

Enroll & Std Fin Svcs 2009-10

Accomplishment Description:

AskLane, Intelliresponse 24/7 Questions and Answers tool debuted in November of 2009 on Lane's home page. Since implementation until June 30th 2010; 172,122 questions have been answered with an 90% accuracy rate.

Strategic Direction

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.
- Commit to a culture of assessment of programs, services and learning.
- Create, enhance, and maintain inviting and welcoming facilities that are safe, accessible, functional, well-equipped, aesthetically appealing and environmentally sound.

Student Affairs Plan Goals

- Assess the student experience from pre-enrollment through goal completion.
- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.
- Create a Welcoming, Inclusive, and Responsive Environment.

College Council Priorities

- 3. Efficiencies