

# **Initiative Report for IT 2009-10**

## **Software Licensing**

### **Summary:**

This initiative provides some of the most necessary software tools for the 59 labs that Instructional Computing supports. The funding provided by this initiative would cover the print monitoring software, deep freeze software, and other software that our students and technicians have come to depend on.

### **Description**

Without the proper network support tools, Instructional Computing could not provide services to the 59 computer labs and classrooms it currently supports. Print control services minimize materials, supplies, repair, and maintenance costs. The ability to freeze computers in a state that is properly setup for each student who might use the machine each day, minimizes the amount of technician time required to support each individual machine, and enhances the technical experience for each student. The ability to create virtual servers allows us to expand our services far beyond what we could otherwise do with our existing funds and physical infrastructure. These tools allow us to support more locations, in a more efficient manner, and provide the highest quality of services to all the locations and departments we support.

### **Questions and Answers**

**How is the initiative linked to the Unit Plans most recently submitted?**

- 1. How does it continue the achievement of those goals?**
- 2. If this is a continuation of an initiative started last year, make sure that relationship is clear.**

**How is this initiative linked to the efficiencies and productivities plans you had last year?**

- 1. How does it continue the achievement of these plans?**
- 2. If this is a continuation of an efficiency or productivity plan started last year, make sure that relationship is clear.**

This initiative is linked to our previous unit plans in that it is a recurring initiative and maintains existing services for all supported locations. By funding this request this year, we can continue to provide these necessary services to Lane's students.

**Describe the resources needed:**

This initiative will allow us to maintain existing software licensing agreements to provide printer control services, and desktop management services to all 59 ICL-supported locations. Specifically, this funding will cover the maintenance costs for the Pcontrol, VMWare, and Deep Freeze software licenses for another year.

Computer Software

Pcontrol maintenance licensing (CS) \$500.00

Deep Freeze maintenance licensing (CS) \$4,000.00

VMWare maintenance licensing (CS)\$5,000.00

Request: Technology Fee (CS) \$9,500.00

**What specific measurable program outcomes do you expect to achieve with this initiative? The outcomes should be specific enough to be measurable. Also, outline the method that will be used to determine the results.**

Funding of this initiative will allow us to continue to manage the printing in all 59 supported computer lab, keeping printing costs lower for the college while providing for the printing needs of all Lane students.

It will also allow us to continue to use the software Deep Freeze, which minimizes technical support time and ensures a uniform experience for all students by ensuring that the computers are ready for use by each student who comes into the lab each day.

It also provides the ability for us to create virtual servers to serve the current and future needs of our students and the curriculum they are being taught.

**Department Priority:**

03

**Unit Resources:**

Technical staff time is needed to maintain updates on these software packages, as well as for creating new virtual servers, and monitoring and releasing print jobs. These software packages run off existing computers and servers that Instructional Computing currently maintain.

**Funding Request: Carl Perkins**

**Funding Request: Curriculum Development**

**Funding Request: Technology Fee**

**1. Category of request**

- **Maintain existing technology**
- **Increase student access to technology**
- **New technology**

**Please type in the category of the request in the field below.**

Maintain existing technology

**2. Campus location**

- **Main Campus**
- **Downtown Center**
- **Florence**
- **Cottage Grove**
- **CLC (list specific locations)**

**Please type in the location of the request in the field below.**

Main Campus, Downtown Center, Cottage Grove, Airport

**3. Names of the person(s) with more information (if needed):**

Barbara Barlow

**4a. Budget ORGN**

320301

**4b. Budget PROG**

210000

**5.How many students will benefit per year?**

Approximately 25,000

**6. Describe the benefit?**

Students benefit from this initiative through improved services and quicker repair response times.

**COMPUTER HARDWARE \$**

**COMPUTER SOFTWARE \$**

9500

**STAFFING \$**

**INSTALLATION \$**

**LICENSING \$**

**Can this initiative be partially funded?**

No

**COMPUTER HARDWARE \$**

**(CH) Explanation of effect of partial funding:**

**COMPUTER SOFTWARE \$**

**(CS) Explanation of effect of partial funding:**

**STAFFING \$**

**(S) Explanation of effect of partial funding:**

**INSTALLATION \$**

**(I) Explanation of effect of partial funding:**

**LICENSING \$**

**(L) Explanation of effect of partial funding:**