

## Enroll & Std Fin Svcs 2009-10

### Accomplishment Description:

Implemented Registration Alert to warn students when they click Add/Drop about financial aid deadlines, refund processes and administrative withdrawal procedures. As a result, decreased number of refund requests and improved administrative withdrawals processes.

### Strategic Direction

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.
- Achieve and sustain fiscal stability.
- Build organizational capacity and systems to support student success and effective operations.