IT 2009-10

Accomplishment Description:

Library/Open Lab Integration - Learning Commons First Steps

Due to the remodel of Building 4, the open lab that was in Building 4, room 201 was permanently moved to the Library. This open lab function is provided for all Lane students who need access to computing equipment to successfully complete their course work. The merger of the ICL open lab and the Library represents an important first step toward the Learning Commons.

The Library Computing Resources now include:

- Library Laptop Lab - 30 existing laptops, plus 30 additional netbook/laptop computers were added this year
- Library Classroom/Open Lab - 25 Dell computers
- Mac Nook - 12 new Macintosh computers
- General Access computers throughout the Library - 50+ Dell computers
- 4 new printers to support all the areas listed above
- Expanded wireless access to maximize student access to technology
- IT department staff moved to Library in support of this project - team developed with IT staff and Library staff members
- Tech Tutors - The open lab (library) partnered with the Tutoring Center to establish the first 'Tech Tutors' - designed to provide fellow students with technical support and guidance on navigating Lane's many technical systems.
- Expanded open lab hours - now Monday through Thursday from 7:30am to 7pm and Fridays from 7:30am to 5:30pm
- Student Helpdesk Support Services desk - SHeD - combination of the Library's student helpdesk and the existing SHeD operated by ICL which handles student support for myLane, Moodle, Library services, general technical assistance and wireless access issues (which is supported for walk-ins, by phone and by email)

Strategic Direction

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.
- Create, enhance, and maintain inviting and welcoming facilities that are safe, accessible, functional, well-equipped, aesthetically appealing and environmentally sound.
- Build organizational capacity and systems to support student success and effective operations.

Learning Plan Goals

- Enhance student success and retention
- Curriculum enhancement.
- Organize coordinated support for Instructional technology.

Student Affairs Plan Goals

- Assess the general college environment, including adequate academic and non-academic spaces for students.
- Create a Welcoming, Inclusive, and Responsive Environment.
- Ensure success-oriented systems and experiences.

College Council Priorities

- 3. Efficiencies
- 4.3 Responding to unit plans/council plans: Enhancing Classrooms
- 5.1 Instructional Redesign: Work Processes
- 5.2 Instructional Redesign: Leveraging Technology