Investigated and implemented new methods of assessing library use and effectiveness. Example: Google Analytics, Serials Solutions overlap analysis, web usability surveys.

## **Strategic Direction**

• Commit to a culture of assessment of programs, services and learning.

## **Learning Plan Goals**

- Create an Assessment Plan that provides a method for systematic and regular assessment of student learning at the program level and at the institutional level.
- Develop and encourage appropriate assessments to ensure preparedness

## **Student Affairs Plan Goals**

- Provide assessment-based services and programs.
- Develop policies and practices to increase student persistence.
- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.

## **College Council Priorities**

- 5.2 Instructional Redesign: Leveraging Technology
- 5.1 Instructional Redesign: Work Processes
- 3. Efficiencies
- 2. Mandates: Assessment