

Library 2011-12

Student survey

Summary:

Create a library survey to determine environment, service, and tech needs in the library, as well as to assess satisfaction levels.

Description

The Library frequently conducts small surveys and usability studies before implementing a change of online services. However, it has been some time since a more in-depth instrument was used to find out more about our students' information needs and satisfaction. This information will help us make immediate changes, as well as plan for the Learning Commons.

Questions and Answers

How is the initiative linked to the Unit Plans most recently submitted?

1. How does it continue the achievement of those goals?
2. If this is a continuation of an initiative started last year, make sure that relationship is clear.

How is this initiative linked to the efficiencies and productivities plans you had last year?

1. How does it continue the achievement of these plans?
2. If this is a continuation of an efficiency or productivity plan started last year, make sure that relationship is clear.

New initiative.

Describe the resources needed:

We may need assistance from IRAP. We will seek other resources to assist with developing a robust instrument.

What specific measurable program outcomes do you expect to achieve with this initiative? The outcomes should be specific enough to be measurable. Also, outline the method that will be used to determine the results.

The outcome of this initiative will be data to support library self-assessment and future planning.

Department Priority:

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Unit Resources:

All library staff will be involved in this project, from designing to administering the survey.

Funding Request: Carl Perkins

Funding Request: Curriculum Development

Funding Request: Technology Fee