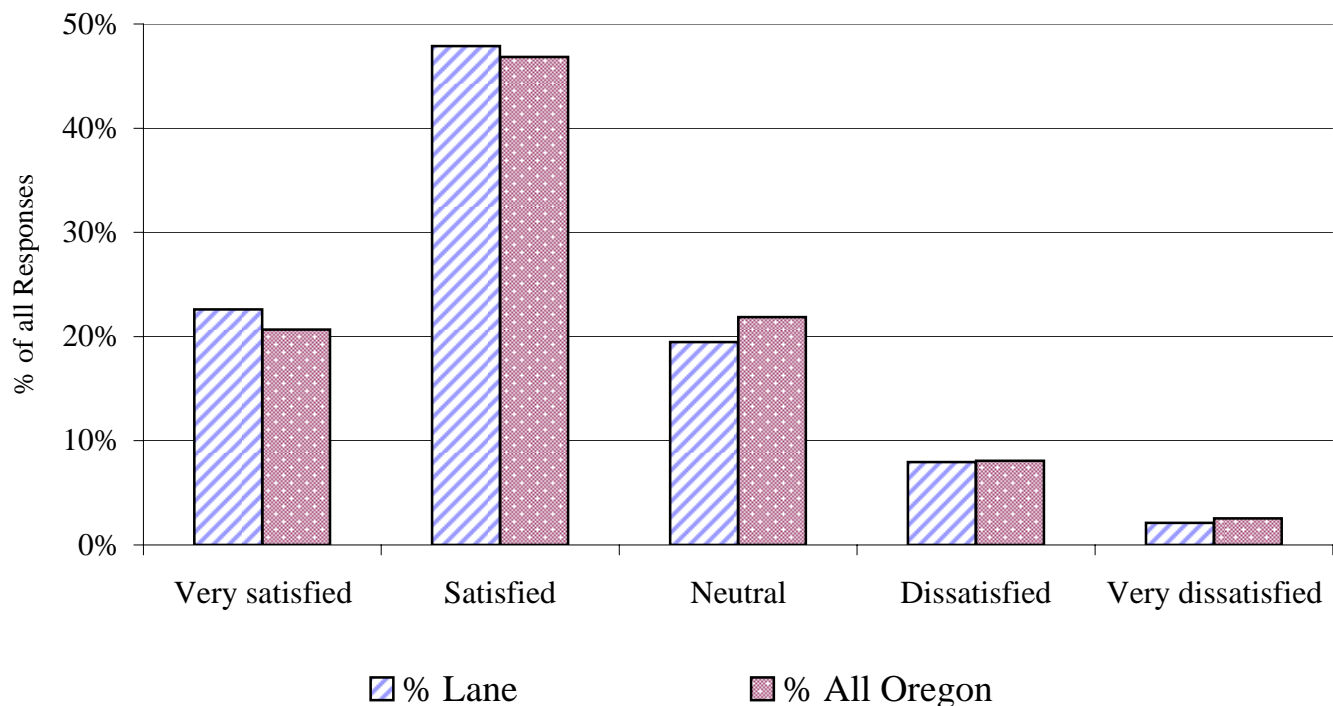
(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	430	22.6%	3,989	20.7%
Satisfied	910	47.9%	9,034	46.8%
Neutral	370	19.5%	4,220	21.9%
Dissatisfied	151	7.9%	1,557	8.1%
Very dissatisfied	40	2.1%	492	2.6%
total responses	1,901	100%	19,292	100%

Example 1: 430 **Lane** students (22.6% of Lane students responding to this question on the 1994, 1996, 1998, 2000 and 2002 surveys) reported they were "Very satisfied" with Lane's "Academic advising/course planning services."

Example 2: 3,989 **Oregon community college** students (20.7% of all students responding to this question on the 1994, 1996, 1998, 2000 and 2002 surveys) reported they were "Very satisfied" with their college's "Academic advising/course planning services."

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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Survey Findings

Section III -- College Services

Question #: 2

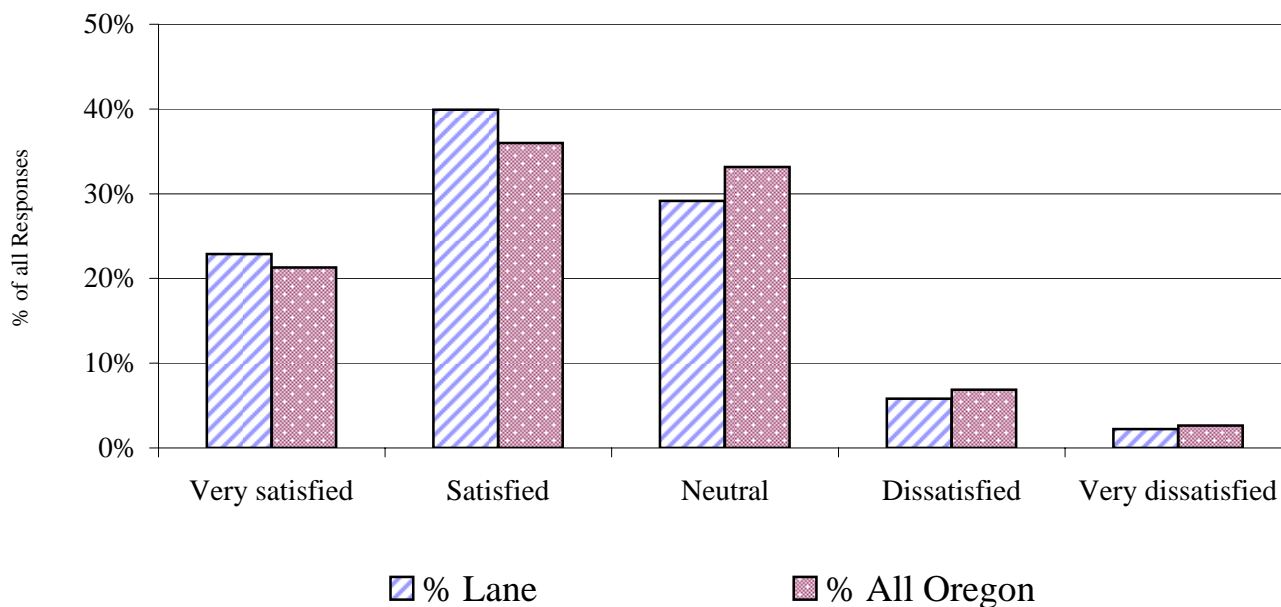
Question Descrip.: **Personal counseling services (for personal concerns and problems).**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	51	22.9%	482	21.3%
Satisfied	89	39.9%	815	36.0%
Neutral	65	29.1%	751	33.2%
Dissatisfied	13	5.8%	156	6.9%
Very dissatisfied	5	2.2%	60	2.7%
total responses	223	100%	2,264	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



Question #: 2

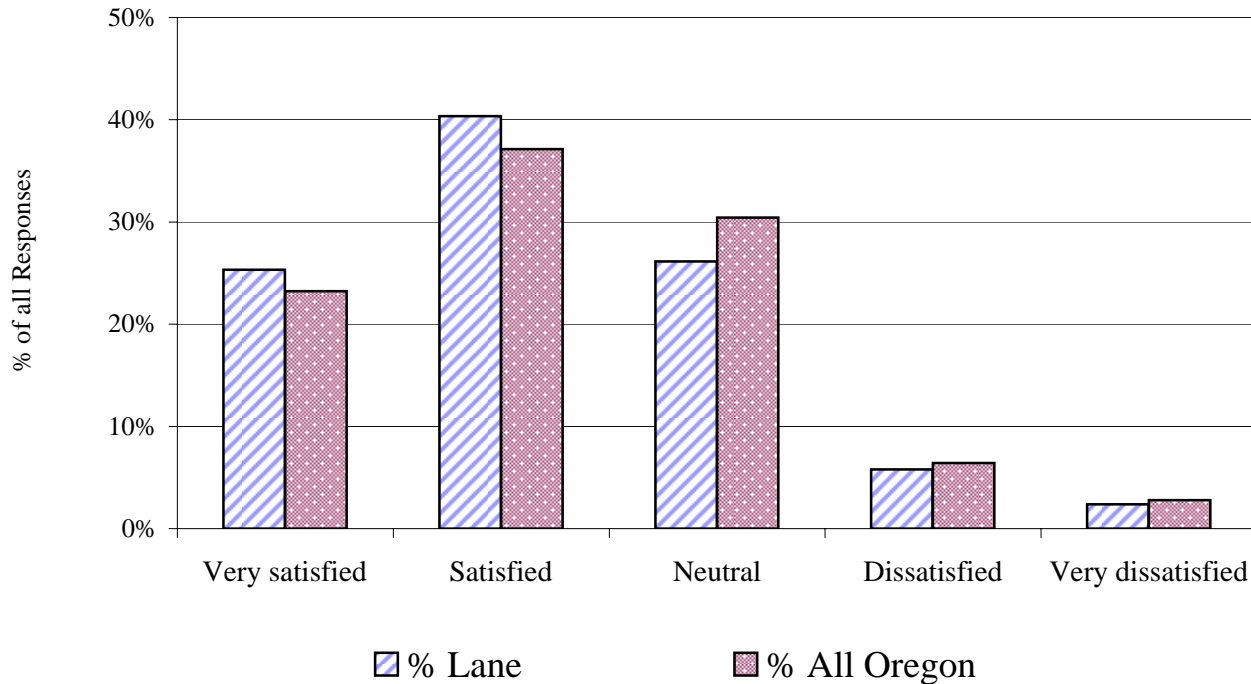
Question Descrip.: **Personal counseling services (for personal concerns and problems.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	214	25.3%	1,954	23.2%
Satisfied	341	40.4%	3,122	37.1%
Neutral	221	26.2%	2,558	30.4%
Dissatisfied	49	5.8%	541	6.4%
Very dissatisfied	20	2.4%	234	2.8%
total responses	845	100%	8,409	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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Section III -- College Services

Question #: 3

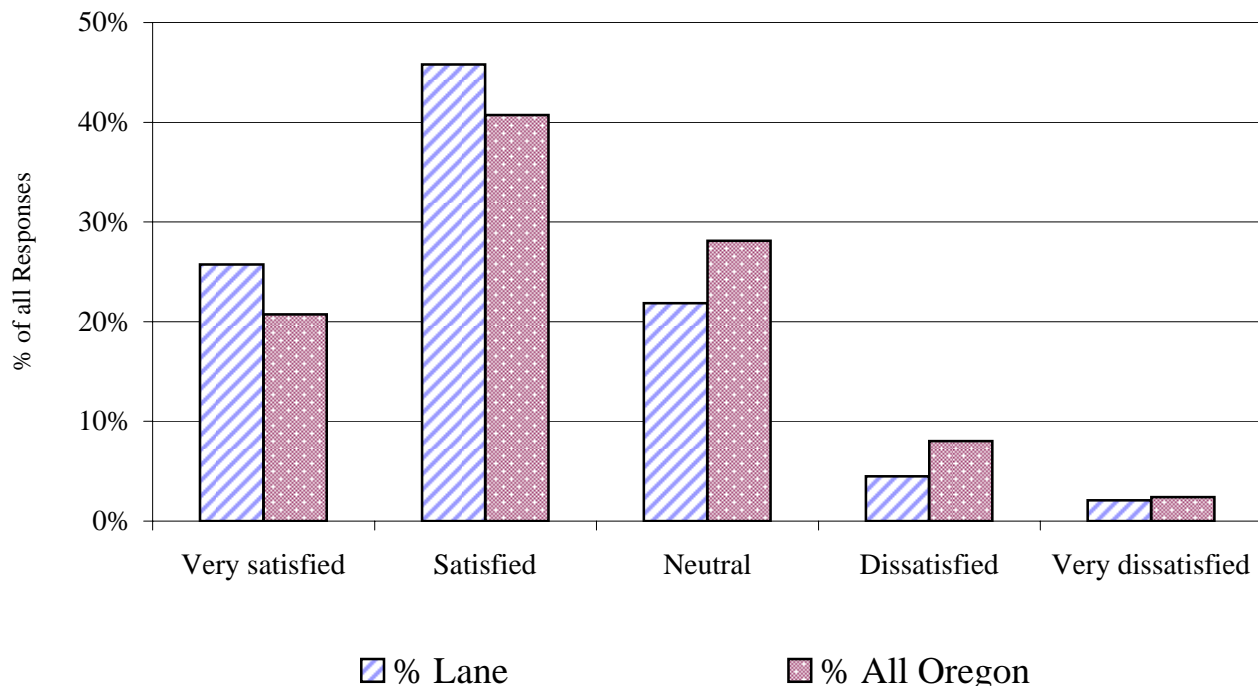
Question Descrip.: **Career planning services / guidance.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	86	25.7%	668	20.7%
Satisfied	153	45.8%	1,313	40.7%
Neutral	73	21.9%	906	28.1%
Dissatisfied	15	4.5%	259	8.0%
Very dissatisfied	7	2.1%	78	2.4%
total responses	334	100%	3,224	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



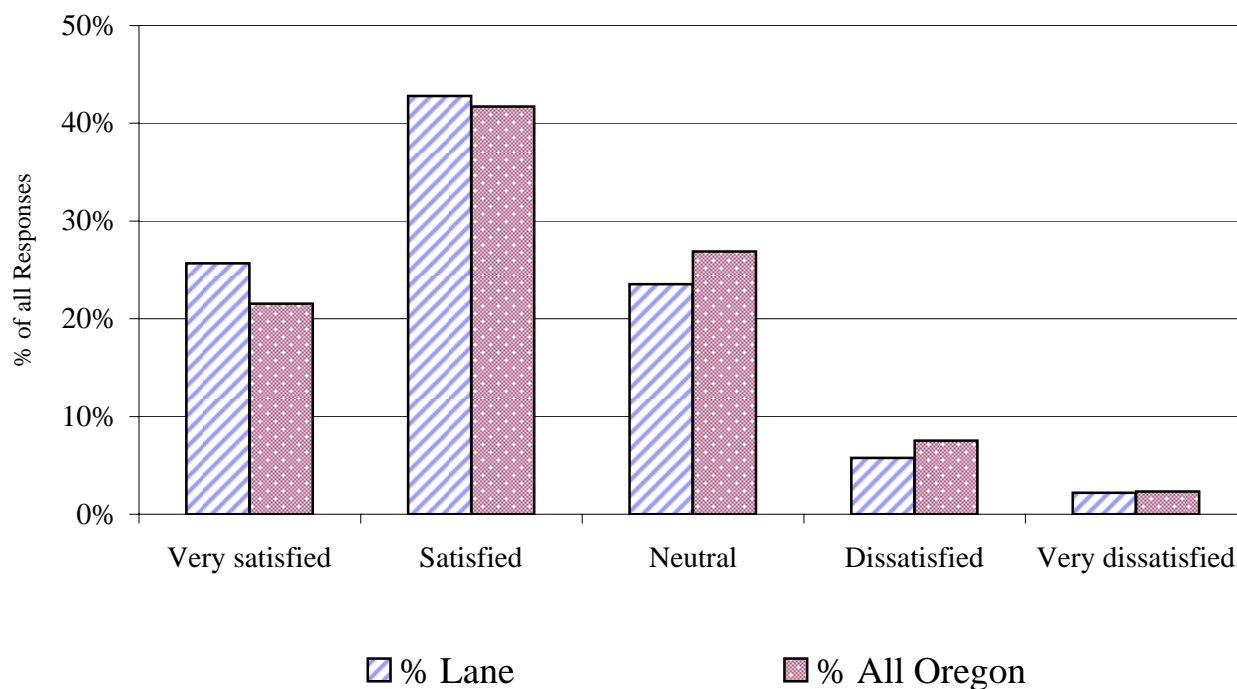
Question #: **3**
 Question Descrip.: **Career planning services / guidance.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002

response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	316	25.7%	2,613	21.6%
Satisfied	527	42.8%	5,056	41.7%
Neutral	290	23.6%	3,258	26.9%
Dissatisfied	71	5.8%	914	7.5%
Very dissatisfied	27	2.2%	281	2.3%
total responses	1,231	100%	12,122	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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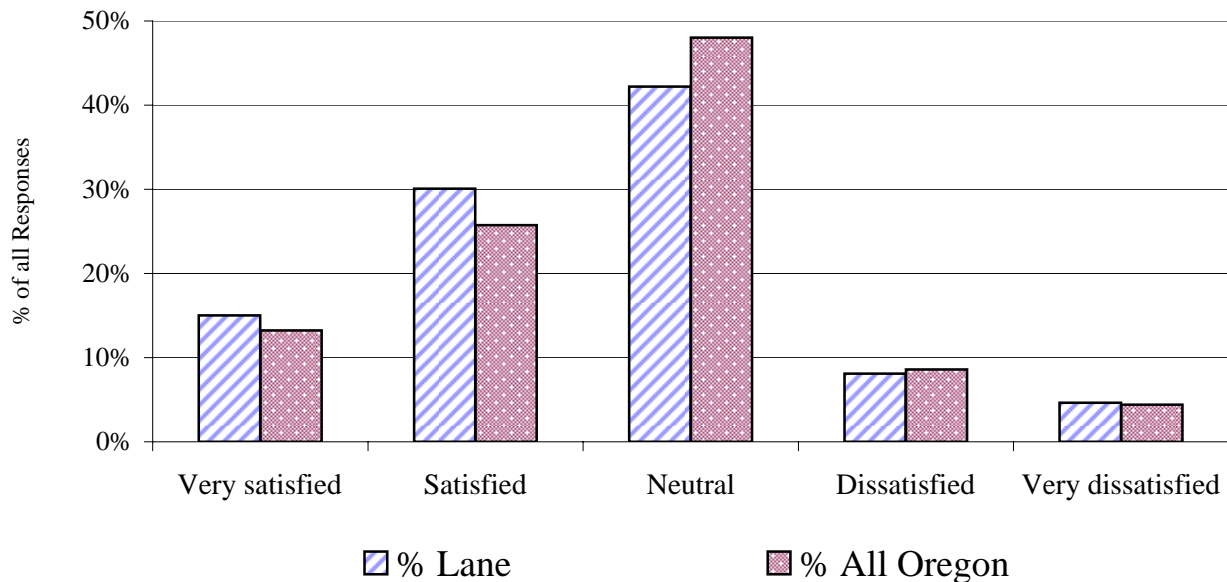
Question #: 4

Question Descrip.: **Job placement services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	26	15.0%	211	13.2%
Satisfied	52	30.1%	410	25.7%
Neutral	73	42.2%	765	48.0%
Dissatisfied	14	8.1%	137	8.6%
Very dissatisfied	8	4.6%	70	4.4%
total responses	173	100%	1,593	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



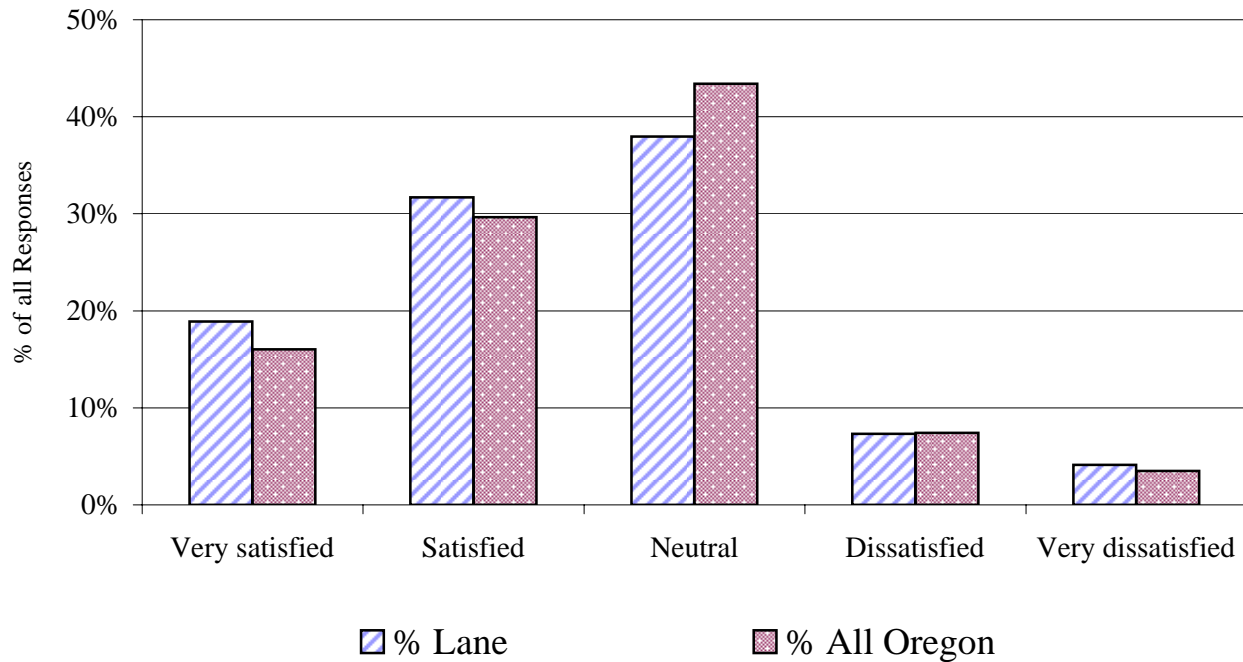
Question #: 4

Question Descrip.: **Job placement services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	124	18.9%	972	16.0%
Satisfied	208	31.7%	1,799	29.7%
Neutral	249	38.0%	2,632	43.4%
Dissatisfied	48	7.3%	451	7.4%
Very dissatisfied	27	4.1%	212	3.5%
total responses	656	100%	6,066	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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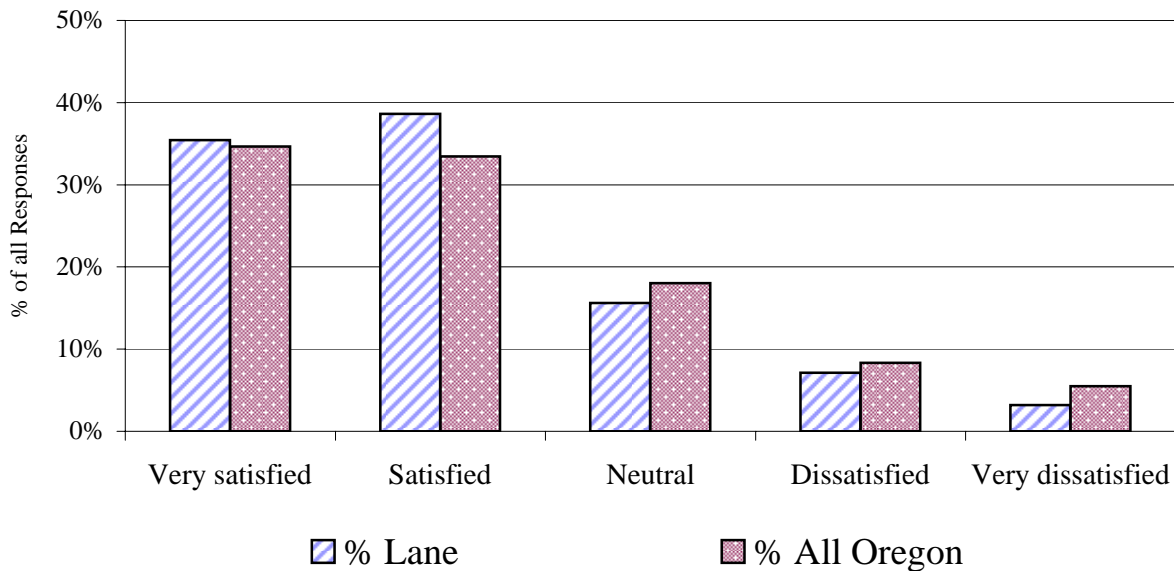
Question #: 5

Question Descrip.: **Financial aid services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	134	35.4%	1,311	34.7%
Satisfied	146	38.6%	1,265	33.5%
Neutral	59	15.6%	682	18.0%
Dissatisfied	27	7.1%	315	8.3%
Very dissatisfied	12	3.2%	208	5.5%
total responses	378	100%	3,781	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



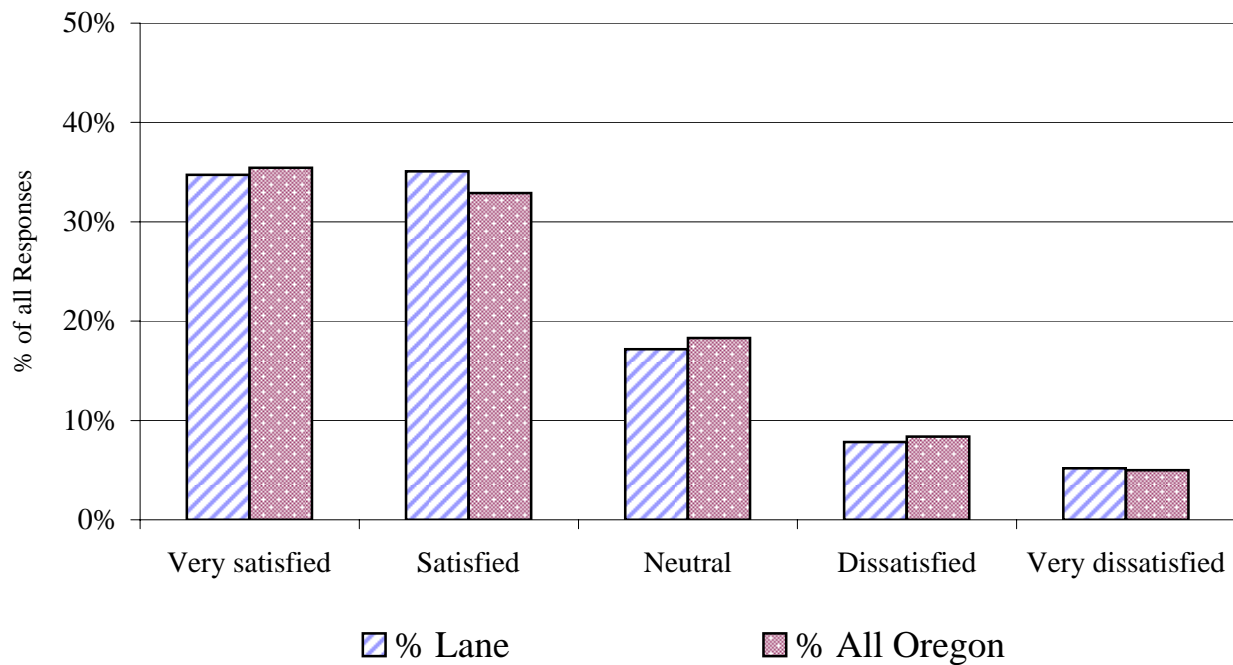
Question #: 5

Question Descrip.: **Financial aid services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	483	34.7%	5,068	35.4%
Satisfied	488	35.1%	4,703	32.9%
Neutral	239	17.2%	2,616	18.3%
Dissatisfied	109	7.8%	1,199	8.4%
Very dissatisfied	72	5.2%	712	5.0%
total responses	1,391	100%	14,298	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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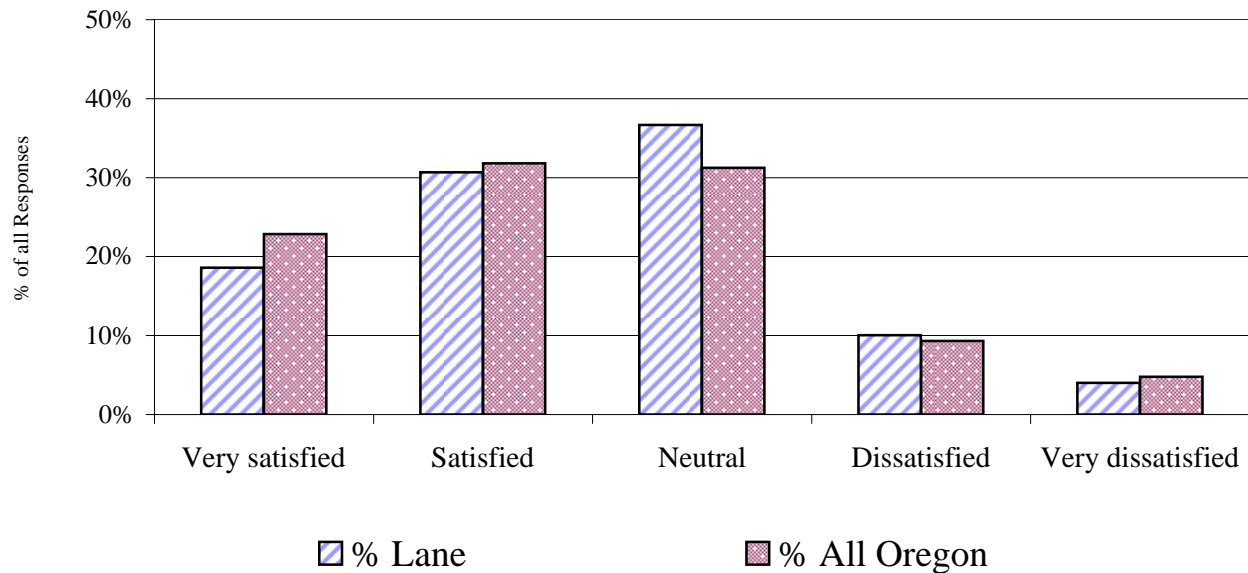
Question #: 6

Question Descrip.: **Scholarship services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	37	18.6%	549	22.8%
Satisfied	61	30.7%	764	31.8%
Neutral	73	36.7%	751	31.3%
Dissatisfied	20	10.1%	224	9.3%
Very dissatisfied	8	4.0%	115	4.8%
total responses	199	100%	2,403	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



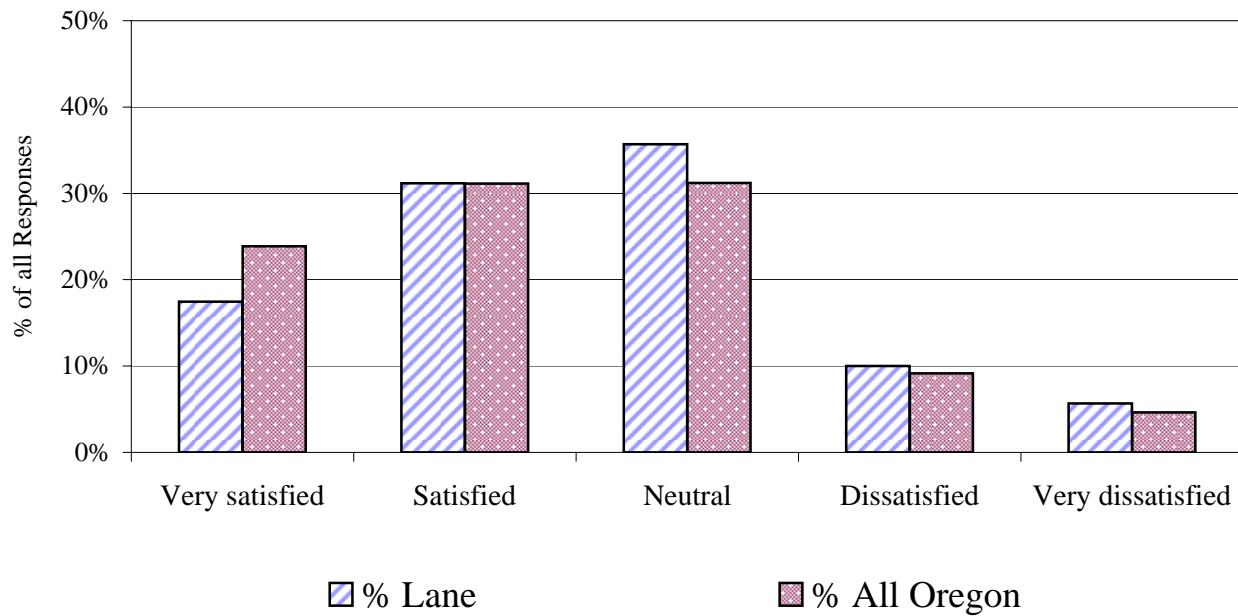
Question #: 6

Question Descrip.: **Scholarship services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	108	17.4%	1,885	23.9%
Satisfied	193	31.2%	2,460	31.1%
Neutral	221	35.7%	2,466	31.2%
Dissatisfied	62	10.0%	723	9.2%
Very dissatisfied	35	5.7%	366	4.6%
total responses	619	100%	7,900	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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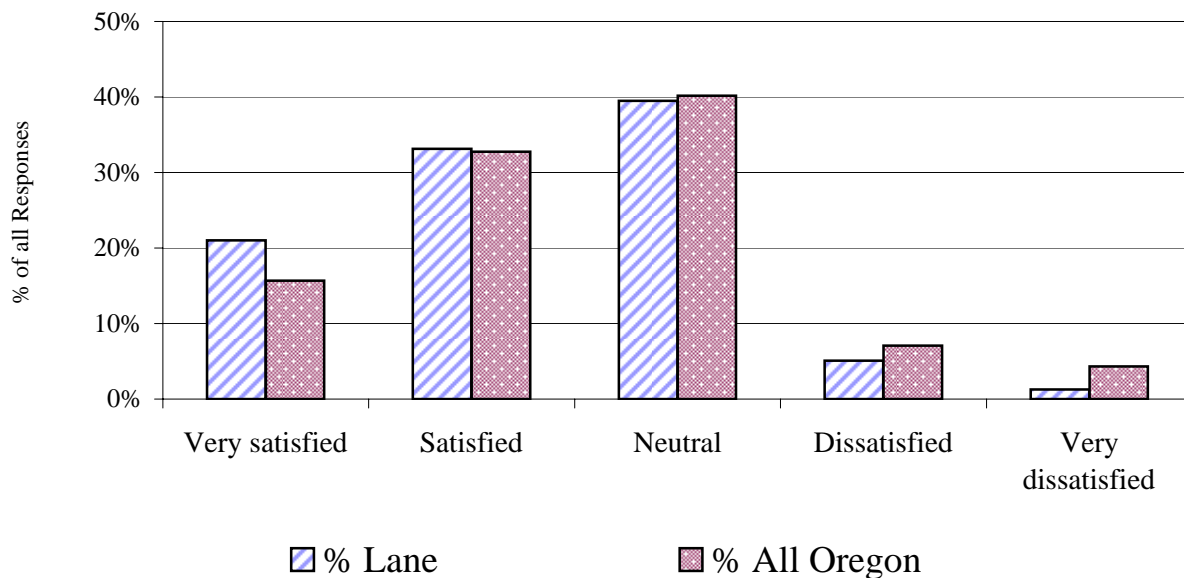
Question #: 7

Question Descrip.: **Recreational and intramural programs and services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	33	21.0%	264	15.7%
Satisfied	52	33.1%	552	32.8%
Neutral	62	39.5%	677	40.2%
Dissatisfied	8	5.1%	119	7.1%
Very dissatisfied	2	1.3%	73	4.3%
total responses	157	100%	1,685	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



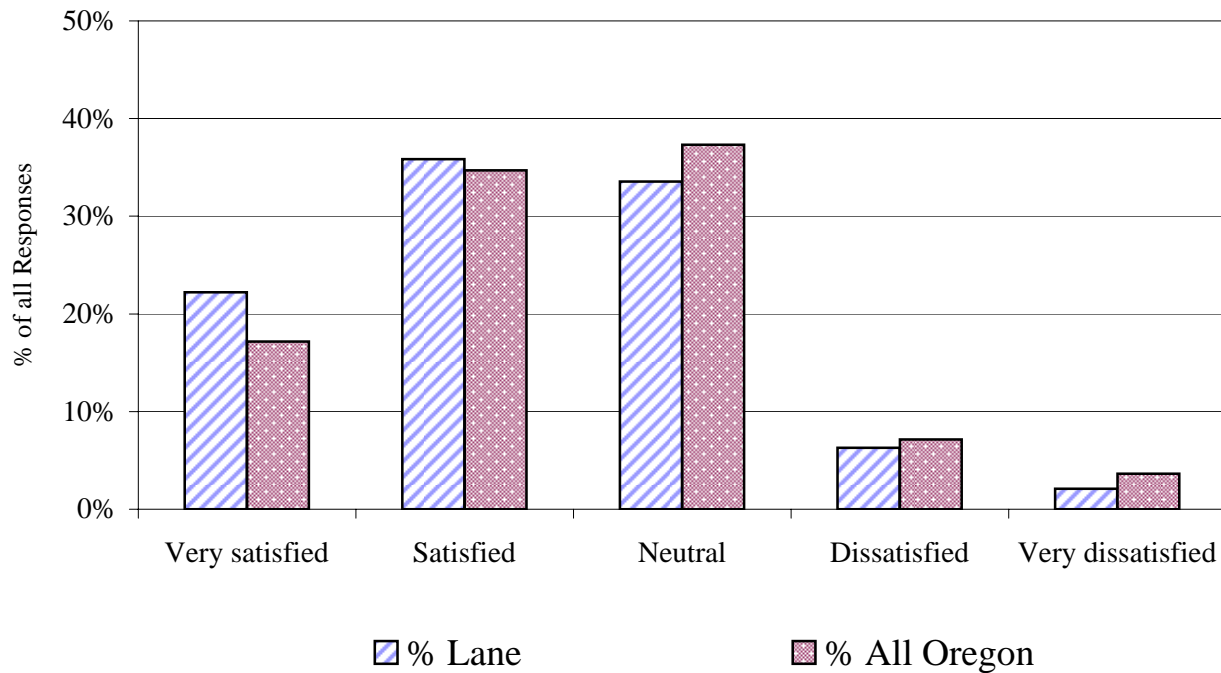
Question #: 7

Question Descrip.: **Recreational and intramural programs and services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	127	22.2%	1,110	17.2%
Satisfied	205	35.8%	2,242	34.7%
Neutral	192	33.6%	2,412	37.3%
Dissatisfied	36	6.3%	462	7.2%
Very dissatisfied	12	2.1%	235	3.6%
total responses	572	100%	6,461	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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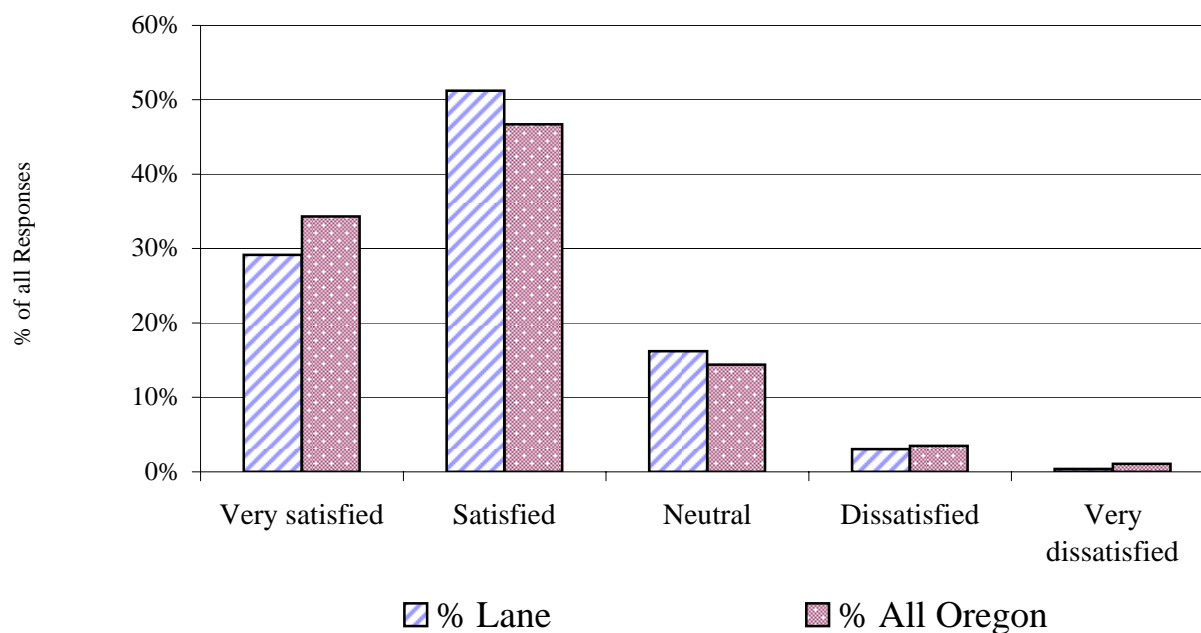
Question #: 8

Question Descrip.: **Library / learning resources center services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	144	29.1%	1,755	34.3%
Satisfied	253	51.2%	2,388	46.7%
Neutral	80	16.2%	737	14.4%
Dissatisfied	15	3.0%	178	3.5%
Very dissatisfied	2	0.4%	56	1.1%
total responses	494	100%	5,114	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



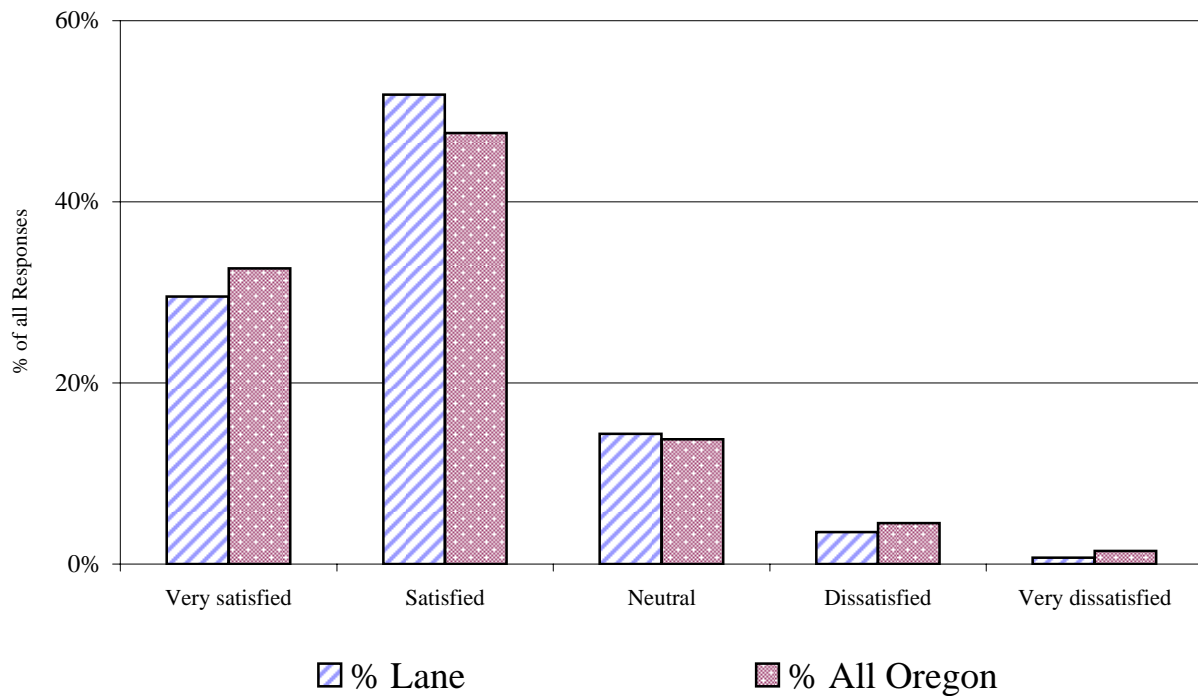
Question #: 8

Question Descrip.: **Library / learning resources center services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	593	29.5%	6,923	32.7%
Satisfied	1,041	51.8%	10,085	47.6%
Neutral	289	14.4%	2,924	13.8%
Dissatisfied	71	3.5%	957	4.5%
Very dissatisfied	14	0.7%	307	1.4%
total responses	2,008	100%	21,196	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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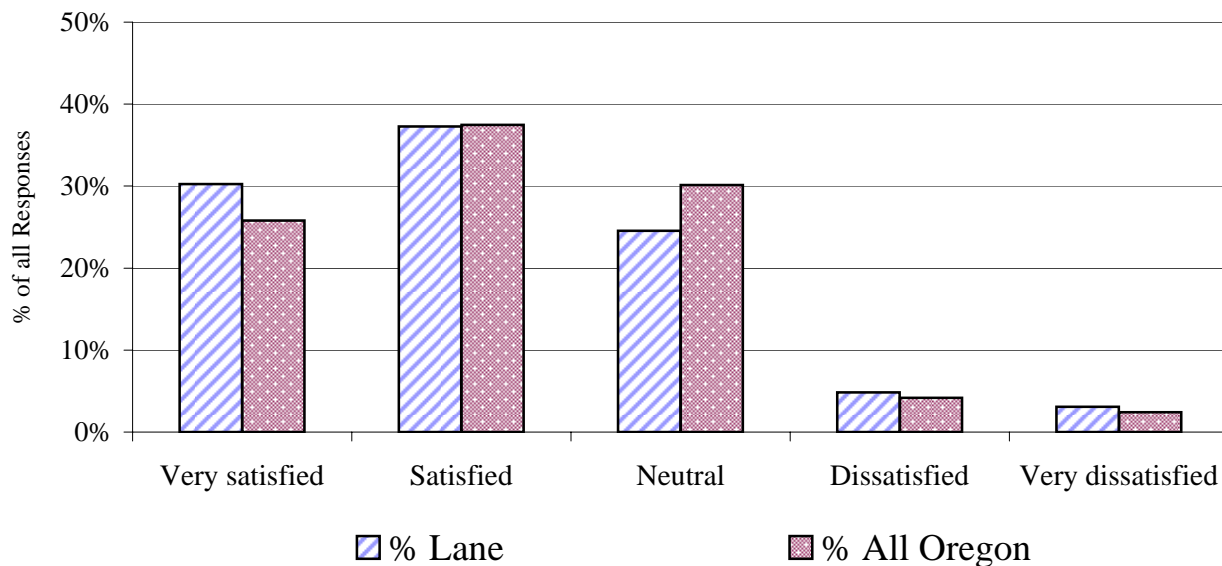
Question #: 9

Question Descrip.: **Course-related work opportunities (co-operative education, practicum, clinical)**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	69	30.3%	576	25.8%
Satisfied	85	37.3%	836	37.5%
Neutral	56	24.6%	672	30.1%
Dissatisfied	11	4.8%	93	4.2%
Very dissatisfied	7	3.1%	54	2.4%
total responses	228	100%	2,231	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



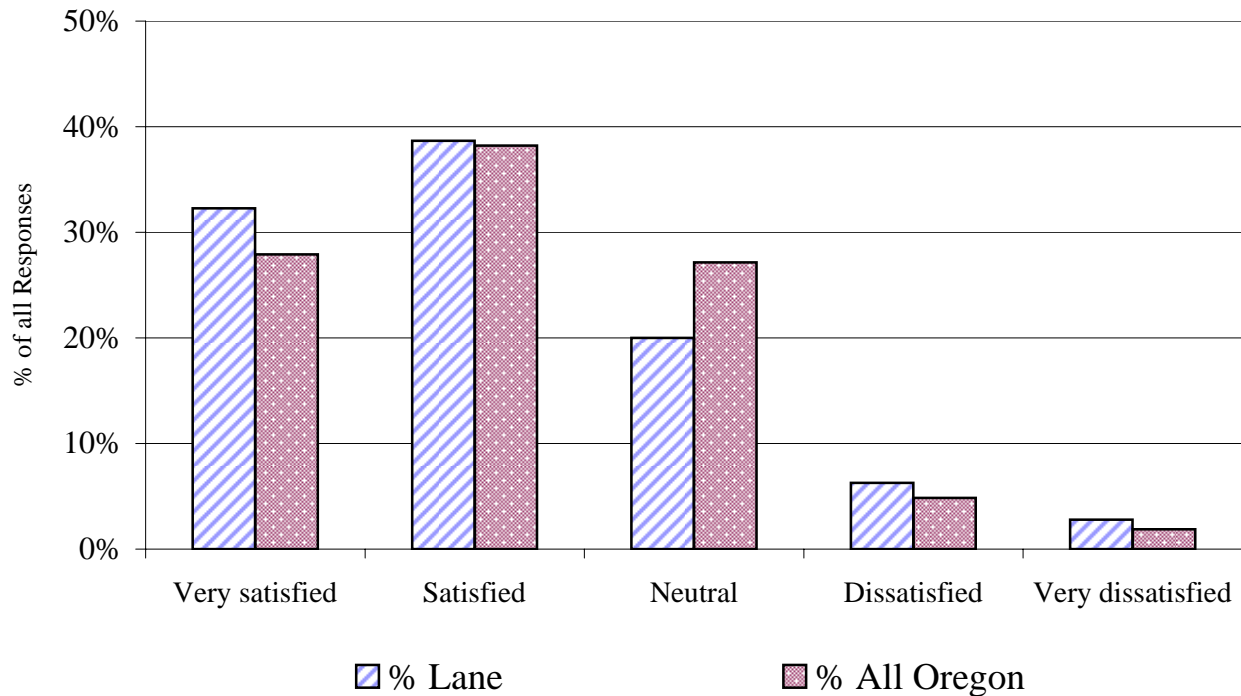
Question #: 9

Question Descrip.: **Course-related work opportunities (co-operative education, practicum, clinical)**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	242	32.3%	2,216	27.9%
Satisfied	290	38.7%	3,033	38.2%
Neutral	150	20.0%	2,154	27.1%
Dissatisfied	47	6.3%	384	4.8%
Very dissatisfied	21	2.8%	149	1.9%
total responses	750	100%	7,936	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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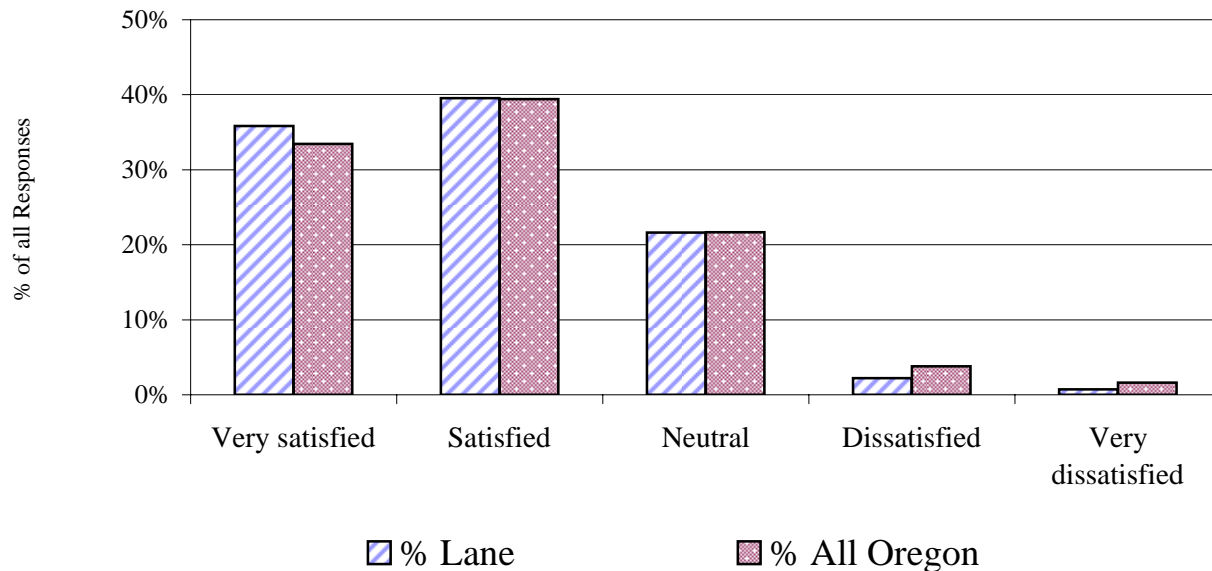
Question #: 10

Question Descrip.: **College-sponsored tutorial services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	96	35.8%	885	33.4%
Satisfied	106	39.6%	1,044	39.4%
Neutral	58	21.6%	574	21.7%
Dissatisfied	6	2.2%	101	3.8%
Very dissatisfied	2	0.7%	43	1.6%
total responses	268	100%	2,647	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



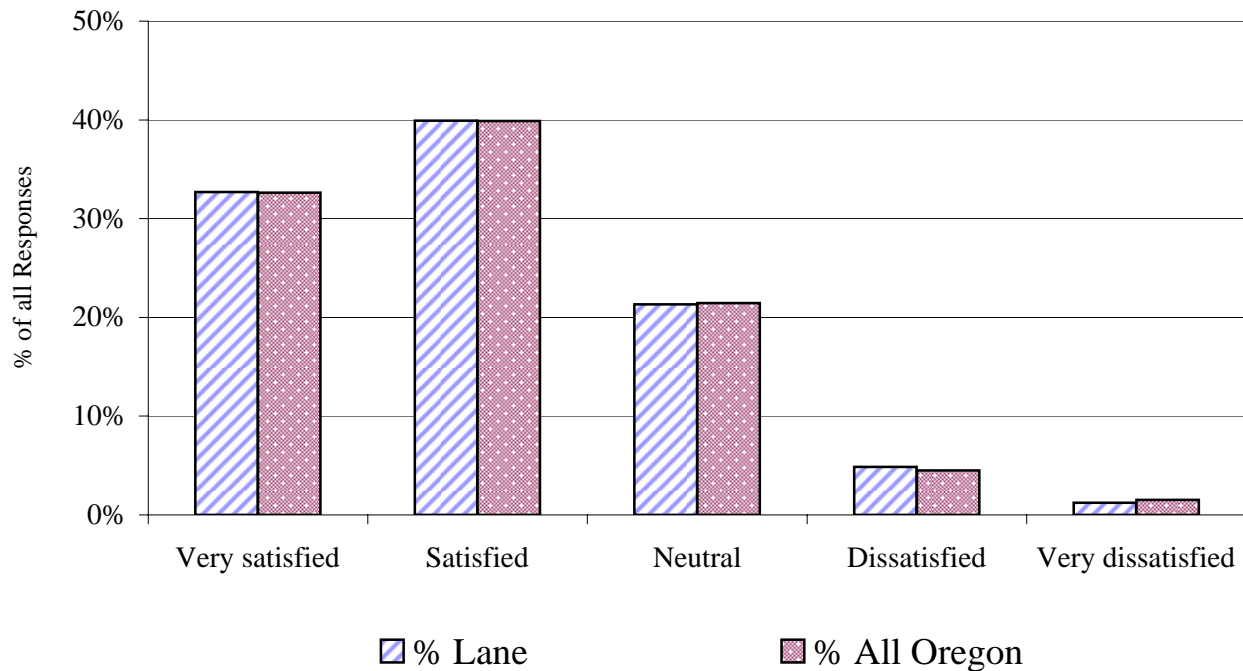
Question #: 10

Question Descrip.: **College-sponsored tutorial services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	290	32.7%	3,236	32.6%
Satisfied	354	39.9%	3,956	39.9%
Neutral	189	21.3%	2,129	21.5%
Dissatisfied	43	4.8%	446	4.5%
Very dissatisfied	11	1.2%	151	1.5%
total responses	887	100%	9,918	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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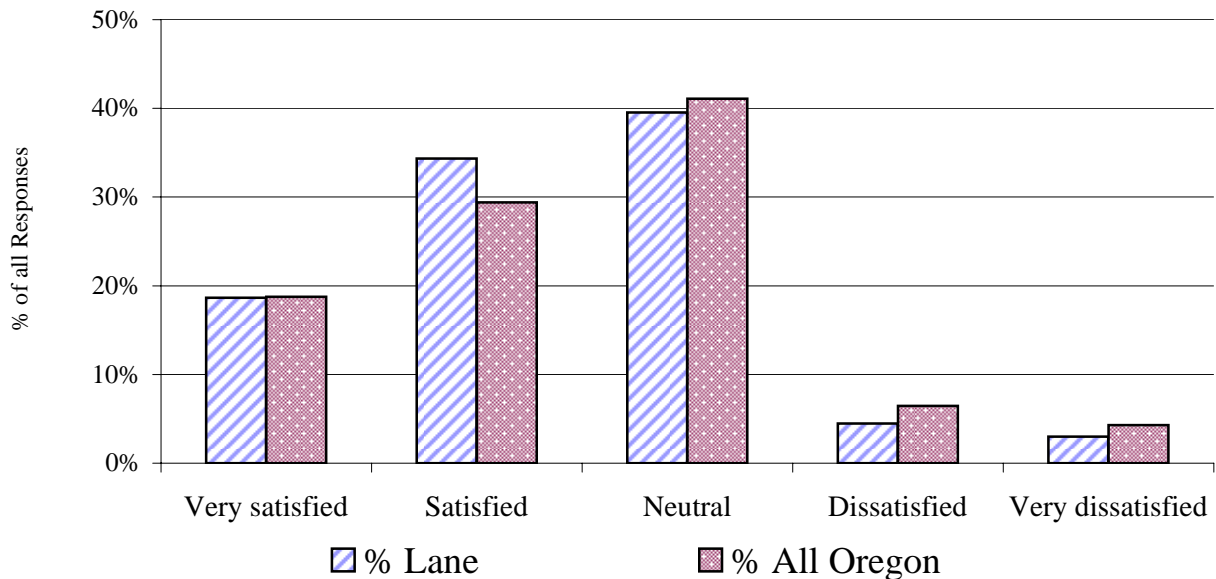
Question #: 11

Question Descrip.: **Student employment services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	25	18.7%	284	18.8%
Satisfied	46	34.3%	445	29.4%
Neutral	53	39.6%	622	41.1%
Dissatisfied	6	4.5%	98	6.5%
Very dissatisfied	4	3.0%	65	4.3%
total responses	134	100%	1,514	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



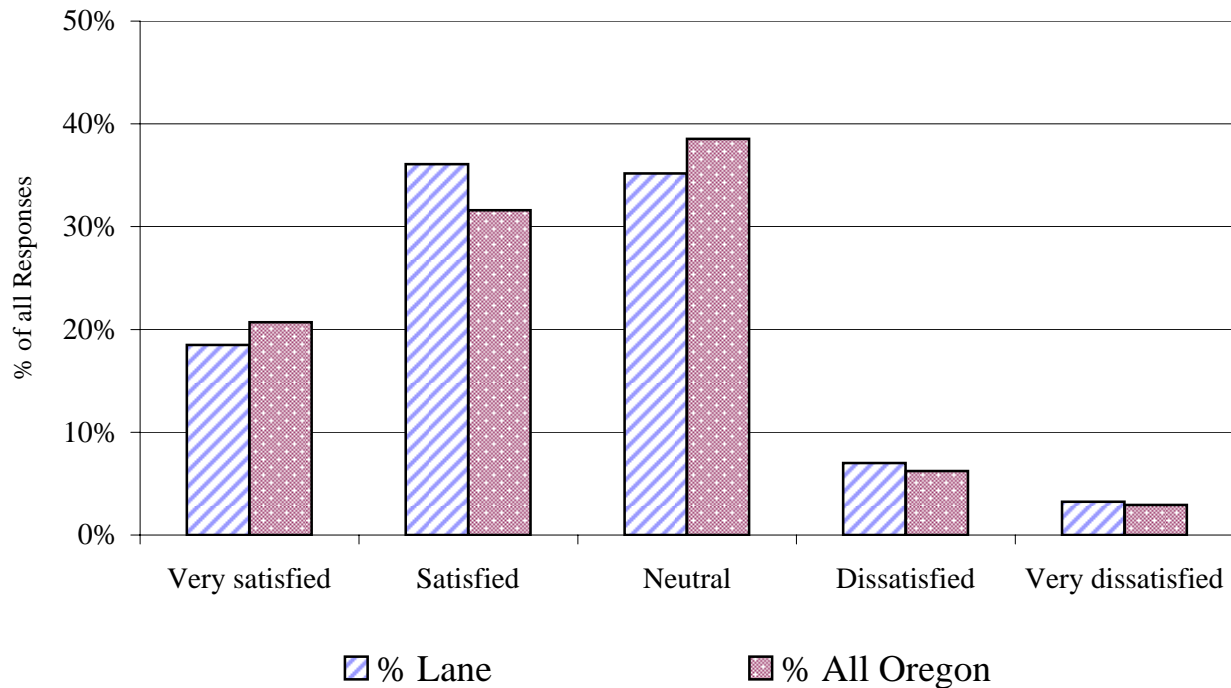
Question #: 11

Question Descrip.: **Student employment services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	103	18.5%	1,194	20.7%
Satisfied	201	36.1%	1,824	31.6%
Neutral	196	35.2%	2,224	38.5%
Dissatisfied	39	7.0%	360	6.2%
Very dissatisfied	18	3.2%	169	2.9%
total responses	557	100%	5,771	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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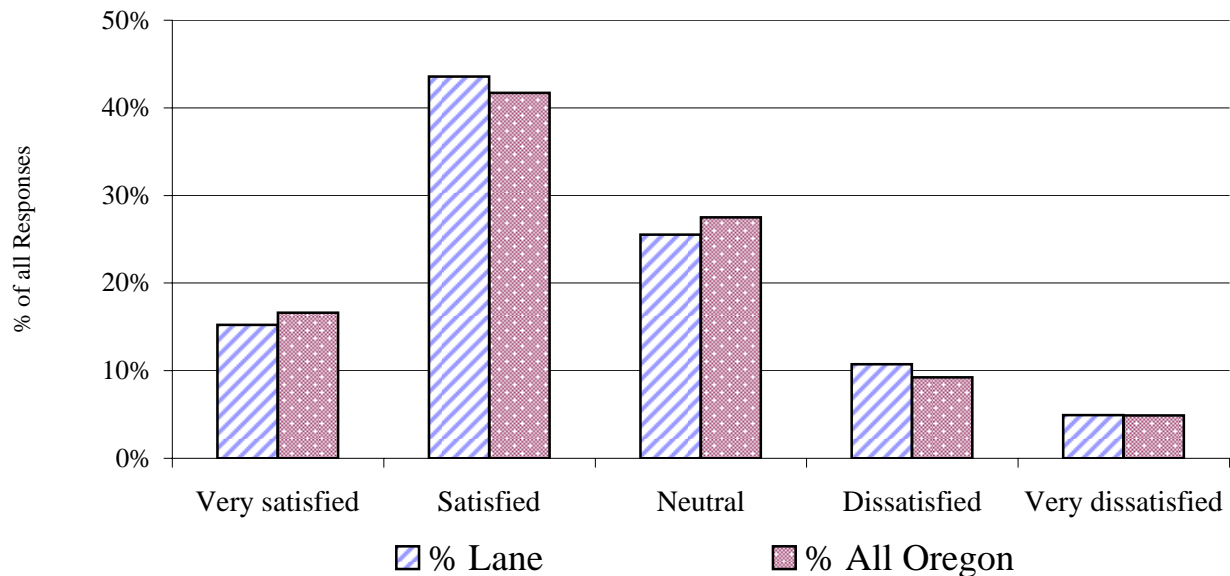
Question #: 12

Question Descrip.: **Cafeteria / food services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	71	15.2%	656	16.6%
Satisfied	203	43.6%	1,646	41.7%
Neutral	119	25.5%	1,085	27.5%
Dissatisfied	50	10.7%	365	9.3%
Very dissatisfied	23	4.9%	193	4.9%
total responses	466	100%	3,945	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.

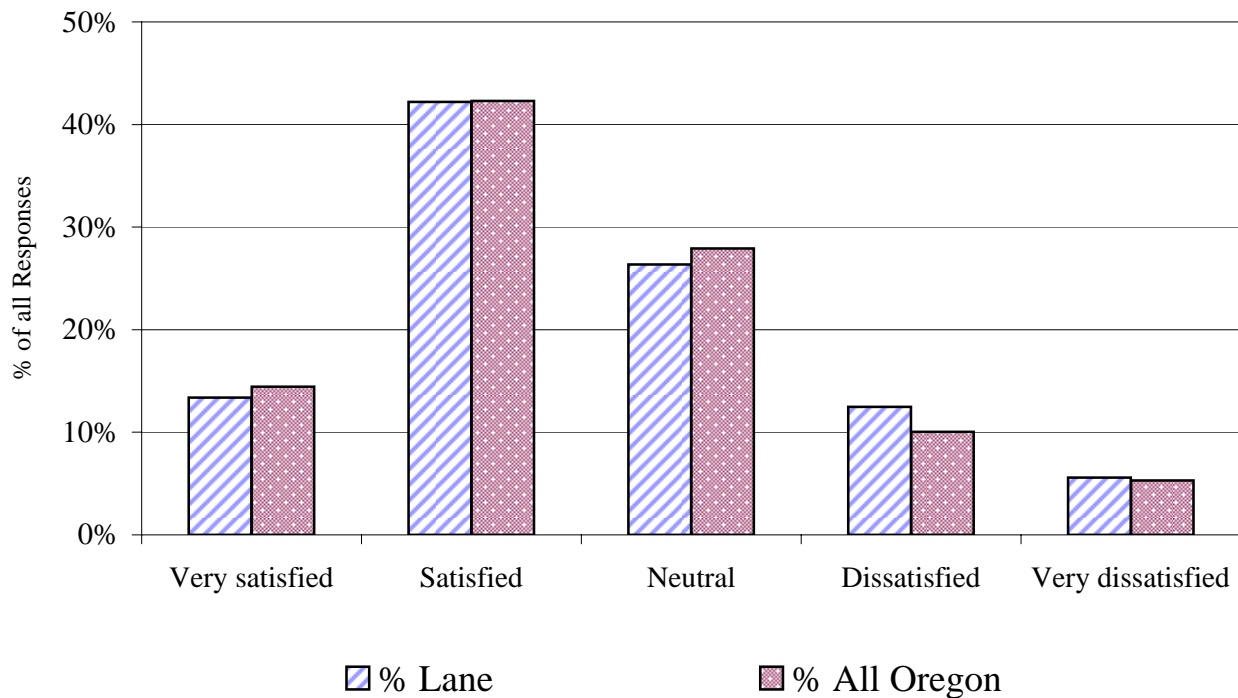


Question #: 12
 Question Descrip.: **Cafeteria / food services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	264	13.4%	2,490	14.5%
Satisfied	832	42.2%	7,285	42.3%
Neutral	520	26.4%	4,812	27.9%
Dissatisfied	246	12.5%	1,729	10.0%
Very dissatisfied	110	5.6%	914	5.3%
total responses	1,972	100%	17,230	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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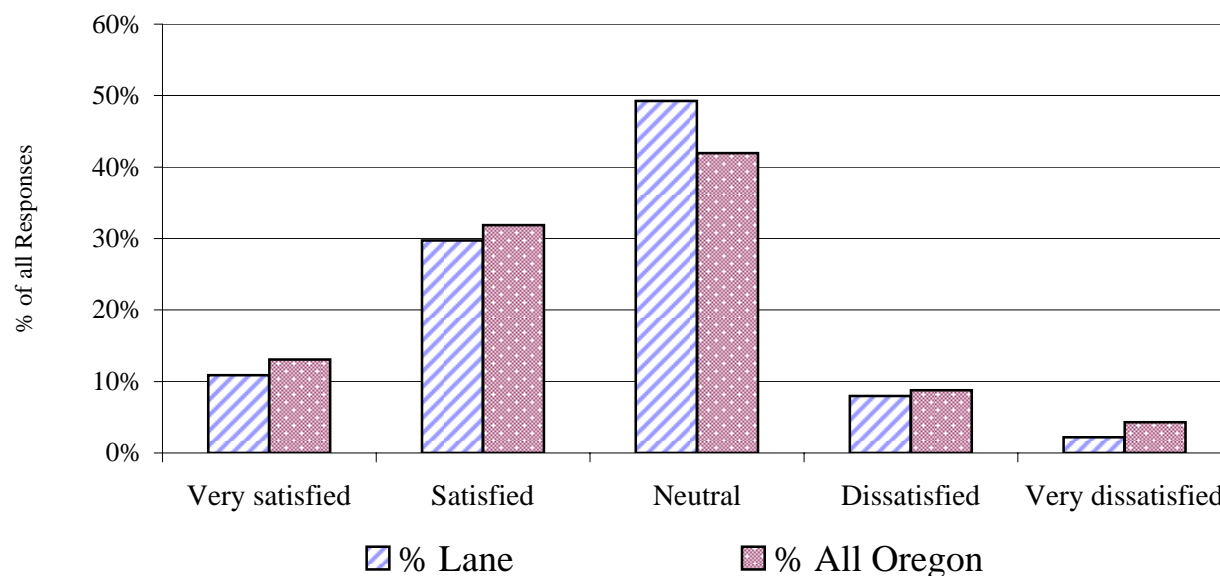
Question #: 13

Question Descrip.: **College-sponsored social activities.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	15	10.9%	222	13.1%
Satisfied	41	29.7%	541	31.9%
Neutral	68	49.3%	712	42.0%
Dissatisfied	11	8.0%	149	8.8%
Very dissatisfied	3	2.2%	73	4.3%
total responses	138	100%	1,697	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



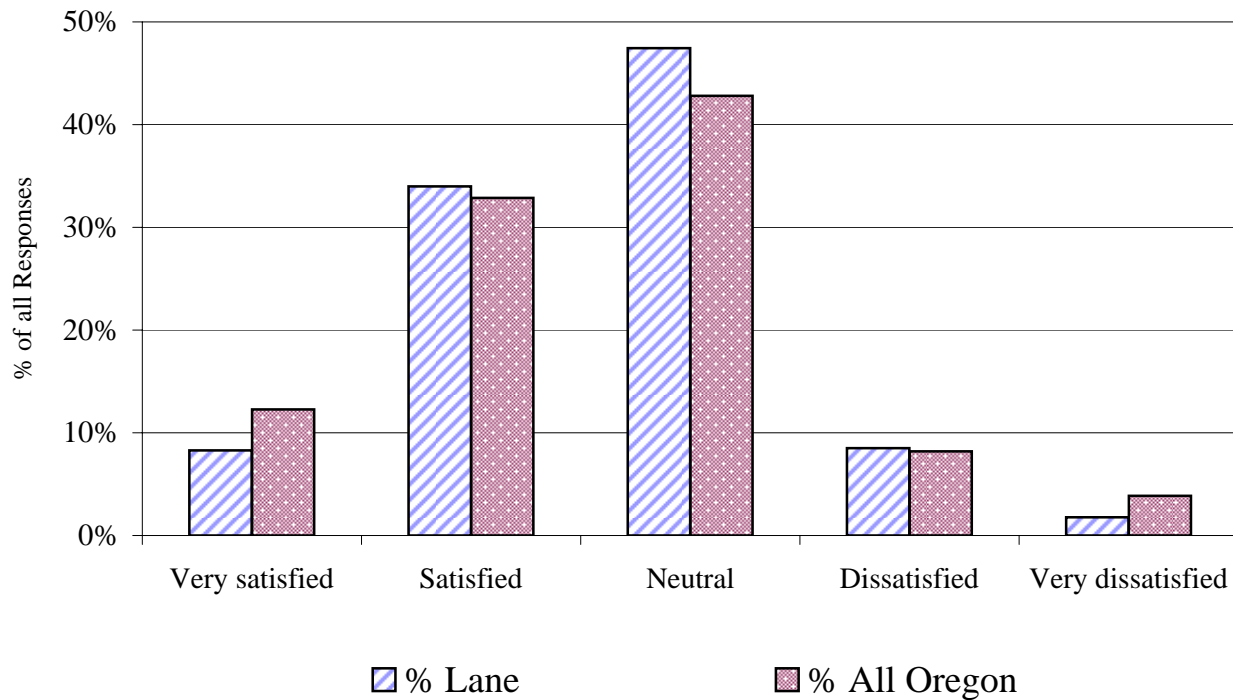
Question #: 13

Question Descrip.: **College-sponsored social activities.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	42	8.3%	811	12.3%
Satisfied	172	34.0%	2,174	32.9%
Neutral	240	47.4%	2,831	42.8%
Dissatisfied	43	8.5%	542	8.2%
Very dissatisfied	9	1.8%	255	3.9%
total responses	506	100%	6,613	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



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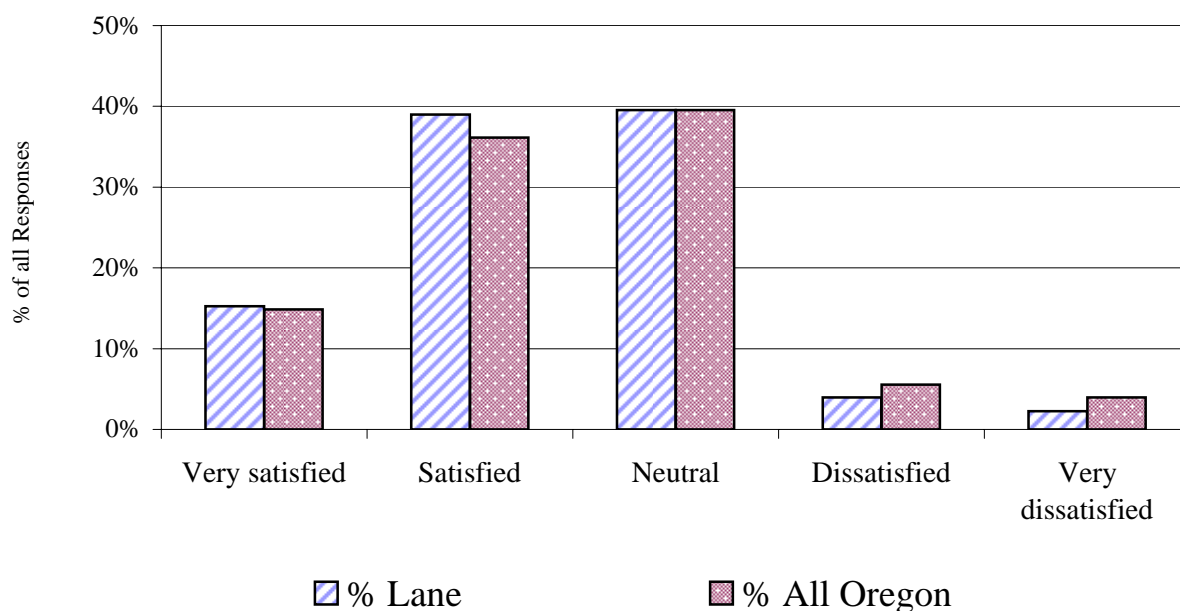
Question #: 14

Question Descrip.: **Cultural programs and activities.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	27	15.3%	260	14.9%
Satisfied	69	39.0%	632	36.1%
Neutral	70	39.5%	692	39.5%
Dissatisfied	7	4.0%	97	5.5%
Very dissatisfied	4	2.3%	69	3.9%
total responses	177	100%	1,750	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



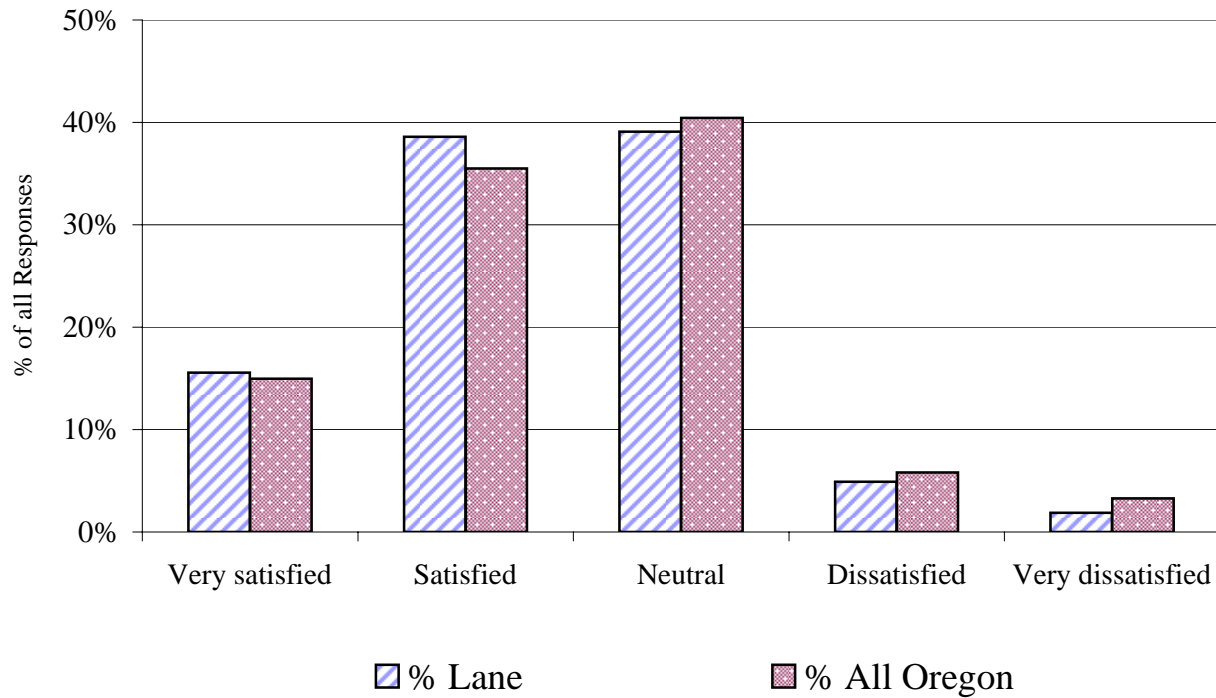
Question #: 14

Question Descrip.: **Cultural programs and activities.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	92	15.6%	989	15.0%
Satisfied	228	38.6%	2,348	35.5%
Neutral	231	39.1%	2,675	40.4%
Dissatisfied	29	4.9%	384	5.8%
Very dissatisfied	11	1.9%	218	3.3%
total responses	591	100%	6,614	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



ACT Student Opinion Survey (Northwest Edition) Survey Findings

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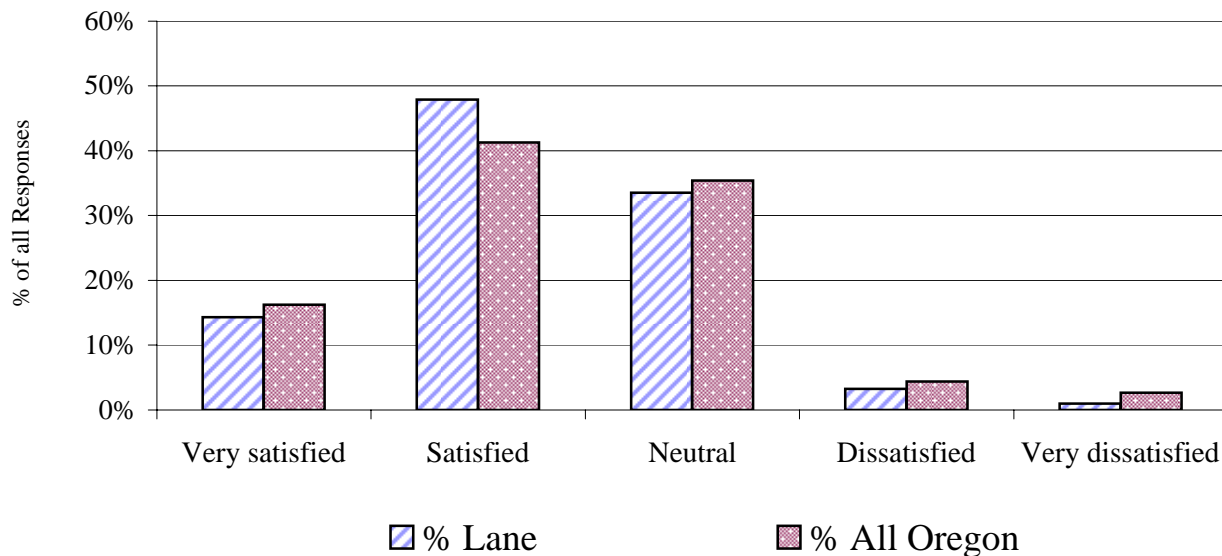
Question #: 15

Question Descrip.: **College orientation program.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	44	14.3%	488	16.3%
Satisfied	147	47.9%	1,239	41.3%
Neutral	103	33.6%	1,062	35.4%
Dissatisfied	10	3.3%	132	4.4%
Very dissatisfied	3	1.0%	80	2.7%
total responses	307	100%	3,001	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



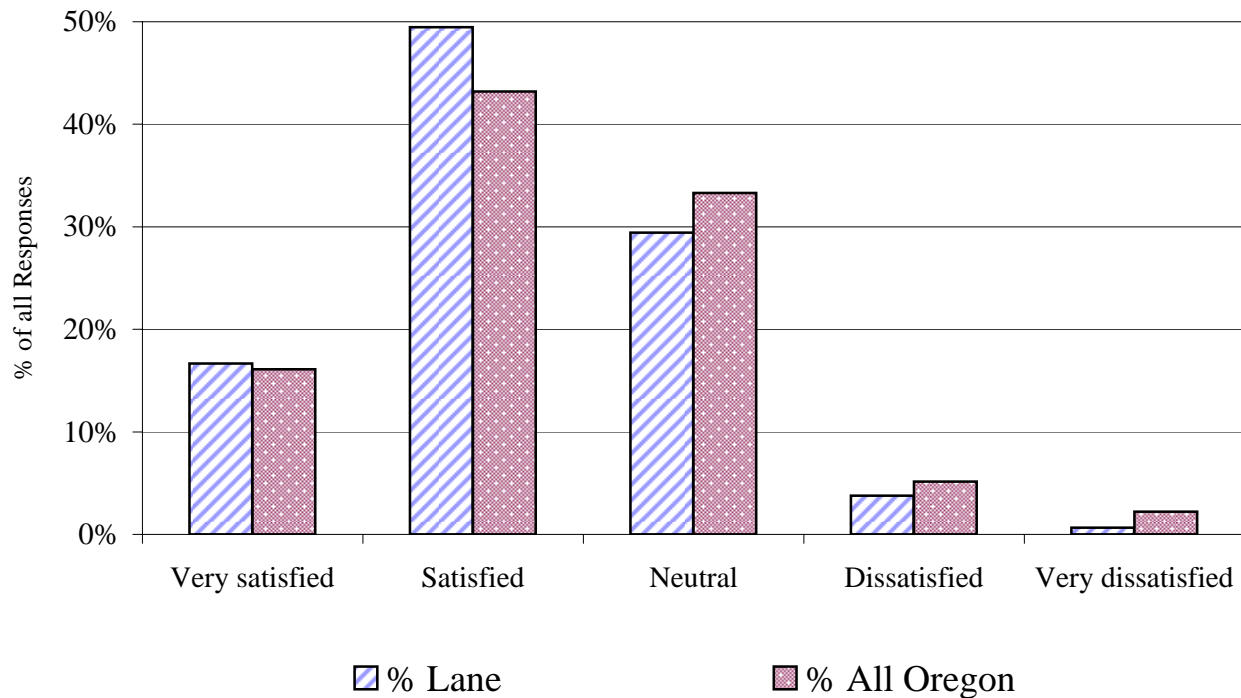
Question #: 15

Question Descrip.: **College orientation program.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	207	16.7%	2,060	16.1%
Satisfied	615	49.5%	5,530	43.2%
Neutral	366	29.4%	4,264	33.3%
Dissatisfied	47	3.8%	660	5.2%
Very dissatisfied	8	0.6%	284	2.2%
total responses	1,243	100%	12,798	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



ACT Student Opinion Survey (Northwest Edition) Survey Findings

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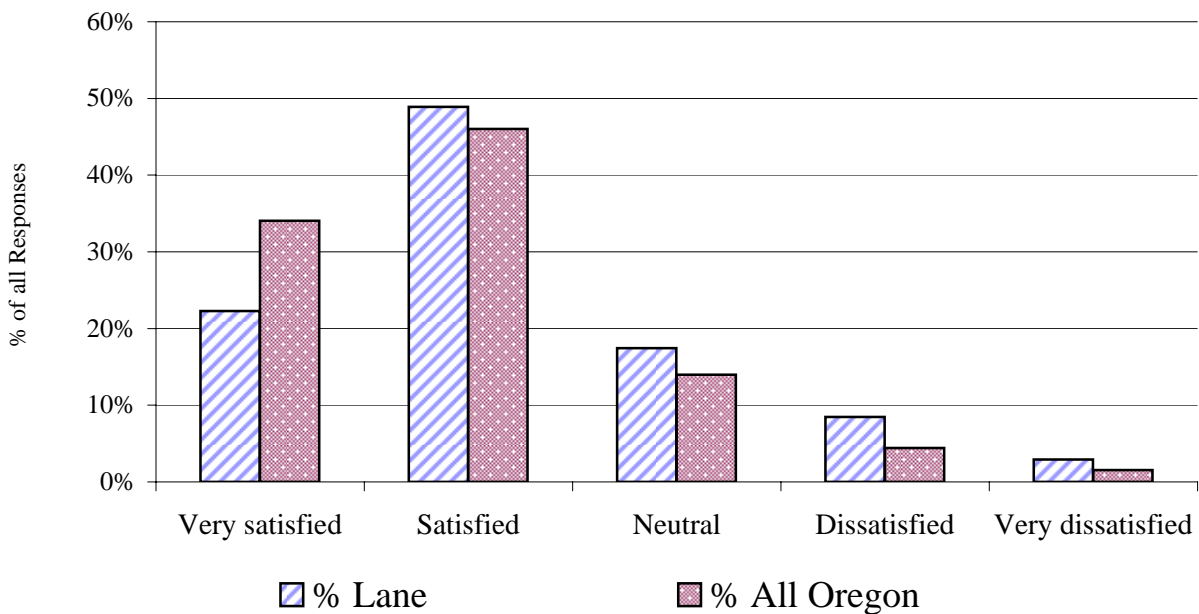
Question #: 16

Question Descri.: **Computer lab services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	92	22.3%	1,552	34.0%
Satisfied	202	48.9%	2,099	46.0%
Neutral	72	17.4%	637	14.0%
Dissatisfied	35	8.5%	201	4.4%
Very dissatisfied	12	2.9%	71	1.6%
total responses	413	100%	4,560	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



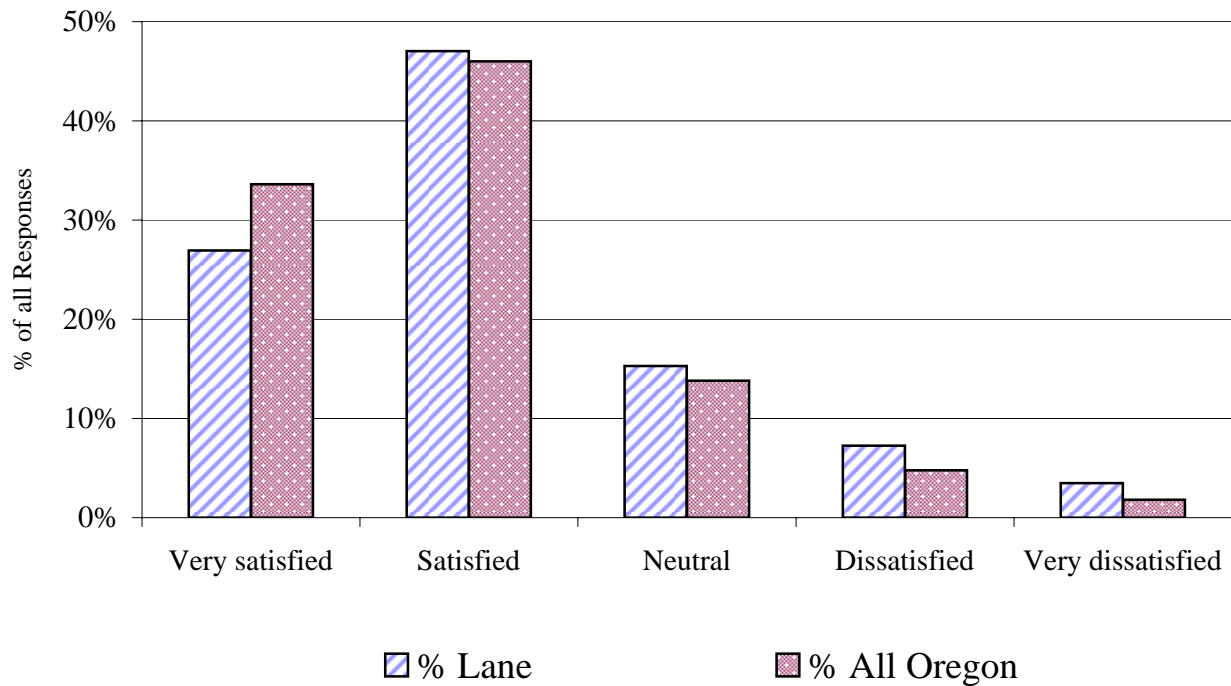
Question #: 16

Question Descrip.: **Computer lab services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	465	26.9%	6,190	33.6%
Satisfied	812	47.0%	8,474	46.0%
Neutral	264	15.3%	2,545	13.8%
Dissatisfied	125	7.2%	877	4.8%
Very dissatisfied	60	3.5%	334	1.8%
total responses	1,726	100%	18,420	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



ACT Student Opinion Survey (Northwest Edition) Survey Findings

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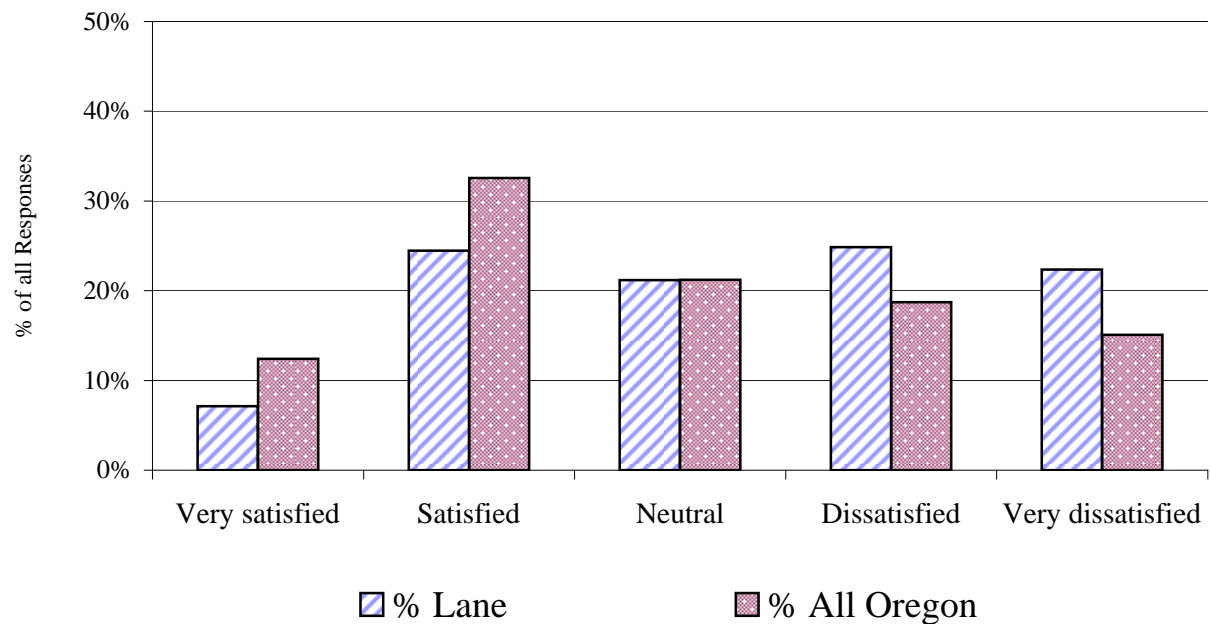
Question #: 17

Question Descrip.: **Parking facilities and services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	37	7.1%	693	12.4%
Satisfied	127	24.5%	1,820	32.6%
Neutral	110	21.2%	1,185	21.2%
Dissatisfied	129	24.9%	1,047	18.7%
Very dissatisfied	116	22.4%	844	15.1%
total responses	519	100%	5,589	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



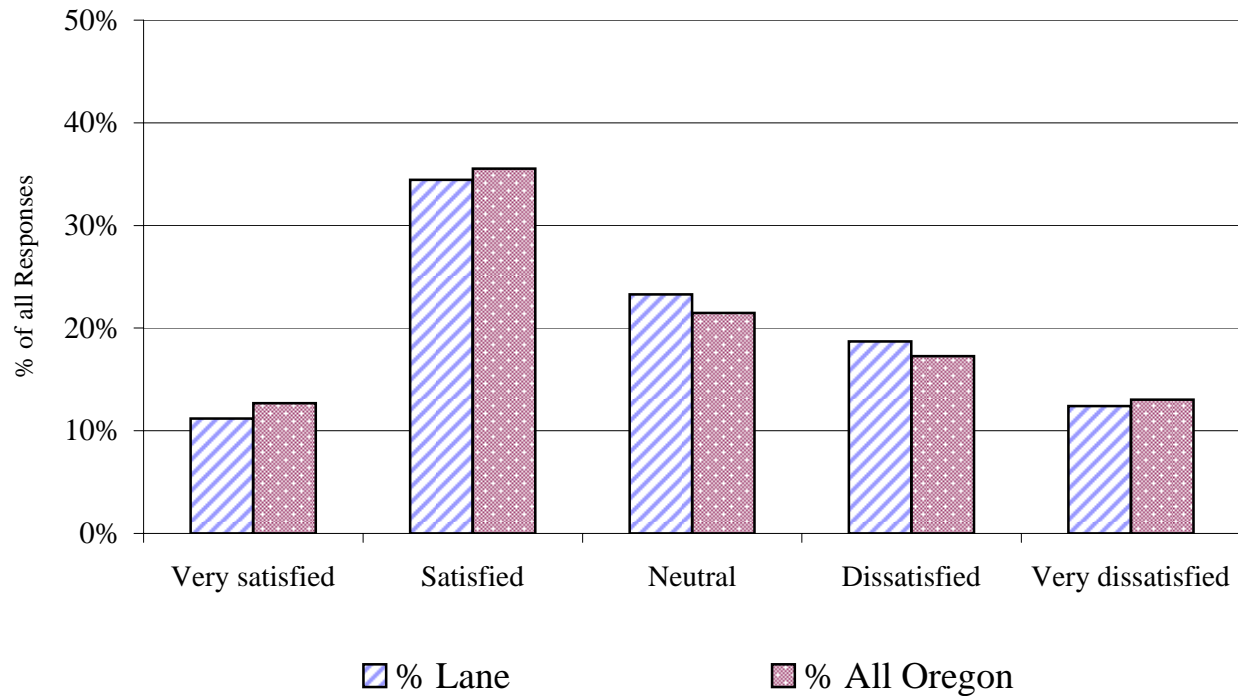
Question #: 17

Question Descrip.: **Parking facilities and services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	244	11.2%	3,001	12.7%
Satisfied	752	34.4%	8,393	35.5%
Neutral	508	23.3%	5,077	21.5%
Dissatisfied	408	18.7%	4,078	17.3%
Very dissatisfied	271	12.4%	3,077	13.0%
total responses	2,183	100%	23,626	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



ACT Student Opinion Survey (Northwest Edition) Survey Findings

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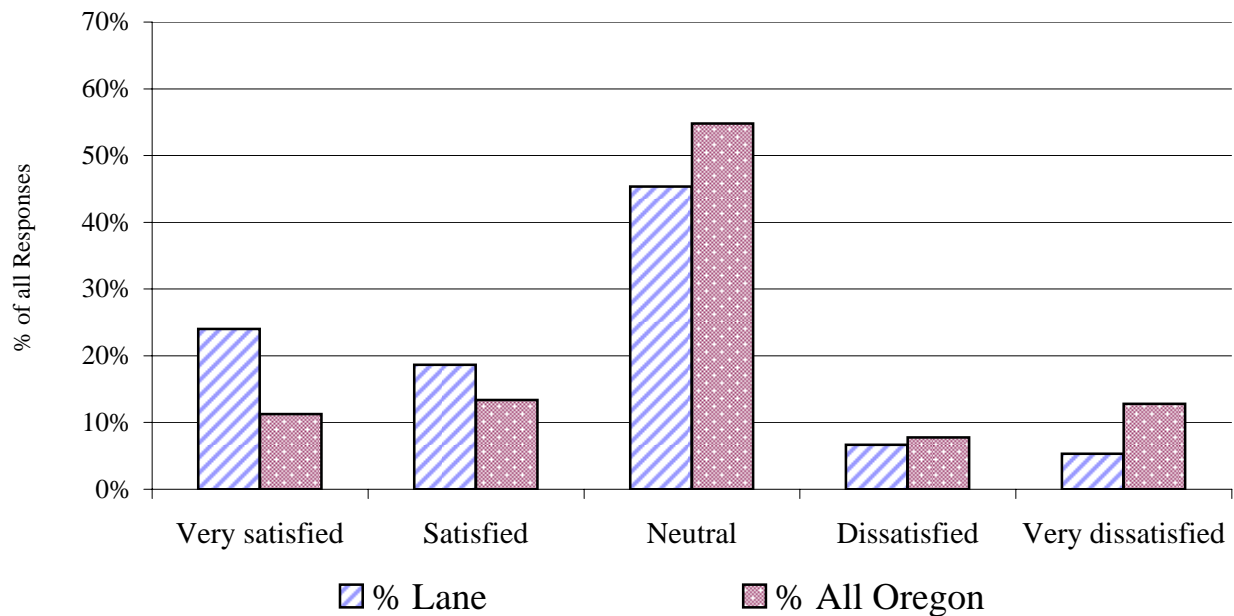
Question #: 18

Question Descrip.: **Child care services.**

(indicate level of satisfaction: Very satisfied to Very dissatisfied)

Spring 2002 survey				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	18	24.0%	96	11.3%
Satisfied	14	18.7%	114	13.4%
Neutral	34	45.3%	467	54.8%
Dissatisfied	5	6.7%	66	7.7%
Very dissatisfied	4	5.3%	109	12.8%
total responses	75	100%	852	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.



Question #: **18**
 Question Descrip.: **Child care services.**

(level of satisfaction: Very satisfied to Very dissatisfied)

Total of 5-surveys -- 1994, 1996, 1998, 2000 and 2002				
response category	# Lane	% Lane	# All Oregon	% All Oregon
Very satisfied	45	17.1%	446	14.2%
Satisfied	53	20.2%	442	14.1%
Neutral	127	48.3%	1,681	53.6%
Dissatisfied	22	8.4%	222	7.1%
Very dissatisfied	16	6.1%	345	11.0%
total responses	263	100%	3,136	100%

Notes: 1. Only students who responded to this question are included in the calculation of percent.

