
Chapter 5: Program Initiatives to Improve Performance

***Student Accounts**

Automating Account Functions

Priority 1

- Description
 - System managed campus-based loan accounts and collection processes on delinquent student accounts
 - Self-sufficiency so there is no need for systems programmers
 - Easy access to data to avoid processing delays and errors
 - Greater control and access to data providing better customer service and financial savings
- Describe the resources needed
 - SCT Campus Loan Manager software system
 - Computing Services Implementation
- List the possible funding sources
 - General Fund
 - LASR Fund
 - Shared funding from potential M&S/ICP carryover with Enrollment Services
- How does this project articulate with the college's vision, mission & goals and contribute toward meeting the President's/Board's approved goals?
 - Creates conditions where personnel can do their best work in achieving financial stability.