

# **Language, Literature & Communication 2008-09**

## **Accomplishment Description:**

The 3 departments in LLC made progress in program level assessment: (1) the Communication Department completed two parts of a 3-part plan for Speech 101, and will begin work on the direct assessment of student performance of speech in fall 2009; (2) the English Department used survey data to make decisions about curricula and revised outcomes across the literature curriculum; (3) the French Department surveyed student satisfaction and retention; the Spanish Department completed outcomes for first and second year courses.

## **Strategic Direction**

- Build organizational capacity and systems to support student success and effective operations.
- Create a diverse and inclusive learning college: develop institutional capacity to respond effectively and respectfully to students, staff, and community members of all cultures, languages, classes, races, genders, ethnic backgrounds, religions, sexual orientations, and abilities.
- Commit to a culture of assessment of programs, services and learning.

## **Learning Plan Goals**

- Increase access to student data for assessment of learning.
- Curriculum enhancement.

## **Student Affairs Plan Goals**

- Provide assessment-based services and programs.
- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.
- Assess the student experience from pre-enrollment through goal completion.

## **College Council Priorities**

- 1.b. Enrollment Management: Recruitment and Retention
- 4.2 Responding to unit plans/council plans: Curriculum Development
- 2. Mandates: Assessment