

### Counseling and Advising:

With the use of technology, student access to SOAR sessions was improved by creating an on-line appointment system.

## **Strategic Direction**

- Foster the personal, professional, and intellectual growth of learners by providing exemplary and innovative teaching and learning experiences and student support services.
- Commit to a culture of assessment of programs, services and learning.
- Build organizational capacity and systems to support student success and effective operations.

## **Learning Plan Goals**

- Address the need for direct student support from faculty and staff as a crucial element of the learning environment
- Enhance student success and retention
- Create innovative, flexible and collaborative programs that are responsive to current and emerging needs of students and employers.

## **Student Affairs Plan Goals**

- Commit to a culture of routinely assessing programs, services, and learning to encourage continuous quality improvement.
- Create a Welcoming, Inclusive, and Responsive Environment.
- Ensure success-oriented systems and experiences.

## **College Council Priorities**

- 1.b. Enrollment Management: Recruitment and Retention
- 3. Efficiencies
- 4.1 Responding to unit plans/council plans: Innovation
- 5.1 Instructional Redesign: Work Processes
- 5.2 Instructional Redesign: Leveraging Technology