

Library 2009-10

Accomplishment Description:

Instruction

In 2009-10 library faculty taught 5583 students in 243 one-shot instruction sessions. This represents a 100% increase since 2006, and is a sign that our outreach to faculty has been successful.

Online reference is an extension of our instruction program. The library dramatically improved its virtual chat services, so that students now have access to online reference services 24/7, even when Lane librarians are not available. We recorded 387 chat sessions in 2009-10.

Strategic Direction

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.