

Bus/CIT 2008-09

Accomplishment Description:

Student Support & Retention

The Business department engaged in a range of focused efforts to improve student support and retention: developing the Student Resource Center (2/107), curriculum updates across all programs, increased tutoring support including the use of Learn & Earn student peer tutors/mentors, and development of online resources.

The CIT instructional lab (19/135) expanded the number of tutors/hour and added additional tutoring capabilities to provide better support for all the classes taught in the CIT programs. The department continued to update and expand its online documentation. We were also able to improve hardware technology in room 19/130 with new bench machines allowing us to teach windows server 2008 and giving support for all the future operating systems to come such as Windows 7. Additionally, new laptops in 19/126 enable us to teach VISTA operating system.

Strategic Direction

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.

Learning Plan Goals

- Enhance student success and retention
- Address the need for direct student support from faculty and staff as a crucial element of the learning environment

Student Affairs Plan Goals

- Ensure success-oriented systems and experiences.
- Develop policies and practices to increase student persistence.

College Council Priorities

- 1.b. Enrollment Management: Recruitment and Retention