| Unit Name: Mail Services  |   |   |   |  |  |  |  |
|---|---|---|---|--|--|--|--|
| Service is essential to the operation of the college  |   |   |   |  |  |  |  |
| Functions performed by unit that are critical/essential to operations of the college  | Consequences of not performing service  | Legal, regulatory, board policy, contractual citations          | Other options for performing service  | Why is the service "essential"?  |  |  |  |
| Deliver mail to and from the Post Office. Process incoming and Out-going USPS mail. Process intercampus mail. The United States Postal Service has the obligation to deliver mail to an address or post office box. It is the college's responsibility to distribute the mail at our locations. | No centralized way of receiving and posting college mail.   | The college must follow the USPS regulations for handling mail. | Outsource   | USPS mail service is necessary for some correspondence.                                      |  |  |  |
| Responsibility for shipping and receiving for the college.  | Each department would be responsible for receiving and shipping their own UPS, DHL, FedEX, etc. Department staff would need to arrange freight delivery at the warehouse location as most freight requires unloading with a forklift. | N/A   | Outsource   | The college needs to receive goods to maintain the facility, and offer services to students. |  |  |  |
|   |   |   |   |  |  |  |  |
| Functions performed by unit that are not critical to operations of the college  | Consequences of not performing service  | Legal, regulatory, contractual citations                        | Other options for performing service  |  |  |  |  |
| Delivery of USPS and intercampus mail, equipment, printing, deposits, etc., to LCC locations (Downtown Center, OSBDCN, BDC & ET, Senior Companion Program, Flight Technology, Florence, and the Learning Centers.   | Department staff will need to complete these tasks.   | N/A   | Ship all the material going to these locations via USPS mail, UPS, or other delivery vendors or outsource to a third-party courier. |  |  |  |  |
|   |   |   |   |  |  |  |  |
|   |   |   |   |  |  |  |  |
|   |   |   |   |  |  |  |  |

| Unit Name: Mail Services  |                   |                   |                              |                                |                              |   |       |
|---|-------------------|-------------------|------------------------------|--------------------------------|------------------------------|---|-------|
| Cost of service   |                   |                   |                              |                                |                              |   |       |
|   | FY03-04<br>Actual | FY04-05<br>Actual | FY05-06<br>Adopted<br>Budget | FY05-06<br>Estimated<br>Actual | FY06-07<br>Adopted<br>Budget | FY07Current FTE<br>(Managers &<br>Classified) |       |
| RESOURCES   |                   |                   |                              |                                |                              | Managers:                                     | 1     |
| General Fund Allocation (including transfers from GF) Other Revenue (list sources): | 102,312           | 110,693           | 196,338                      | 196,338                        | 166,814                      | Classified:<br>Faculty:                       | 2.625 |
| Total Resources   | 102,312           | 110,693           | 196,338                      | 196,338                        | 166,814                      |   |       |
| EXPENDITURES Salaries + OPE   |                   |                   |                              |                                |                              | * A portio                                    |       |
| Managers  | *                 | *                 | *                            | *                              |                              | manager's t                                   |       |
| Classified  | 92,848            | 102,983           | 149,366                      | 127,746                        | 84,560                       | allocated to t                                | •     |
| Part-time 04  | 583               | 1,424             | 11,812                       | 3,183                          | 8,425                        | Printing and                                  |       |
| Total Salaries + OPE  | 93,431            | 104,407           | 161,178                      | 130,929                        | 139,154                      |   |       |
| M&S   | 8,881             | 6,286             | 27,660                       | 10,000                         | 27,660                       |   |       |
| Capital Outlay  | -                 | -                 | 7,500                        | 7,500                          |                              | Graphic                                       | S.    |
| Total Expenditures  | 102,312           | 110,693           | 196,338                      | 148,429                        | 166,814                      |   |       |
| _   |                   |                   |                              |                                |                              |   |       |
| Revenues minus Expenditures (Expected savings in FY06)                              | -                 | -                 | -                            | 47,909                         | -                            |   |       |
| Note: Mail meter approved for purchase July or August 2006 amount \$15,500          |                   |                   |                              |                                |                              |   |       |

| Unit Name: Mail Services   |                 |                 |                                    |       |  |
|----------------------------|-----------------|-----------------|------------------------------------|-------|--|
| Cost Effectiveness         |                 |                 |                                    |       |  |
| Comparitor                 | Annual Cost     | Cost Basis      | Function                           | FTE   | Notes  |
| Outsourcing (list options) |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
| Other OCC Schools (list)   |                 |                 |                                    |       | L  |
| Lane                       | \$ 145,816      |                 |                                    |       | 2.625 FTE handle USPS and intercampus  |
|                            |                 |                 | Mail Services/Shipping & Receiving | 2.625 | mail, shipping and receiving, warehouse duties, and deliveries to off-campus locations.  |
| Chemeketa                  | roughly 200,000 |                 |                                    |       |  |
|                            |                 |                 | Mail Services/Shipping & Receiving |       | Two employees.75 FTE and one part-time employee between .66-1.0 FTE also covers vacations. The department also utilizes work-study students. Mail Services/Shipping and Receiving charges a 7% handling fee added to all chargebacks to the general fund to pay for equipment, maintenance contracts, etc. |
|                            |                 |                 |                                    |       | The 2.0 FTE includes the manager. In   |
| Linn-Benton                | \$ 115,000      |                 | Mail Services/Shipping & Receiving | 2     | addition to the 2.0 FTE the department relies on work-study students to help with deliveries.  |
| Industry Standards (list)  | Ψ 110,000       |                 | rtocorting                         |       | donverses.   |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
| Other (liet)               |                 |                 |                                    |       |  |
| Other (list)               |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
| Cost Effectiveness         |                 |                 |                                    |       |  |
|                            |                 | Annual          |                                    |       |  |
| Function                   | Annual GF Cost  | Benefit/Savings | Notes                              |       |  |
|                            |                 |                 |                                    |       |  |
|                            | -               |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |
|                            |                 |                 |                                    |       |  |

| Unit Name: Mail Services  |         |         |         |         |         |                          |
|---|---------|---------|---------|---------|---------|--------------------------|
| Utilization   |         |         |         |         |         |                          |
| Indicator   | FY00-01 | FY01-02 | FY02-03 | FY03-04 | FY04-05 | FY05-06 YTD              |
| Most if not all college departments use this service.   |         |         |         |         |         |                          |
| A conservative estimate of incoming mail processed through Mail Services in FY 2005/2006  |         |         |         |         |         | 1.6 - 1.8 million pieces |
| FY 2005/2006 outgoing mail piece count through EDMS (the mail service where the college's outgoing mail is combined with other large mailers to receive deeper discounts). This did not include bulk mailings and mail requiring special services (certified, insured, etc.). |         |         |         |         |         | 347,211 pieces           |
| A conservative estimate of intercampus mail processed for FY 2005/2006  |         |         |         |         |         | 105,000 pieces           |
|   |         |         |         |         |         |                          |