

Made improvements in ESL placement, assessment and orientation processes.

### **Strategic Direction**

- Build organizational capacity and systems to support student success and effective operations.

### **Learning Plan Goals**

- Enhance student success and retention
- Enhance student transitions at all levels.
- Create innovative, flexible and collaborative programs that are responsive to current and emerging needs of students and employers.

### **Student Affairs Plan Goals**

- Assess the student experience from pre-enrollment through goal completion.
- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.
- Enhance Recruitment Efforts.

### **College Council Priorities**

- 1.b. Enrollment Management: Recruitment and Retention