Visitors, students, and customers continued to report a very high rate of customer satisfaction with both core and intensive services offered by the department.

## **Strategic Direction**

- Create, enhance, and maintain inviting and welcoming facilities that are safe, accessible, functional, well-equipped, aesthetically appealing and environmentally sound.
- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.

## **Learning Plan Goals**

- Make all learning spaces safe for all students and staff.
- Create innovative, flexible and collaborative programs that are responsive to current and emerging needs of students and employers.
- Enhance student success and retention

## **Student Affairs Plan Goals**

- Create innovative, flexible, and collaborative programs that are responsive to the needs of students and employers and facilitate a smooth transition from college to the workplace.
- Ensure success-oriented systems and experiences.
- Create a Welcoming, Inclusive, and Responsive Environment.

## **College Council Priorities**