Division: Language, Literature, and Communication

Faculty preparing plan: <u>Contracted and Part-time Speech & Communication Studies</u> <u>Faculty</u>

Process	Program or discipline response
List expected learning outcomes	 Based on core value "Communicate effectively:" Define the element of listening in communication. Identify barriers to effective listening. Recognize role of perception in communication. Identify nonverbal communication elements Recognize the nature of communication as transactional process. Recognize rudimentary goals of group communication theory Recognize an appropriate topic for an informative speech Recognize an appropriate thesis for an informative speech
Identify where expected outcomes are addressed in the curriculum	Speech 100, Basic Communication Course Information Required textbooks Lecture/discussion
Determine methods and criteria to assess outcomes	Pre- and post-tests of basic principles in SP100 classes (Breaden's project)
Describe level of expected performance	To be determined
Identify and collect baseline information	Fall, 2006 Pre and post-test collected for all Speech 100

Part I: Determine Expectations (CONTENT to be assessed)

Program/Discipline: Speech & Communication Studies Foundational Skills Course

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Process	Program or discipline response
Determine whom you will assess	Face-to-face and online SP100 classes
Establish a schedule for assessment	1. Fall 2006: all SP100 classes testedWeek 1 Pre-testWeek 10 Post-test2. Winter/Spring 2007:Review fall findingsRevise instrument and methods as neededDetermine criteria for interpreting assessment3. Fall 2007: all SP100 classes pre- and post-tested4. Winter/Spring 2008Review fall findingsApply criteriaDiscuss/prepare performance assessment5. Fall 2008: pilot performance assessment
Determine who will interpret results	Joint Speech and Communication Studies Faculty: • Individual instructors will administer tests • Assessment coordinator will compile results • Faculty will interpret and revise

Part I: Determine Timing, Cohort(s), Assign Responsibility (PEOPLE assignments)

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Part I: Interpreting and Sharing Results to Enhance Institutional Effectiveness (COMMUNICATION)

Process	Program or discipline response
Interpret how results will inform teaching, learning, and decision-making	 Review to analyze instrument effectiveness Revise according to decision. Set criteria for interpretation Re-test Apply criteria Discuss how to address/adapt to assessment findings SP100 Faculty implement adaptations in curricular focus
Determine how and with whom you will share interpretations	 Chart combined results for entire faculty. Individual faculty access own results. Provide feedback to college regarding needs for technological support and assessment software.
Decide how your program will follow-up on implemented changes	 Each year alternate pre/post tests with performance assessment Every 3rd year discuss overall program adaptations