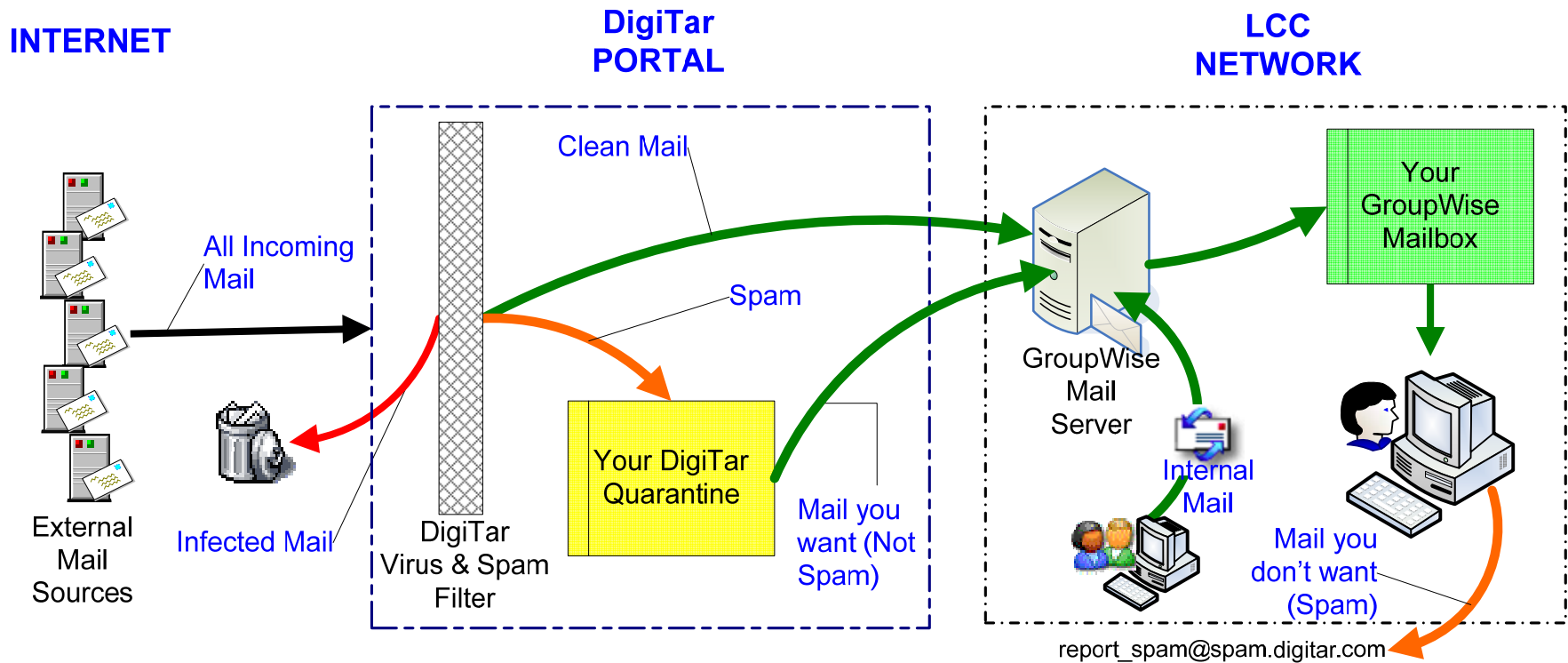


# Lane Email Security - DigiTar Virus & Spam Filter



- 1) **Incoming Mail** - Mail from external sources addressed to lanecc.edu is routed to the DigiTar Virus & Spam filter instead of coming directly to our mail server. This protects our mail server from going down due to virus attacks or spam "storms" that overload the mail server.
- 2) **Infected Mail** - Incoming mail that is infected with viruses is blocked and discarded.
- 3) **Spam** - Suspected spam email is sent to your quarantine on the DigiTar site. You can review this email to make sure no good mail was mistaken for spam.
- 4) **Clean Mail** - Clean, legitimate email is sent on to the LCC GroupWise mail server
- 5) **Mail you want (Not Spam)** - If you find good email on your quarantine list, you can release this email to your mailbox. Releasing affects only the current mail item. Whitelisting affects all mail from that sender address.
- 6) **Internal Mail** - Mail from other lanecc.edu mailboxes goes directly to your mailbox without going through the DigiTar filter.
- 7) **Mail you don't want (Spam)** - If you find spam in your GroupWise mailbox, you can train your quarantine to recognize similar emails as spam in future by forwarding the mail to [report\\_spam@spam.digitar.com](mailto:report_spam@spam.digitar.com). For a quicker way to do this, see Streamlined Spam Reporting Technique below.

## MORE -

- [Instructions for using and training your DigiTar Quarantine](#)
- [Streamlined Spam Reporting Technique](#)
- [Ensuring that Student Email Is Delivered to Your GroupWise Mailbox](#)