

Facilitated and participated in a year-long process within the Counseling Department on service redesign. Assessed current ways of providing services, and options to change that will address students' needs, as well as workload concerns.

### **Strategic Direction**

- Commit to a culture of assessment of programs, services and learning.
- Achieve and sustain fiscal stability.
- Build organizational capacity and systems to support student success and effective operations.

### **Learning Plan Goals**

- Increase support for innovation in instruction.
- Address the need for direct student support from faculty and staff as a crucial element of the learning environment
- Enhance student success and retention

### **Student Affairs Plan Goals**

- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.
- Develop policies and practices to increase student persistence.
- Ensure success-oriented systems and experiences.

### **College Council Priorities**

- 1.b. Enrollment Management: Recruitment and Retention
- 2. Mandates: Assessment
- 4.1 Responding to unit plans/council plans: Innovation