

# Library 2011-12

## Online User Experience: Link Resolver

### Summary:

Provide a means for users to discover Library resources from the open Web.

### Description

The link resolver allows students to find library database content by using Google Scholar. This process is a huge advantage in helping students acquire information literacy skills.

Benefits:

- Journal citations will click through to full-text versions in our subscribed databases from Google Scholar, the catalog, or from other subscribed databases that are not full-text.
- YBP can be set up to check our current holdings (live) from the catalog, not just the list of holdings that we sent to them a year ago in an Excel spreadsheet
- There may be further benefits to Summit functionality by adding a Link Resolver.

### Questions and Answers

**How is the initiative linked to the Unit Plans most recently submitted?**

1. How does it continue the achievement of those goals?
2. If this is a continuation of an initiative started last year, make sure that relationship is clear.

**How is this initiative linked to the efficiencies and productivities plans you had last year?**

1. How does it continue the achievement of these plans?
2. If this is a continuation of an efficiency or productivity plan started last year, make sure that relationship is clear.

We have not requested this item before, but it contributes to our goal of fostering information literacy and providing library Web services most conducive to learning.

**Describe the resources needed:**

OCLC WorldCat Link Manager - \$3,000 annual subscription rate

**What specific measurable program outcomes do you expect to achieve with this initiative? The outcomes should be specific enough to be measurable. Also, outline the method that will be used to determine the results.**

The link resolver should increase usage of our online library resources by about 5%, which we will track in usage statistics that we regularly collect and analyze.

The federated search tool we have used for the last three years resulted in a dramatic increase in our usage statistics. An improved search tool will drive usage levels beyond current levels. An increase of 5% is a very modest expectation.

**Department Priority:**

**Unit Resources:**

Our technical staff will need to devote a significant number of hours to get the link resolver integrated into the Library's web infrastructure. In addition, faculty librarians will need to analyze use of the tool and suggest any needed modifications to settings.

**Funding Request: Carl Perkins****Funding Request: Curriculum Development****Funding Request: Technology Fee****1. Category of request**

- **Maintain existing technology**
- **Increase student access to technology**
- **New technology**

**Please type in the category of the request in the field below.**

New technology

**2. Campus location**

- **Main Campus**
- **Downtown Center**
- **Florence**
- **Cottage Grove**
- **CLC (list specific locations)**

**Please type in the location of the request in the field below.**

Online environment: All locations

**3. Names of the person(s) with more information (if needed):**

Marika Pineda or Linda Ackers

**4a. Budget ORGN**

525001

**4b. Budget PROG**

210000

**5. How many students will benefit per year?**

All of Lane's students, faculty, and staff who use the Library website will benefit.

**6. Describe the benefit?**

Improves the user experience and improves library staff efficiency.

- Journal citations will click through to full-text versions in our subscribed databases from Google Scholar, the catalog, or from other subscribed databases that are not full-text.
- The library's acquisitions software (YBP) can be set up to check our current holdings (live) from the catalog, not just the list of holdings that we sent to them a year ago in an Excel spreadsheet. This is a workflow efficiency measure.
- There may be further benefits to Summit functionality by adding a Link Resolver.

**COMPUTER HARDWARE \$**

**COMPUTER SOFTWARE \$**

3000

**STAFFING \$**

**INSTALLATION \$**

**LICENSING \$**

**Can this initiative be partially funded?**

No

**COMPUTER HARDWARE \$**

**(CH) Explanation of effect of partial funding:**

**COMPUTER SOFTWARE \$**

**(CS) Explanation of effect of partial funding:**

**STAFFING \$**

**(S) Explanation of effect of partial funding:**

**INSTALLATION \$**

**(I) Explanation of effect of partial funding:**

**LICENSING \$**

**(L) Explanation of effect of partial funding:**