

October 10, 2009

Hi all:

Like me, you are probably curious about how the second week of the term shaped up compared to the first.

Here are the highlights:

**Enrollment:**

At the start of the 2nd week of classes ==>

Enrollment:

Total enrollment (credit and non-credit sections) is up substantially compared to fall '08

- Total registrations = up 17%
- Total unduplicated headcount = up 10%

Enrollment in credit sections is up more than total enrollment:

- Total CREDIT registrations = up 20%
- Total unduplicated headcount = up 17%

More credit course sections are being offered this fall and their enrollment levels are higher.

- 1,692 active CREDIT course sections (compared to 1,535 fall '08) excluding College Now
- 82% of the registration capacity for credit sections this fall is filled (compared to 78% of the capacity fall '08).

**Financial Aid:**

Fall 2009: Lane Community College disbursed \$16,951,872 in student aid assistance to 5,484 students as of 10/8/2009. The office of Financial Aid will continue awarding fall financial aid throughout fall and winter terms, as they complete reviewing the remaining financial applications and new ones continue to pile in.

Fall 2008: \$11,539,728 to 4,157 students.

2009 comparison: \$5,412,144 (47%) increase over this time last year, 1,317 (32%) increase in students over this time period last year.

Thanks to the Financial Aid, Enrollment Services and College Finance folks who have made this happen.

**IT:**

The IT department received over 280 service requests during the first two weeks of this term and completed 275 requests! This is a 98% completion rate compared to last year's 85% completion rate during the same time frame last year. This is due to the exceptional efforts of the IT Service Center staff, student dispatch interns, hard working technical staff, and the ATC.

**Bookstore:**

Not much new to report for the Titan Store the second week; things continue to hum along with sales and customers counts up ~30%.

**Public Safety:**

Thanks to the extensive messaging from all fronts, the parking situation has vastly improved. Tuesday, October 6<sup>th</sup>, was moderately heavy but everybody found parking. Wednesday was very heavy but there was enough parking for all. The gravel lots continue to be utilized; especially Lots 1, 2, 3, & 5. As of Wednesday, Public Safety stopped using the parking lot attendants.

**Facilities Management and Planning:**

FMP department employees have worked 13,782 hours, received 207 work requests, completed 58 work requests, cleaned and prepared 242 instructional spaces, cleaned and maintained 190 restrooms each day, and supported students with 2,340 photo ID's for the LTD Group Bus program (first week only). Bond projects are moving forward with laser speed. The Bond Leadership Team had its first meeting on Wednesday of this week. Recycling and Specialized Support Services teams are working together to accommodate a huge increase in cans, bottles, and other recycling materials. FMP painters have completed coating all of the campus door hardware and handrails in high traffic areas on all buildings with bacteria inhibiting clear acrylic coatings with silver oxide additives. This is one way to help make the campus a safer and healthier place for students and staff. FMP office staff received fewer emergency phone calls this year and hopes that everyone is pleased with the campus preparations for fall term and improvements that were made to the campus this summer.

**Food Services:**

Campus Food Service has served 34,272 customers (customer transactions) through the end of Thursday October 8<sup>th</sup>. Both sales revenue and customer count are up over 20% from last year. Two additional point-of-sale machines were added on 10/7/09 and customer wait time has been significantly decreased. All four outlets will be open for at least another two weeks to help with capacity.

That's all folks.

Until next time .....

Sonya