# **Counseling 2008-09**

## **Accomplishment Description:**

Counseling and Advising: SOAR online appointment system With the use of technology, student access to SOAR sessions was improved by creating an online appointment system.

#### **Strategic Direction**

- Build organizational capacity and systems to support student success and effective operations.
- Commit to a culture of assessment of programs, services and learning.
- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.

### **Learning Plan Goals**

- Create innovative, flexible and collaborative programs that are responsive to current and emerging needs of students and employers.
- Enhance student success and retention
- Address the need for direct student support from faculty and staff as a crucial element of the learning environment

#### **Student Affairs Plan Goals**

- Ensure success-oriented systems and experiences.
- Create a Welcoming, Inclusive, and Responsive Environment.
- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.

### **College Council Priorities**

- 5.2 Instructional Redesign: Leveraging Technology
- 5.1 Instructional Redesign: Work Processes
- 4.1 Responding to unit plans/council plans: Innovation
- 3. Efficiencies
- 1.b. Enrollment Management: Recruitment and Retention