

Initiative Report for CCS 2009-10

Campus Food Services: Efficiencies and Productivity of Upgraded Micros POS System

Summary:

The incorporation of new functionalities of the upgraded Micros POS System in Campus Food Services will increase efficiency and productivity for both customer and staff transactions.

Description

The upgraded system is current and provides the maximum amount of protection for customers. Contained within the new system are many upgrades that we have yet fully realized. Speed, Internet security, and upgrading the customer experience are the second phase of this major renovation and upgrade.

Questions and Answers

How is the initiative linked to the Unit Plans most recently submitted?

- 1. How does it continue the achievement of those goals?**
- 2. If this is a continuation of an initiative started last year, make sure that relationship is clear.**

How is this initiative linked to the efficiencies and productivities plans you had last year?

- 1. How does it continue the achievement of these plans?**
- 2. If this is a continuation of an efficiency or productivity plan started last year, make sure that relationship is clear.**

This initiative continues the process through implementation into training and realization of advanced features.

This initiative is a continuation of a process started last year.

This initiative advances the implementation of a long-term process improvement.

Describe the resources needed:

No General fund contribution needed

Fund 6 revenues will support training

What specific measurable program outcomes do you expect to achieve with this initiative? The outcomes should be specific enough to be measurable. Also, outline the method that will be used to determine the results.

Increased tracking abilities will be measured by savings realized in Food and Labor cost.

Internal tracking controls will measure these efforts.

Department Priority:

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Unit Resources:

Funding Request: Carl Perkins

Funding Request: Curriculum Development

Funding Request: Technology Fee