# CCS 2009-10

## Accomplishment Description:

## Center Operations, Efficiencies, and Improvements

The Center created ICO consolidated billing for single billing of multiple recurring internal events, providing both the client and the Center with a more sustainable and efficient billing process.

#### Strategic Direction

- Build organizational capacity and systems to support student success and effective operations.
- Achieve and sustain fiscal stability.
- Commit to a culture of assessment of programs, services and learning.

# Learning Plan Goals

- Create innovative, flexible and collaborative programs that are responsive to current and emerging needs of students and employers.
- Facilities enhancement.

#### Student Affairs Plan Goals

- Ensure success-oriented systems and experiences.
- Create a Welcoming, Inclusive, and Responsive Environment.

#### **College Council Priorities**

• 3. Efficiencies