

ACT Student Opinion Survey -- Northwest Edition (2002)
Lane Community College

Additional Questions 1 - 30

Page 4, Section V -- Student Opinion Survey -- Northwest Edition

The items on these additional sheets are being asked only of Lane Community College students.

Directions: Answer the questions below by marking your response beginning with Item 1 on Section V of the Student Opinion Survey – Northwest Edition. → Mark your responses for the last 5 questions directly on the last additional page.

<i>Services</i>

1. How often have you used Lane's Student Health Services in the past year?
 - A. Often
 - B. Occasionally
 - C. Never -- *skip to Question 3*
2. If you have used Lane's Student Health Services, how satisfied are you with the service you received?
 - A. Very satisfied
 - B. Somewhat satisfied
 - C. Somewhat dissatisfied
 - D. Very dissatisfied
3. How important is it to you to have Lane's Student Health Services available during the evening or on weekends?
 - A. Very important
 - B. Somewhat important
 - C. Somewhat unimportant
 - D. Not at all important
4. How often have you used Lane's Disability Services in the past year?
 - A. Often
 - B. Occasionally
 - C. Never -- *skip to Question 6*
5. If you have used Lane's Disability Services, how satisfied are you with the service you received?
 - A. Very satisfied
 - B. Somewhat satisfied
 - C. Somewhat dissatisfied
 - D. Very dissatisfied
6. How often have you used Lane's Tutoring Services in the past year?
 - A. Often
 - B. Occasionally
 - C. Never -- *skip to Question 8*
7. If you have used Lane's Tutoring Services, how satisfied are you with the tutoring you received?
 - A. Very satisfied
 - B. Somewhat satisfied
 - C. Somewhat dissatisfied
 - D. Very dissatisfied
8. Did you know that Lane has a Recovery Center on campus for information, referral, support, and counseling about substance abuse and related issues that affect students and families?
 - A. Yes
 - B. No -- *skip to Question 10*
9. If you are aware of Lane's Recovery Center, do you agree that it effectively supports recovery?
 - A. Strongly agree
 - B. Agree
 - C. Disagree
 - D. Strongly disagree
 - E. Don't know/No opinion
10. How important is it to you to have childcare available on main campus?
 - A. Very important
 - B. Somewhat important
 - C. Somewhat unimportant
 - D. Not at all important
11. Have you met with a Lane advisor or counselor during the 2001-02 school year?
 - A. Yes
 - B. No -- *skip to Question 14*
12. If you met with a Lane advisor or counselor during the current year, how many times did you meet?
 - A. 1 to 2 meetings
 - B. 3 to 5 meetings
 - C. 6 or more meetings
13. If you met with a Lane advisor or counselor during the current year, how satisfied are you with the quality of service you received?
 - A. Very satisfied
 - B. Somewhat satisfied
 - C. Somewhat dissatisfied
 - D. Very dissatisfied
14. Have you used Lane's Annual Registration system?
 - A. Yes
 - B. No -- *skip to Question 17*

15. If you used Annual Registration, how satisfied are you with the opportunity it provides for getting into classes early?

- A. Very satisfied
- B. Somewhat satisfied
- C. Somewhat dissatisfied
- D. Very dissatisfied

16. If you used Annual Registration, how easy was it to use?

- A. Very easy to use
- B. Somewhat easy to use
- C. Somewhat difficult to use
- D. Very difficult to use

Environment

For the next 2 questions, please indicate how well the statement reflects your experience at Lane.

17. The general college environment is welcoming and accepting to all students, regardless of their race or national origin, gender, religion, physical ability, age, or sexual orientation.

- A. Strongly agree
- B. Agree
- C. Disagree
- D. Strongly Disagree

18. Instructors strive to create a classroom environment that is comfortable and fair to all students regardless of their race or national origin, gender, religion, physical ability, age, or sexual orientation.

- A. Strongly agree
- B. Agree
- C. Disagree
- D. Strongly Disagree

Technology

19. Do you have access to a computer when you are away from Lane?

- A. Yes
- B. No

20. Do you have access to the internet when you are away from Lane?

- A. Yes
- B. No

21. How comfortable would you be using the internet to register for Lane classes?

- A. Very comfortable
- B. Somewhat comfortable
- C. Somewhat uncomfortable
- D. Very uncomfortable

22. If Lane could accept payments over the internet, would you have paid your spring term Lane bill over the internet?

- A. Yes
- B. No

23. Do you think Lane provides students adequate access to computers and related equipment on campus?

- A. Yes
- B. No

Courses

24. How important is it to you to be able to take on-line/internet-based courses?

- A. Very important
- B. Somewhat important
- C. Somewhat unimportant
- D. Not at all important

25. If you have taken an on-line/internet-based class at Lane, how would you rate the availability of the necessary Library resources for the class?

- A. Library resources were excellent
- B. Library resources were adequate
- C. Library resources were not adequate
- D. I didn't try to use Library resources for the class
- E. No Library resources were needed for the class

26. How important is it to you to be able to take telecourses?

- A. Very important
- B. Somewhat important
- C. Somewhat unimportant
- D. Not at all important

27. How important is it to you to be able to complete an entire degree through distance learning (e.g., on-line/internet-based courses, telecourses, etc.)?

- A. Very important
- B. Somewhat important
- C. Somewhat unimportant
- D. Not at all important

28. How familiar are you with interdisciplinary linked classes and other learning community opportunities at Lane?

- A. Very familiar
- B. Somewhat familiar
- C. Not at all familiar

If you are familiar with learning communities at Lane, how did you find out about them? Briefly explain here →

29. How often have you used Lane's on-line catalog?

- A. Often
- B. Occasionally
- C. Never

30. How often have you used Lane's web pages?

- A. Often
- B. Occasionally
- C. Never

***** Please answer the following questions directly on this sheet by checking the box that best represents your view or responding briefly with an explanation. *****

Student Activities

i The Student Life and Leadership Development Department (previously called Student Activities) offers a variety of activities, events and programs to support instructional offerings on campus. Are you aware of these programs and offerings?

- ☐ Yes
- ☐ No – *skip to question iv*

ii. If you are aware of the Student Life and Leadership Development offerings, how satisfied are you with those offerings?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

iii. What types of programs, services or activities would you like to have offered through the Student Life and Leadership Development Dept.? List or briefly describe here →

iv. Are you aware of the programs and services available to Lane students who pay the mandatory ASLCC student activity fee (currently \$26.68 per term)?

- ☐ Yes
- ☐ No – *you're finished!!*

v. If you are aware of the programs and services available through the mandatory student activity fee, how satisfied are you with those programs and services?

- ☐ Very satisfied
- ☐ Somewhat satisfied
- ☐ Somewhat dissatisfied
- ☐ Very dissatisfied

Thanks for your help! We appreciate the time you gave to complete and return this survey. Your input will help us improve the learning environment at Lane.