

# **Initiative Report for CCS 2009-10**

## **CML: Efficiencies and Productivity Concerning Repairs with Facilities for Maximum Client Comfort**

### **Summary:**

There needs to be coordination with Facilities for HVAC repairs to increase maximum client comfort.

### **Description**

Accelerating repairs to provide clients with reasonable comfort for their stay with us at the CENTER. Improving guest satisfaction will be a direct result of this concentrated effort.

### **Questions and Answers**

**How is the initiative linked to the Unit Plans most recently submitted?**

- 1. How does it continue the achievement of those goals?**
- 2. If this is a continuation of an initiative started last year, make sure that relationship is clear.**

**How is this initiative linked to the efficiencies and productivities plans you had last year?**

- 1. How does it continue the achievement of these plans?**
- 2. If this is a continuation of an efficiency or productivity plan started last year, make sure that relationship is clear.**

This initiative is not linked to any other previous years' Unit Plans.

### **Describe the resources needed:**

Facilities.

Facilities will cover this initiative cost.

**What specific measurable program outcomes do you expect to achieve with this initiative? The outcomes should be specific enough to be measurable. Also, outline the method that will be used to determine the results.**

Client satisfaction with environmental controls.

**Department Priority:**

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**Unit Resources:**

Scheduling and facilitation with Facilities.

Facilities will cover these initiative costs.

Facilities

**Funding Request: Carl Perkins**

**Funding Request: Curriculum Development**

**Funding Request: Technology Fee**